

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

07-JUL-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

865008

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or drivers side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKFK16K2PJ707581		GMC	SUBURBAN	1993	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt		☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type		Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other _____		☐ Sport Ult ☐ Truck ☐ Motorcycle ☒ Other _____		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA95026, POOR BRAKE PERFORMANCE; INTERMITTENTLY WHEN APPLYING THE BRAKES, THEY LOCK UP, CAUSING VEHICLE TO GO INTO A SLIDE. THIS CONIDTION HAS LEAD TO TWO REAR END CRASHES. DEALERSHIP IS NOT ABLE TO DUPLICATE THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUED ON BACK (11888)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

JUL-7 PM 2:35

07-JUL-2000

OFFICE

DEFECTS INVESTIGATION

 Qd_or _____
 rt_dt _____
 od_rt _____
 up_jtr _____

Reference No.

885008

OWNER INFORMATION (Type or Print)

619264

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 7/23/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of
windshield on driver's side)

1GKFK16K2PJ707581

Vehicle Make

GMC

Vehicle Model

SUBURBAN

Vehicle Year

1993

Current Odometer Reading

112,864

Purchase Date

Sept 1995

Dealer's Name

Private Party

Engine Size

ICID/CC/L 5.7L

☐ Turbo☐ Diesel☒ Gas☒ Fuel Injection☐ New ☒ Used

City San Jose

State CA

Zip Code

No Cylinders 8

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Util.☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other☐ Suburban

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03280000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

2

Date(s) of Failure(s)

Sept 1995

Mileage at Failure(s)

99,000 mi

Vehicle Speed at Failure(s)

10 mph on 1st, 45 mph on 2nd

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

None

Number of Fatalities

None

Estimated Property Damage

4-5000 for both

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA95026, POOR BRAKE PERFORMANCE; INTERMITTENTLY WHEN APPLYING THE BRAKES, THEY LOCK UP, CAUSING VEHICLE TO GO INTO A SLIDE. THIS CONDITION HAS LEAD TO TWO REAR END CRASHES. DEALERSHIP IS NOT ABLE TO DUPLICATE THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

SEE ATTACHED

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

5 6 3 0 1

WORKORDER

PAGE 1

SAN FRANCISCO CA 94131

HOME:415-337-2142 BUS:415-765-8676

SERVICE ADVISOR: 416 JACKSON, JOHN

SERRAMONTE

OLDSMOBILE - PONTIAC

GMC TRUCKS

445 SERRAMONTE BLVD

COLMA, CA 94014

[415] 985-7258



COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	TAG
BLUE	93	GMC SUBURBAN	1GKEK16K2PJ707581	3DBR890	65696/	T5523
IN SVC DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	PAYMENT	INV. DATE
01JAN00			16:30 30OCT96		CASH	
R.O. OPENED		READY	OPTIONS: DLR:23814			
30OCT96 09:00						

LINE	OF CODE	TECH TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	Y100	CP	CHECK AND REPORT CUSTOMER STATES BOTH FRONT SEAT BELT LOOSE

B H100 CP CHECK AND REPORT CUSTOMER STATES TRANSMISSION SEAL AND DIFFERENTIAL LEAKING (TOOK VEH TO GUILTY TUNE UP)

C M100 CP [REDACTED] [REDACTED]
[REDACTED] LOGIC HP IN

D SMOG CP SMOG

Preliminary Estimate : \$82.50

THIS IS NOT AN INVOICE

BY LAW, YOU MAY OBTAIN ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.

[illegible]

PRELIMINARY ESTIMATE

WHICH INCLUDES A
HAZARDOUS WASTE
REMOVAL FEE OF

AUTHORIZED BY:

TERMS: CASH OR APPROVED CREDIT CARDS

UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

CUSTOMER COPY

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

REASON FOR REQUEST					ADDITIONAL AMOUNT
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY		
REASON					REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY		ADDITIONAL AMOUNT
REASON					REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY		ADDITIONAL AMOUNT
REASON					REVISED TOTAL

