

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

125

Date Received

24-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

865869

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GMDX03E4XD163253	PONTIAC TRUCK	TRANS SPORT	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT LOW SPEEDS ENGINE WILL INTERMITTENTLY SHUTDOWN WITHOUT WARNING.
CONSUMER GAINED CONTROL BY PUTTING VEHICLE IN NEUTRAL. PLEASE GIVE ANY FURTHER
DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 125 Date Received: <u>01 AUG 31 PM 2:27</u> <u>24-JUL-2000</u> <u>OFFICE</u> <u>DEFECTS INVESTIGATION</u>	
OWNER INFORMATION (Type or Print) <u>NEW BERLIN</u> <u>VI</u> <u>52157</u>				Reference No. <u>865869</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <u>YES</u> ☐ NO In the absence of an authorization NHTSA <u>WILL NOT</u> provide your name and address to the vehicle manufacturer.				Signature of Owner <u>[Signature]</u> Date <u>8/11/00</u>	
VEHICLE INFORMATION					
Vehicle Identification No. (VIN) (located at bottom of windshield on driver's side) <u>1GMDX03E4XD163253</u>		Vehicle Make <u>PONTIAC TRUCK</u>		Vehicle Model <u>TRANS SPORT</u>	
Vehicle Year <u>1998</u>		Current Odometer Reading <u>15,000</u>			
Purchase Date <u>1/99</u> ☐ New ☒ Used		Dealer's Name <u>Greenfield Pontiac</u> City <u>New Berlin</u> State <u>WI</u> Zip Code <u>53157</u>		Engine Size (CID/CC/L) <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driver's side Airbag ☐ 2-Point Belt ☒ Passenger's side Airbag	
Cruise Control ☒ Yes ☒ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport UTV ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other <u>van</u>	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>07300000</u> <u>Unknown</u>		Part Name(s) <u>POWER TRAIN: TRANSMISSION: AUTOMATIC</u> <u>Vehicle engine stops running while driving</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear ☒ Original ☐ Replacement	
No of Failures <u>5-8</u>		Date(s) of Failure(s) <u>N/A</u> Mileage at Failure(s) <u>N/A</u> Vehicle Speed at Failure(s) <u>various</u>		Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>N/A</u>	
Number of Fatalities <u>N/A</u>		Estimated Property Damage <u>N/A</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING AT LOW SPEEDS ENGINE WILL INTERMITTENTLY SHUTDOWN WITHOUT WARNING. CONSUMER GAINED CONTROL BY PUTTING VEHICLE IN NEUTRAL. PLEASE GIVE ANY FURTHER DETAILS.*AK					
CONTINUE ON BACK IF NEEDED					
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Engine shuts down w/o warning at various speeds and in various driving/weather conditions. Dealer unable to confidently fix dangerous problem. We purchased new in 1/99 and have had in shop several times but still no fix.

☆ U.S. G.P.O.: 1982-623-897 / 60096

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
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