

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

137

Date Received

22-JUN-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

864105

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GTEK14K5RE538808	GMC	PICK UP	1994	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06136000	Part Name(s) FUEL:FUEL PUMP	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Dates of Failure(s) 22-JUN-2000 Mileage at Failure(s) 120000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 65 MPH ATTEMPTED TO SWITCH LANES AND THERE WAS NO POWER, ENGINE WAS DEAD. CONSUMER BELIEVED THAT IT COULD HAVE BEEN CAUSED BY THE FUEL PUMP.
*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197 Date Received: <u>22 JUN 2000</u> Office: <u>RECEIVED</u> Reference No.: <u>864105</u> Work Number: <u>[REDACTED]</u> Home Number: <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) [REDACTED] 615498			
Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an owner's signature, please print name and address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: <u>7/5/00</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>1GTEK14K5RE533808</u>	Vehicle Make <u>GMC</u>	Vehicle Model <u>PICK UP</u>	Vehicle Year <u>1994</u>
Current Odometer Reading <u>125,000 mi</u>			
Purchase Date	Dealer's Name <u>Randall Motors</u>	Engine Size (CID/CO/L) <u>3.500</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection <u>THREBLE BOD</u>
☐ New ☒ Used	City <u>Kenneth</u> State <u>LA</u> Zip Code <u>99336</u>	No Cylinders <u>8</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other <u>PICKUP</u>	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>06136000</u>	Part Name(s) <u>FUEL: FUEL PUMP, FUEL PUMP FILTER, FUEL PUMP</u> <u>CONTROLLER CARD</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>2</u>	Date(s) of Failure(s) <u>21 JUN 2000</u> Mileage at Failure(s) <u>120000</u> Vehicle Speed at Failure(s) <u>65</u>	Failed Part(s) Available? ☒ Yes ☐ No <u>POTIN STAKE</u>	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING ABOUT 65 MPH ATTEMPTED TO SWITCH LANES AND THERE WAS NO POWER, ENGINE WAS DEAD, CONSUMER BELIEVED THAT IT COULD HAVE BEEN CAUSED BY THE FUEL PUMP. *AK ENGINE WENT DEAD W/ 2-TRACTOR BIGS DOWN 70 MPH BEHIND ME. AFTER TAKING VEHICLE (TOW) TO LOCAL DEALER IN HERNIMSTON, IT WAS PROBABLY OK. STARTED HOME AND SAME SCENARIO OCCURRED AGAIN. THIS IS AN ACCIDENT WITH NO INJURIES YET, WHY DATA ON REVERSE.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

1. WHY IS THE FUEL PUMP & FILTER IN THE FUEL TANK WHEN THE FILTER MUST BE SERVICED EVERY 30,000 MILES. COST IS EXORBITANT.
2. WHY IS THE FUEL PUMP CONTROL DELAY CARD #351⁰⁰ IS IT MULTI PURPOSE (BAD DESIGN)
3. WHY ISN'T THE FUEL FILTER OUT SIDE THE TANK SO IT CAN BE SERVICED MOST EFFECTIVELY.
4. IF THIS WOULD HAVE OCCURRED IN SEATTLE TRAFFIC, I WOULD HAVE BEEN THE FOCUS OF A MULTICARE⁵ DEATH ACCIDENT AND BEEN IN FINANCIAL ROIN DUE TO POOR AUTOMOBILE DESIGN.
5. A RECALL OF ALL THESE TRUCKS NEED TO BE MADE TO PREVENT UNNESSARY DEATH, CAR RENTAL AND REPAIR EXPENSE AFFIRMATIVELY SINGLE.

THERE IS NO QUESTION AS TO
IF, THEY SHOLD FIX THIS
ENGINEERING ERROR

★ U.S.G.P.O. 1992 - 625-817/50296

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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