LOCATION

QUALITY
CONTROLLED BY

MILES

BAR # AM052865

EPA # CAD 982344277

PJ707581

47555

INVOICE

PAGE 1



SERRAMONTE
 OLDSMOBILE - PONTIAC
 GMC TRUCKS
 445 SERRAMONTE BLVD.
 COLMA, CA 94014
 (415) 985-7258



SERVICE ADVISOR: 416 JOHN JACKSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLUE	93	GMC SUBURBAN	1GKFK16K2PJ707581	3DBR890	59035/59035	T696
IN SVG DATE	PROD DATE	WARR EXP	PROMISED	PO NO	PAYMENT	INV DATE
01JAN00			16:30 18MAR96		CASH	19MAR96
R.O. OPENED	DATE CUST NOTIFIED	OPTIONS	DLR:23814			
13:42 06MAR96	13:20 19MAR96					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CHECK AND REPORT CUSTOMER STATES DRIVERS SIDE DOOR PANEL RATTLES							
CAUSE: TECH REMOVED DOOR PANEL FOUND BEZEL CRACKED AND BROKEN							
Y100 MISC. ACCESSORIES							
				3465 CP		82.50	82.50
				1 15680761 BEZEL ASM	43.54	43.54	43.54
TECH INSTALLED BEZEL							

B CHECK CUSTOMER COMPLAINT FRONT BRAKES LOCKED UP WHILE							
COMING TO STOP DOWN HILL (SOMETIMES)							
M100 MISC. BRAKES							
				3465 IADD		(N/C)	
CANNOT VERIFY CUSTOMER COMPLAINT TECH HOIST VEH INSPECT BRAKE							
INSPECTION FRONT AND REAR BRAKES OK ABS SYSTEM WORKS FINE AT THIS TIME							

C CHECK AND REPORT CUSTOMER STATES VEH GETS BAD GAS MILEAGE							
A100 MISC. ENGINE MECHANICAL							
				3392 CP	75.00	75.00	75.00
				1 16197739 EPROM ASM	48.02	48.02	48.02
				DIAG PERFORM DIAGNOSIS			
				3465 CP	37.50	37.50	37.50
TECH INSTALLED UPDATED PROM TO ECM							

BARRAM52865 EPA#982344277							

THANK YOU FOR VISITING SERRAMONTE
 OLDSMOBILE/PONTIAC/GMC



ORIGINAL ESTIMATE #		FINAL REVISED ESTIMATE #		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	195.00
REASON				PARTS AMOUNT	91.56
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	286.56
				ADJUSTMENTS	0.00
				SALES TAX	7.55
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE AND HAVE RECEIVED A COPY OF THIS INVOICE.				PLEASE PAY THIS AMOUNT	294.11
X					

CUSTOMER COPY

BAR # AM052865

EPA # CAD 982344277

PJ707581

67380

SERRAMONTE PONTIAC BUICK GMC

445 SERRAMONTE BLVD.
COLIMA, CA 94014
(415) 991-3400

INVOICE

PAGE 1



SERVICE ADVISOR: 416 JOHN JACKSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLUE	93	GMC SUBURBAN	1GKFK16K2PJ707581	3DBR890	77529/77529	11792
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
01JAN00			16:30 27OCT97		CASH	29OCT97
R.D. OPENED	READY	OPTIONS:	DLR:23814			
13:00 27OCT97	13:35 29OCT97					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK AND REPORT CUSTOMER STATES VEH HAS LEAK COMING FROM RF WHEEL

AREA AROUND VEH PULSES TO RIGHT

K100 MISC. STEERING SYSTEM

9571 CP

1 320000 DYE

1 813-1230 PIPE

1 62X5 UNION

AAA 10% DISCOUNT

9571 CP

TECH FOUND TRANSMISSION COOLER HOSES AND LINE LEAKING TECH REPLACED

HOSE AND LINE STEAM CLEAN UNDER VEH

EST: 85.00

27OCT97 13:01 SA: 416

BAR#AM52865 EPA#962344277

***** IMPORTANT *****

YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS
IF FOR "ANY" REASON YOU CANNOT GIVE US THE
BEST POSSIBLE SCORES, PLEASE CONTACT US ASAP
IF YOU ARE COMPLETELY SATISFIED, PLEASE FILL
OUT THE SURVEY AND RETURN IT TO GM. THANK YOU

I acknowledge receipt of vehicle
and have received a copy of this invoice.X
Customer Signature

Thank You For Your Business!

DESCRIPTION	TOTALS
LABOR AMOUNT	128.42
PARTS AMOUNT	17.36
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	145.78
LESS INSURANCE	0.00
SALES TAX	1.43
PLEASE PAY THIS AMOUNT	147.21

CUSTOMER COPY

BAR#

EPA# CAL00730103

PJ707581

68688

SERRAMONTE PONTIAC BUICK GMC

445 SERRAMONTE BLVD
COLMA, CA 94014
(415) 991-3400

INVOICE

PAGE 1



SERVICE ADVISOR: 8343 DWAYNE HANCOCK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLUE	93	GMC SUBURBAN	1GKFK16K2PJ707581	3DBR890	78403/78406	E737
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
01JAN00			16:30 10DEC97		CASH	12DEC97
R.O. OPENED		READY	OPTIONS: DLR:23814			
13:12 10DEC97		13:11 12DEC97				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM	75K	AS PER ATTACHED MENU				
			75K PERFORM 75K AS PER ATTACHED MENU				
			4663 CP			169.90	169.90
			1 25171377 FILTER				0.00
			1 14090908 GASKET				0.00
			5 1030 ENGINE OIL	1.90	1.90		9.50
			1 1051515 OPTIKLEEN				0.00
			1 15000 MILE SERVICE	61.51	61.51		61.51
			1 111 15K KIT	17.99	17.99		17.99
			1 API ANTIFREEZE				0.00
			1 6484235 AIR FLTR				0.00
			1 25121792 FILTER AS				0.00
			1 1008 PARTS WASH				0.00

PERFORMED 75000 MILE SERVICE AS PER MENU

 B CHECK AND REPORT ON STATES VEHICLE ON HIGHWAY
 APPLY THIS HAPPENS WITHOUT WARNING MOVES ONE FULL LANE ON
 FREWAY

M100 MISC. BRAKES

4663 CP

42.48 42.48

EST: 366.45 10DEC97 13:17 SA: 834

BAR#AM52865 EPA#982344277

***** IMPORTANT *****

YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS
 IF FOR "ANY" REASON YOU CANNOT GIVE US THE
 BEST POSSIBLE SCORES, PLEASE CONTACT US ASAP
 IF YOU ARE COMPLETELY SATISFIED, PLEASE FILL
 OUT THE SURVEY AND RETURN IT TO GM. THANK YOU

DEC / 2 1997

CASH CHECK CHARGE



I acknowledge receipt of vehicle
 and have received a copy of this invoice.

X

Customer Signature

Thank You For Your Business!

DESCRIPTION	TOTALS
LABOR AMOUNT	212.38
PARTS AMOUNT	89.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	301.38
LESS INSURANCE	0.00
SALES TAX	7.34
PLEASE PAY THIS AMOUNT	308.72

CUSTOMER #: PJ707581

75958

WORKORDER
REPRINT
PAGE 1**SERRAMONTE**

BUICK - PONTIAC

GMC TRUCKS

445 SERRAMONTE BLVD.

COLMA, CA 94014

(415) 991-3400



SERVICE ADVISOR: 3507 TIPLER, ROSS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	TAG
BLUE	93	GMC SUBURBAN	1GKFK16K2PJ707581	3DBR890	86651/	T6600
IN SVC DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
01JAN00			16:30 05AUG98		CASH	
R.O. OPENED	READY	OPTIONS: DLR:23814				
05AUG98 08:00						

LINE	OP CODE	TECH TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	*LOF	CP	PERFORMED OIL AND FILTER CHANGE

# B	E100	CP	CUST STATES WHEN TAKING OFF THE TRUCK SHUTTERS, GOES AWAY ON FAST ACCEL, ON MEDIUM ACCEL IT SHUTTERS. SLUGGISH
-----	------	----	--

# C	M100	CP	GOOD WHEN TAKING OFF THE TRUCK SHUTTERS, GOES AWAY ON FAST ACCEL, ON MEDIUM ACCEL IT SHUTTERS. SLUGGISH
-----	------	----	---

# D	*CP5	ADD	FREE BRAKE PAD AND SHOE WEAR INSPECTION
-----	------	-----	---

Preliminary Estimate : \$0.00

THIS IS NOT AN INVOICE

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED BODY CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMGO CHECK TEST INDICATES ARE NECESSARY.

