

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

284

Date Received

05-JUL-2000

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Reference No.

864744

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FCM753G0SJA17288	DOLPHIN	MOTOR HOME	1996	

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

No. Cylinders

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☐ Automatic☒ Yes☐ No☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt☐ Yes☒ No☐ Front☐ Rear☐ 4-Wheel☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15300000 03250000	Part Name(s) EQUIPMENT: SPEED CONTROL BRAKES: HYDRAULIC/ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 01-JUN-2000 Mileage at Failure(s) 47 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☒ Yes ☐ No☐ Yes ☒ No☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN THE BRAKES WERE APPLIED WHILE SPEED CONTROL WAS ACTIVATED, THE FRONT WHEELS LOCKED UP AND THE VEHICLE WENT INTO A SLIDE, RESULTING IN A COLLISION AND MINOR INJURIES. VEHICLE WAS TOTALED.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received RECEIVED 05-JUL-2000 OFFICE OF DEFECTS INVESTIGATION 864744	
OWNER INFORMATION (Type or Print) 618398		Work Number _____ Home Number NO PHONE	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized representative, please sign the vehicle manufacturer. Signature of Owner _____ Date 7/20/00		☒ YES ☐ NO	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3FCM753G06JA17288	Vehicle Make DOLPHIN	Vehicle Model 3.5 FT. MOTOR HOME	Vehicle Year 1996
Purchase Date _____ ☒ New ☒ Used		Dealer's Name R.V. Peddler Inc. City YUMA State AZ Zip Code _____	Current Odometer Reading 48000 APPROX. Engine Size ROAD ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection (CID/CC/L) 440 No Cylinders 8
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other MOTOR HOME	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 15300000 03260000	Part Name(s) EQUIPMENT: SPEED CONTROL BRAKES: HYDRAULIC: ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures Date(s) of Failure(s) 01-JUN-2000 Mileage at Failure(s) 47 Vehicle Speed at Failure(s) 57 M.P.H.	Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 3	Number of Fatalities 0
Estimated Property Damage ?		Reported to Police ☒ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN THE BRAKES WERE APPLIED WHILE SPEED CONTROL WAS ACTIVATED, THE FRONT WHEELS LOCKED UP AND THE VEHICLE WENT INTO A SLIDE, RESULTING IN A COLLISION AND MINOR INJURIES. VEHICLE WAS TOTALED. *AK I HAD CRUISE CONTROL ON AT 57 M.P.H. WHEN I PLACED MY FOOT ON THE BRAKE PEDAL I KNEW SOMETHING WAS WRONG & WAS MAKING A NORMAL STOP AS I HAD DONE THAT SAME DAY I THEN PUSHED DOWN HARD ON THE PEDAL THE FRONT BRAKES LOCKED UP →			

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

Fold to show Return Address (no stamp needed) (staple with tape or staple and mail)																			
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																			
TIRE IDENTIFICATION NO.																			
<table border="1"> <tr> <td colspan="2">SIZE</td> <td colspan="8">MANUFACTURER/TIRE NAME</td> </tr> </table>										SIZE		MANUFACTURER/TIRE NAME							
SIZE		MANUFACTURER/TIRE NAME																	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
NARRATIVE DESCRIPTION (CONTINUED)																			