

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

17-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

865542

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	BMW	525i	1989	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12364000	Part Name(s) INTERIOR SYSTEMS:BUCKET:BACK REST	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 01-DEC-2000 Mileage at Failure(s) 102000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BACK END OF THE DRIVER'S SIDE SEAT WILL NOT STAY IN PLACE. PINS THAT ACTUATE THE BACK OF THE SEAT BROKE AND ALLOWED THE SEAT TO TWIST. IF THE VEHICLE IS STOPPED WITH FORCE THE SEAT MAY BREAK AND SLAMM CONSUMER AGAINST DASHBOARD. CONSUMER IS HAVING DIFFICULTY IN HAVING THE SEAT REPLACED DUE TO OTHER DEALERS ARE HAVING THE SAME PROBLEMS OF THE PINS BREAKING FROM THE BACK OF THE SEAT.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

00 AUG -9 AM 10:20
17 JUL 2000OFFICE
DEFECTS INVESTIGATIONOid or
it
od-rt
up_Rr

Reference No.

865542

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

In the absence of a signature, your name and address to the vehicle manufacturer.

Signature of Owner

YES

NO

Date 7/28/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

PLEASE FILL IN WB1HC2300KB

BMW

525i

1989

135,000

Purchase Date

Dealer's Name

E19295

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

☐ New ☒ Used

City State Zip Code

No Cylinders 6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual

☐ Yes

☐ 3-Point Belt

☐ Motorbelt

☒ Yes

☐ Front

☒ Car

☐ Sport Utl

☐ 2-Door

☒ Automatic

☒ No

☐ Driverside Airbag

☒ 2-Point Belt

☒ No

☒ Rear

☐ Van

☐ Truck

☐ 4-Door

☐ Passengerside Airbag

☐ 4-Wheel

☐ Minivan

☐ Motorcycle

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12364000

Part Name(s)

INTERIOR SYSTEMS:BUCKET:BACK REST

Location

☒ Left

☐ Right

☒ Front

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

0

Date(s) of Failure(s)

01-FEB-2000

Mileage at Failure(s)

132000

Vehicle Speed at Failure(s)

0

→ 100,000 miles

Failed Part(s)
Available?
☒ Yes ☐ No
NHTSA Previously
Contacted?
☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

☐ Yes ☒ No

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VIN# WB1HC2300KBE19295

CONTINUE ON BACK IF NEEDED

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.
POSTAGE WILL BE PAID BY MAILING TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

U.S. G.P.O. 1977 - 823-977 / 80266

I have call used part dealer - 700 yards
and they ship "The seats always break" so
I have to buy a new one EVERY time upholstery
shop that re-covers seat told my this
is a common problem with 525 up to 91
After that they should be ok and safe
The seat pins break just from general
usage. what would happen in a impact
situation? Not - good. Its my opinion
that a \$14000 car should not have
a 4 front drivers seat, what are we paying for
BMW is suppose mean safe car but not this
model and year. //

TIRE IDENTIFICATION NO.											
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)											
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.											
NARRATIVE DESCRIPTION (CONTINUED)											
<table border="1"> <tr> <td>MANUFACTURER/TIRE NAME</td> <td>SIZE</td> </tr> </table>										MANUFACTURER/TIRE NAME	SIZE
MANUFACTURER/TIRE NAME	SIZE										

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail