

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

130

Date Received

25-JUL-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

865956

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4F4C412A7SPN24671	MAZDA TRUCK	PICKUP	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) 00 _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**WINDSHIELD WIPERS WILL INTERMITTENTLY FAIL OR COME ON BY THEMSELVES, CAUSING POOR VISIBILITY.*AK**

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration
NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4238
www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)
DOT Auto Safety Hotline

FOR AGENCY USE ONLY 160

Date Received: SEP 12 AM 11:00
Office: 26-JUL-2000
Reference No. 655966

Work Number: 622320
Home Number: 655966

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 8/10/98

Vehicle Information

Vehicle Identification Number (VIN): 4F4C412A7SPN24671	Vehicle Make: MAZDA TRUCK	Vehicle Model: PICKUP	Vehicle Year: 1996	Current Odometer Reading: 30927
--	---------------------------	-----------------------	--------------------	---------------------------------

Purchase Date: 5/98
Dealer's Name: [Redacted]
State: KY ZIP Code: 40301
Engine Size: (CID/CC/L) No Cylinders: 4
Fuel Injection: ☒ Turbo ☐ Diesel ☐ Gas

Transmission Type: ☒ Automatic ☐ Manual
Antilock Brakes: ☒ Yes ☐ No
Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized Belt
Cruise Control: ☒ Yes ☐ No
Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other
Body Style: ☒ Sport Utility ☐ Truck ☐ Motorcycle ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10310000	Part Name(s): VISUAL SYSTEMS-WINDSHIELD WIPER	Location: ☒ Left ☒ Right ☐ Rear	Failed Part(s): ☒ Original ☐ Replacement
--------------------	---	--	---

No of Failures: 2
Date(s) of Failure(s): 10-7-98 - 7/00
Mileage at Failure(s): 25-38
Vehicle Speed at Failure(s): 0-15
Failed Part(s): Available? ☒ Yes ☐ No
NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WINDSHIELD WIPERS WILL INTERMITTENTLY FAIL OR COME ON BY THEMSELVES, CAUSING POOR VISIBILITY. AK first addressed at ARS 10/199. They could find no problem. Took it up windshield wiper hose. Why was this disconnected? Problem was addressed before I had bought. Problem continued until 7/00 when it was bad enough that problem could be detected by 1998.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T P 1 5 7 0 R 1 4 M + S

MANUFACTURER/TIRE NAME

Firestone FR480

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Both Ford & Chevrolet have recalled
this past wty has not Mazda?
Multi-Function Switch Motor
also. J & J said continued problem
cause the need for motor replacement
which they have done

☆ U.S. G.P.O.: 1992 - 622-987 / 60095

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