I, the registered vehicle owner, hereby authorize the repair which herein set forth to be done along with the necessary material and service that you are not responsible for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby grant you and/or your employees permission to operate this vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. I hereby appoint SERRAMONTE BUICK - PONTIAC - GMC TRUCKS as my attorney in fact and empower you to negotiate and cash any draft or instrument issued in payment of the repair order by any third party in my name and to sign my name thereto. Receipt of vehicle describes herein for repair or otherwise is hereby acknowledged by owner. Said customer is hereby notified that the said property, or its contents, are not insured or protected to the amount of repair order value thereof, or otherwise, by the undersigned dealer against loss occasioned by theft, fire or vandalism while the property remains with the dealer. Customer states no vehicle or personal property have been left in the vehicle, and the dealer is not responsible for payment of reasonable attorney fees and costs at the event that is brought for collection. I authorize warranty work to be performed on my vehicle. In the event the work performed is not accepted for warranty payment by the manufacturer, then I, the customer, will be held responsible for the outstanding balance. I agree and in no way limits my warranty coverage. If this dealer does occur, then you will receive documentation of denied warranty of your records.

PRELIMINARY
ESTIMATE

173.00

WHICH INCLUDES A
HAZARDOUS WASTE
DISPOSAL FEE OF
 AUTHORIZED BY: *X [Signature]*
 TERMS: CASH OR APPROVED CREDIT CARDS
 UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.

CUSTOMER COPY

ALL PARTS REMOVED WILL BE DISCARDED UNLESS OTHERWISE REQUESTED PRIOR TO BEGINNING WORK. ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT
REASON				REVISED TOTAL

LOCATION

QUALITY
CONTROLLED BY

MILES

BAR # AM052885

EPA # CAI 000130103



MA BUICK PONTIAC GMC, INC.

707 SERRAMONTE BLVD

COLMA, CA 94014

(650) 757-4258

EPA # CAR000072066 BAR # AC204533

CUSTOMER NO. 43274	ADVISOR MICHAEL COOPER 876	TAX NO. 1080	INVOICE DATE 07/14/00	INVOICE NO. PNCS18407
	LABOR RATE	LICENSE NO. 30BR880	MILEAGE 112542	COLOR BLUE
	YEAR / MAKE / MODEL 93/GMC/SUBURBAN 1500/4 DOOR UTILITY		DELIVERY DATE 07/01/00	DELIVERY MILES 0
	VEHICLE ID NO. 1GKEK16K2PJ 707581		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.D. DATE 07/14/00	MO: 112546
	COMMENTS			

LABOR & PARTS
J# 1 40BUZ
BRAKES
VEHICLE SLID THREW A STOP AND HIT A VEHICLE ABS WAS INOP
TECH(S): 285 49.95
PLEASE INSP ABS AND BRAKE SYSTEM
PERFORMED ABS AND BRAKE INSP
ROAD TESTED AND CONFIRMED ABS FUNCTION ON SEVERAL STOPS
CHECKED ABS FOR CODES NONE FOUND CHECKED GMC BULLETINS
OR CAMPAIGNS NONE FOUND ABS SYSTEM WORKING TO
DESIGNED INTENT

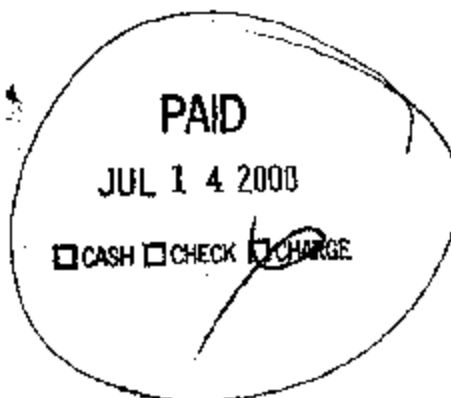
JOB # 1 TOTAL LABOR & PARTS 49.95

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$49.95 (+TAX)
TOTALS

*****	TOTAL LABOR.....	49.95
*	TOTAL PARTS.....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET.....	0.00
*	TOTAL G.O.G.....	0.00
* [] MASTER CARD [] VISA CARD	TOTAL MISC CHG.....	0.00
*	TOTAL MISC DISC.....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	0.00
*****	TOTAL INVOICE \$	49.95

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE



NOTICE TO CUSTOMER
PLEASE READ IMPORTANT
INFORMATION ON BACK