

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

125

Date Received

14-JUL-2000

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Reference No.

865385

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTHG39RDY1145319	GMC	SAVANNAH	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT BRAKE PADS AND ROTORS ARE PREMATURELY WEARING OUT, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline 1-888-327-4238 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) RECEIVED AUG 21 PM 3:07 OFFICE 14 JUL 2000 REFERENCE NO. 8663386		FOR AGENCY USE ONLY 125	
U.S. Department of Transportation National Highway Traffic Safety Administration		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO			
Signature of Owner [Redacted Signature]		Date <u>8/14/00</u>			
Vehicle Ident. No. (VIN) <u>1GTH039R0Y1145319</u> (Located at bottom of windshield on driver's side)		Vehicle Make <u>GMC</u>		Vehicle Model <u>SAVANNAH</u>	
Vehicle Year <u>2000</u>		Current Odometer Reading <u>25,000</u>		Purchase Date <u>New</u>	
Dealer's Name <u>Dittich GMC</u>		City <u>Waterford</u> State <u>MI</u> Zip Code <u>483</u>		Engine Size <u>350</u> (CID/CC)	
Fuel Injection ☒ Turbo ☐ Diesel ☐ Gas ☐		No cylinders <u>8</u>		Body Style ☒ Station Wagon ☐ 4-Door ☐ 2-Door ☐ Other ☐	
Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ 2-Point Belt ☐ Motorized ☐ Passenger Side Airbag ☐	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other ☐		Vehicle Type ☒ Sport Utility ☐ Truck ☐ Motorcycle ☐ Other ☐	
Location ☒ Front ☐ Rear ☐ Left ☐ Right		Failed Part(s) ☒ Original ☐ Replacement		Part Name(s) <u>BRAKES:HYDRAULIC;SHOE:DISC BRAKE SYSTEM</u>	
Component <u>03270000</u>		No of Failures <u>5</u>		Date(s) of Failure(s) <u>12 miles, 6000, 16,000, 24,000 + more</u>	
Mileage at Failure(s) <u>12 miles, 6000, 16,000, 24,000 + more</u>		Vehicle Speed at Failure(s) <u>130 mph</u>		Available? ☒ Yes ☐ No	
Contacted? ☒ Yes ☐ No		NHTSA Previously Contacted? ☒ Yes ☐ No		Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)	
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No		Number of Persons Injured <u>N/A</u>	
Number of Failures <u>N/A</u>		Number of Fatalities <u>N/A</u>		Estimated Property Damage <u>N/A</u>	
Reported to Police ☒ Yes ☐ No		Narrative Description of Failure(s), Incident(s), Injury(ies)			
FRONT BRAKE PADS AND ROTORS ARE PREMATURELY WEARING OUT, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. AK Rear brakes not working Service advisor at Martin GMC in Fenton, MI (did 2 repairs) told me at time of last replacement (24,000 mi) that he knew they are not right but there's nothing else he can do because no one knows why.					
The Privacy Act of 1974-Public Law 93-578 The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

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