

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

25-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

865966

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHVF12JOPU827351	HYUNDAI	EXCEL	1993	

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L)

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06440000 07300000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL;CAM;FAST IDLE POWER TRAIN;TRANSMISSION;AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 00 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING IN STOP AND GO TRAFFIC OR WHEN STOPPING AT A LIGHT AND UPON DEPRESSING ACCELERATOR PEDAL, TRANSMISSION SKIPPED GEAR, CAUSING VEHICLE TO ACCELERATE AT A FAST SPEED. CONSUMER HAS CONTACTED DEALER. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

00 SEP - 1 AM
25 JUL 2000OFFICE
DEFECTS INVESTIGATIONOld or
re dt
Ba 53
up ltr

File No.

865966

Work Number

Home Number

OWNER INFORMATION (Type or Print)

622993

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 08/11/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate on location windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHVF12JOPU827351	HYUNDAI	EXCEL	1993	86718
Purchase Date	Seller Dealer's Name Max Apel		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	City Lakewood State NJ Zip Code 08701		No Cylinders 4	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	☐ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☒ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Lift ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08440090 07300090	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL:CAM:FAST IDLE POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) 85064 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING IN STOP AND GO TRAFFIC OR WHEN STOPPING AT A LIGHT AND UPON DEPRESSING ACCELERATOR PEDAL, TRANSMISSION SKIPPED GEAR, CAUSING VEHICLE TO ACCELERATE AT A FAST SPEED. CONSUMER HAS CONTACTED DEALER. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

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U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC 20590

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
 FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.



George Michaelis
 3803 Adams Ave #5
 Brooklyn NY 11224

NO POSTAGE
 IF MAILED
 IN THE
 UNITED STATES

U.S. Department
 of Transportation
 National Highway
 Traffic Safety
 Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300

U.S. G.P.O. 1992-425-887/8208

When engine is hot and when brake pedal gets suddenly depressed, while coming to the stop, the vehicle loses the power (stops to accelerate). The car stays powerless until accelerator pedal is hardly depressed at that time at some point vehicle gains power and moves a sudden jerk accelerating at a fast speed.

The dealer was payed a standard fee to investigate the problem, but refused to continue after ~~requesting~~ was done an additional payment for investigation.

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)									
Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
TIRE IDENTIFICATION NO.		MANUFACTURER/TIRE NAME							
DOT		SIZE							

IN-4527 (12/99)

NEW YORK STATE REGISTRATION RECEIPT



PAS
EL731M
1993 HYUND NONTRANSFERABLE
4DSD RD KMHVF12J0PU827351
002229 G 4 BS688985 JUN 02 2000
VIN/Specs Pkg/Cyl SRG CYI518

Expires 06/01/02

NYMA

14.25

ADDITIONAL CHG
ADDITIONAL CHG AND TAX

BS688985

VOID IF ALTERED EXCEPT FOR ADDRESS

77.25



"Driving is Believing"
SERVICE & PARTS

429 89th Street - Brooklyn, NY 11209
(718) 921-5500 - Fax: 921-5538

SERVICE ADVISOR **CIRO DIDONNA**

DATE WRITTEN 31JUL00	DATE READY 01AUG00	STOCK NO.	VEHICLE IDENTIFICATION KMHVF12J0PU827351	CUST. NO. U827351	TAG NO. T1348	P.O. NO.	INVOICE NO. 01AUG00	REV. NO. 103369
TIME IN 10:13	TIME READY 15:39	YEAR 1993	MAKE & MODEL HYUNDAI EXCEL	TELEPHONE NO.	COST, PAY LABOR ONLY 70.00	INTEGRITY DATE 31JUL00	INTEGRITY NO. 5978	INTEGRITY NO. 5978
MILEAGE IN 86431	MILEAGE OUT 86431	LICENSE NO. EL731M						

A C/S TRANSMISSION BANGS UPON
DECELERATION. (\$70.00 DIAGNOSIS CHARGE.)
100 DIAGNOSED VEHICLE AND VEHICLE NEEDS
TRANS SERVICE TO BEGIN WITH AND
FURTHER DIAGNOSIS. CUST. DECLINED ANY
FURTHER DIAGNOSIS.

6720 CH

70.00

70.00

B FREE 28 POINT INSPECTION.

100 PERFORMED FREE 28 POINT CHECK OF
VEHICLE.

99 CH

0.00

0.00



*Thank
You!*

**** PRE-INVOICE ****

WORK PERFORMED ON THIS REPAIR ORDER IS WARRANTED FOR 2
MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST. THE
DEALER HEREBY LIMITS ANY IMPLIED WARRANTIES OF
MERCHANTABILITY AND FITNESS TO THE SAME PERIOD.

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE
MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY
DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED,
INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR
FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES
NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY
LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

DESCRIPTION	TOTALS
LABOR AMOUNT	70.00
PARTS AMOUNT	0.00
GAS/OIL LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	70.00
LESS INSURANCE	0.00
SALES TAX	5.78
PLEASE PAY THIS AMOUNT	75.78

I hereby authorize the repair work herein set forth to be done
along with the necessary material and agree that you are not
responsible for loss or damage to vehicle or contents left in
vehicle in case of fire, theft, or any other cause beyond your
control or for any delays caused by unavailability of parts or
delays in parts shipments by the supplier or transporter. I
herby grant you and/or your authorized associates to operate
the vehicle herein described on streets, highways or elsewhere
for the purpose of testing and/or inspection. I understand
that you are hereby acknowledged on record to be in the
possession of the vehicle and to be responsible for the same.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF

X

"ANY COMMENTS OR SUGGESTIONS PLEASE CALL
CHRISTOPHER TRATO AT (718) 921-5500"

PAID
8-1-00

FOR YOUR CONVENIENCE SERVICE HOURS OF OPERATION ARE:
MONDAY - FRIDAY
7:30 AM - 6:00 PM
SATURDAY 8:00 AM - 2:00 PM

ON WHOLE OR SERVICES RENDERED, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE AND TRUE. I HEREBY
WARRANT THAT ALL SERVICES WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO NEGLIGENCE, DAMAGE OR ANY OTHER
REASON FOR THE VEHICLE UNUSUALLY. THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAS BEEN EXAMINED AND WAS NOT
ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR INSPECTION AT THE DEALER'S PLACE OF BUSINESS
NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE

DEALER'S SIGNATURE: **CUSTOMER COPY** DATE: _____

WITH THE COSTS OF THE SERVICE OR SERVICES WHICH WERE AVAILABLE TO YOU!

YOU ARE ENTITLED TO RECEIVE A COPY OF OUR DUCTATIONEMENT WHICH SETS FORTH THE COSTS OF THE SERVICE OR SERVICES WHICH WERE AVAILABLE TO YOU.