

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

03-JUL-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

864659

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KC26C8RS648989	DODGE TRUCK	PICKUP	1994	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC: COOLING UNIT AND LI	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 0	Dates of Failure(s) 03-MAY-2000	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 45614	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 97V084000. TRANSMISSION COOLING LINE CONNECTOR CAME LOOSE, AND TRANSMISSION FLUID LEAKED ALL OVER.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received 03 JUL 2000
OFFICE
DEFECTS INVESTIGATION

Ord or
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od rt
up tr

OWNER INFORMATION (Type or Print)

617868

Reference No.

864659

Work Number

Home Phone

Do you authorize the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of the manufacturer, please provide the name and address to the vehicle manufacturer.

Signature of

Date 7/21/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B7KC26C8RS648989 Vehicle Make DODGE TRUCK Vehicle Model PICKUP Vehicle Year 1994 Current Odometer Reading 45,614

Purchase Date 5-15-96 Dealer's Name _____ Engine Size (CID/CC/L) 360 ☒ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used City _____ State _____ Zip Code _____ No Cylinders 6

Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ut ☒ Truck ☐ Motorcycle Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07380000 Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND L Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement

No of Failures 0 Date(s) of Failure(s) 05-MAY-2000 Mileage at Failure(s) 45614 Vehicle Speed at Failure(s) 0 Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage _____ Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 97V084000. TRANSMISSION COOLING LINE CONNECTOR CAME LOOSE, AND TRANSMISSION FLUID LEAKED ALL OVER.*AK

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Hi,

On May-2-2000 I took my truck to Dodge garage -
The cooling line between transmission and oil
cooler fell out of the fitting and oil went all over.
The garage put in new parts charged \$179.59. It is
now fixed. Called Chrysler, asked about the recall
NHTSA campaign # 97V084000 - they said my truck
wasn't included. My truck was built March 1994
and did just like the description on the internet
about the line falling out of the fitting.

Thank you

☆ U.S.G.P.D.: 1992 - 623-697/60086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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Recall Alert: DODGE RAM

Owner Notification Date: May 19, 1997

Number of Units Potentially Affected: 960,000

Component Description: POWER

TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND LINES

NHTSA Campaign Number: 97V084000

Description of Recall Campaign: Under certain high load operating conditions, the transmission fluid temperature can exceed the melting point of the material used in the connector to retain the fluid line to the transmission.

When these temperatures occur, the fluid line will not stay connected with the transmission and fluid can spray onto the exhaust manifold, resulting in smoke or fire.

Dealers will replace the high temperature side of the transmission fluid cooler line connector fittings with connectors that incorporate a stainless steel retainer.

Owner notification began May 19, 1997. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Chrysler at 1-800-853-1403. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-800-424-9393.

How to Avoid



NEED PARTS?

[CSKAUTO.COM](#)

[View Full Recall History](#)

[Return to Your Personal Auto Page](#)

[Link to National Highway Traffic Safety Administration \(NHTSA\) Web site](#)



[Return to CarPoint](#)

Other Links:

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6189

93112

INVOICE

LaGrange

County

Dodge

P.O. Box 29 • 1525 N. SR 9
LaGrange, IN 46781
(219) 463-2161
1-800-525-1297
FAX (219) 463-4256

PAGE 1

SERVICE ADVISOR: 1 MEREDITH CAMERON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
DRIFTWOOD/	1994	DODGE RAM PICKUP	CUSTOMER COPY 1B7KC26C8RS648989	99460S	45614/45614		
DEL DATE	PROD. DATE	WARR. EXPI.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
15JUN1994	10MAR94	15JUN1997	17:00 02MAY00		48.00	CASH	05MAY2000
R.O. OPENED		READY	OPTIONS: DTR:57059 ENG:5.9L/DIESEL TRN:4SPD.AUTO				
07:36 02MAY00		09:53 05MAY00	1)SERVICE CONTRACT #10290015 2)PLAN CODE A775D				
			7YR/75000 MILE ADDED CARE 3)12.14.96 AT (More...)				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A TRANSMISSION FLUID LEAK

L72 TRANSMISSION FLUID LEAK

6995 CP 1.10 52.80 52.80

1 5011244AA TUBE-OIL COOLER 92.00 92.00 92.00

1 52028764AA FITTING-OIL COOLER TUBE 23.75 23.75 23.75

1 118752 CONNECTOR-OIL COOLER 3.00 3.00 3.00

TRANSMISSION FLUID LEAK? CHECKED OUT, REPLACED TRANSMISSION OIL COOLER

PRESSURE LINE & FITTING FILLED FLUID TO CORRECT LEVEL.

CUSTOMER PAY MISC SUPPLIES FOR REPAIR ORDER 2.00

12 Month/12000 Mile
Warranty on Labor &
Parts

800-992-1997

Chrysler Customer Relations

1-800-521-9922

ZONE	DEALER CODE
4 2 5 7 0 6 9	
AUTHORIZATION	

WE RECOMMEND THE FOLLOWING REPAIRS

-
-
-
-

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NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

X

DESCRIPTION	TOTALS
LABOR AMOUNT	52.80
PARTS AMOUNT	118.75
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	2.00
TOTAL CHARGES	173.55
LESS DEDUCTIBLE	0.00
SALES TAX	6.04
PLEASE PAY THIS AMOUNT	179.59



Dodge



CHRYSLER



Plymouth



Dodge Trucks

