

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

27-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

866106

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHRYSLER TRUC	VOYAGER	2000	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag ☐ Motorized ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03212000	Part Name(s) BRAKES:HYDRAULIC;LINKAGE;PEDAL	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 12 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES HER TODDLER CHILD WAS ABLE TO DISENGAGE THE VEHICLE FROM PARK TO REVERSE WITHOUT DEPRESSING THE BRAKE PEDAL CAUSING THE VEHICLE TO ROLL BACKWARDS RESULTING IN AN ACCIDENT, INJURING ONE OCCUPANT OUTSIDE THE VEHICLE. CONSUMER HAS CONTACTED THE MANUFACTURE. PLEASE PROVIDE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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866106

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHRYSLER TRUC	VOYAGER	2000	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC: INTERLOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 12 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER'S TODDLER WAS ABLE TO DISENGAGE VEHICLE FROM PARK TO REVERSE WITHOUT DEPRESSING BRAKE PEDAL, CAUSING THE VEHICLE TO ROLL BACKWARDS, AND RESULTING IN AN ACCIDENT, INJURING ONE OCCUPANT OUTSIDE OF VEHICLE. CONSUMER HAS CONTACTED THE MANUFACTURER. PLEASE PROVIDE ANY FURTHER DETAILS. "AK"

CONTINUE ON BACK IF NEEDED

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		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		U.S. Department of Transportation National Highway Traffic Safety Administration	
Date Received: 00 AUG 22 PM 3:35 Office: 27-JUL-2000 Effects Investigation No. 856106		623335		WORK NUMBER HOME NUMBER	
FOR AGENCY USE ONLY 119		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO			
Signature of Owner: [Redacted] Date: 08/12/00					
VEHICLE INFORMATION					
Vehicle Make: [Redacted] Vehicle Model: [Redacted] Vehicle Year: 2000 Current odometer reading: 1200		Dealer's Name: Mader Chrysler City: Ft. Worth, TX State: TX Zip Code: 76119		Purchase Date: May, 2000 ☒ New ☐ Used	
Engine Size: (CID/CCL) No Cylinders: 6 Fuel Injection: ☒ Turbo ☐ Diesel ☐ Gas		Cruise Control: ☒ Yes ☐ No Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel		Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag	
Vehicle Type: ☒ Car ☐ Truck ☐ Motor Vehicle ☐ Other Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other		Antilock Brakes: ☒ Yes ☐ No Transmission Type: ☒ Automatic ☐ Manual		Failed Components/Parts Information	
FAILED COMPONENTS/PARTS INFORMATION					
Component: 07301000 Part Name(s): Location: Front ☐ Left ☐ Right ☐ Rear ☐		Power Train: TRANSMISSION-AUTOMATIC-INTERLOCK SYSTEM Location: Front ☐ Left ☐ Right ☐ Rear ☐		No of Failures: 1 Date(s) of Failure(s): 12/00 Mileage at Failure(s): 1200 Vehicle Speed at Failure(s): 60 mph	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash: ☒ Yes ☐ No Fire: ☐ Yes ☒ No Number of Persons Injured: 1 Number of Fatalities: 0 Estimated Property Damage: \$2100		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) CONSUMER'S TODDLER WAS ABLE TO DISENGAGE VEHICLE FROM PARK TO REVERSE WITHOUT DEPRESSING BRAKE PEDAL, CAUSING THE VEHICLE TO ROLL BACKWARDS, AND RESULTING IN AN ACCIDENT, INJURING ONE OCCUPANT OUTSIDE OF VEHICLE. CONSUMER HAS CONTACTED THE MANUFACTURER. PLEASE PROVIDE ANY FURTHER DETAILS. *AK Please note my 3 week old infant daughter was thrown to the floor of the van during the incident and could have easily been ejected out the side door and killed as I was loading her into the car.			
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CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I have never owned a vehicle that does not have an interlock system and truthfully did not even realize that anyone manufactured them that way when the mechanical knowledge is available to make them safer. I am still at a loss to why Chrysler is manufacturing a car ~~intere~~ intended for family's with children that does not have this safety feature. I feel sure kids will die because of this. I think interlock should definitely be an industry standard. Two year olds are quick and do things that we don't intend them to. My daughter knocked the van out of gear so fast I barely realized what was happening before it was too late and that just should not happen.

☆ U.S. G.P.O. 1982-023-897/L

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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