

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

17-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

865490

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GHTD13W1T2710400	OLDSMOBILE TRI	BRAVADA	1996	

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

No Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Automatic☒ Yes☐ No☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt☐ Yes☒ No☐ Front☐ Rear☐ 4-Wheel☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10332000 10312000	Part Name(s) VISUAL SYSTEMS: REAR WINDOW WIPER MOTOR VISUAL SYSTEMS: WINDSHIELD WIPER MOTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 17-JUL-1999 Mileage at Failure(s) 55600 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No☐ Yes☒ No

0

0

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REAR WINDSHIELD WIPER WAS WORKING INTERMITTENTLY. CONSUMER TOOK VEHICLE TO DEALER, AND HAD TO PAY FOR ITS REPAIR. FRONT WINDSHIELD WIPERS ALSO WORK INTERMITTENTLY.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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NO SEP 14 PM 12:
17 JUL 2000OFFICE
EFFECTS INVESTIGATION
 Od_or _____
 st_dt _____
 off_rt _____
 up_ltr _____

Reference No.

865490

Work Number

Home Number

OWNER INFORMATION (Type or Print)

620853

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☐ YES☐ NO

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Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GHTD13W1T2710400	OLDSMOBILE TR	BRAVADA	1996	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo
☒ New ☐ Used	City State Zip Code	No Cylinders	☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

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No of Failures 0	Date(s) of Failure(s) 17-JUL-1999 Mileage at Failure(s) 55000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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REAR WINDSHIELD WIPER WAS WORKING INTERMITTENTLY. CONSUMER TOOK VEHICLE TO DEALER, AND HAD TO PAY FOR ITS REPAIR. FRONT WINDSHIELD WIPERS ALSO WORK INTERMITTENTLY. *AK

Our 95 GMC truck had the exact problem w/ front wipers + it was fixed at Ncharge under a recall. The 96 Bravada had the same recall, however GM will not fix mine under that recall, even though the wiper motor is obviously defective.

VIN# 1GHTD13W1T2710400

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