

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

197

Date Received

22-JUN-2000

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_ltr \_\_\_\_\_

Reference No.

864103

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1N4BU31F3PC150829	NISSAN	ALTIMA	1993	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Inerted <input checked="" type="checkbox"/> 2-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	Sport Utility Truck Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck Other _____
--	---	---	--	--	--	-----------------------------------	---

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05151000	Part Name(s) ENGINE: TIMING GEAR AND CHAIN	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------	---	--	---

No. of Failures 0	Date(s) of Failure(s) 20-JUN-2000 Mileage at Failure(s) 130000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available?   Yes   No	NHTSA Previously Contacted?   Yes   No
----------------------	--	---	---

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	--------------------------------	---------------------------	---------------------------	---

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS LEAKING OIL FROM THE BOTTOM. VEHICLE WAS TAKEN TO DEALER FOR REPAIRS, AND TECHNICIAN SAID THAT ENGINE TIMING COVER WAS DEFECTIVE. \*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 197

Date Received: 00 JUL 25 AM 11:22  
22-JUN-2000  
OFFICE DEFECTS INVESTIGATION

Od\_or  
4-4  
0-0  
up\_lr

OWNER INFORMATION (Type or Print)

Reference No.  
864103

Work Number  
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 7/18/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1N4BU31F3PC150829  
Vehicle Make NISSAN  
Vehicle Model ALTIMA  
Vehicle Year 1993  
Current Odometer Reading 115,000

Purchase Date 12/1/92  
Dealer's Name COBBIN NISSAN  
City JACKSONVILLE State FL Zip Code 32225  
Engine Size (CID/CC/L) \_\_\_\_\_  
No. Cylinders \_\_\_\_\_  
 Turbo  
 Diesel  
 Gas  
 Fuel Injection

Transmission Type  Manual  Automatic  
Antilock Brakes  Yes  No  
Restraint System  3-Point Belt  Motorbelt  
 Driverside Airbag  2-Point Belt  
 Passengerside Airbag  
Cruise Control  Yes  No  
Drive Train  Front  Rear  4-Wheel  
Vehicle Type  Car  Sport UT  Van  Truck  Minivan  Motorcycle  Other  
Body Style  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 66451000  
Part Name(s) ENGINE:TIMING GEAR AND CHAIN  
Location  Left  Right  Front  Rear  
Failed Part(s)  Original  Replacement

No. of Failures 0  
Date(s) of Failure(s) 20-JUN-2000  
Mileage at Failure(s) 100000  
Vehicle Speed at Failure(s) 0  
Failed Part(s) Available?  Yes  No  
NHTSA Previously Contacted?  Yes  No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash  Yes  No  
Fire  Yes  No  
Number of Persons Injured 0  
Number of Fatalities 0  
Estimated Property Damage  
Reported to Police  Yes  No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS LEAKING OIL FROM THE BOTTOM. VEHICLE WAS TAKEN TO DEALER FOR REPAIRS, AND TECHNICIAN SAID THAT ENGINE TIMING COVER WAS DEFECTIVE. \*AK

TECHNICIANS (FROM MANY OTHER REPAIR FACILITIES) ARE UNANIMOUS IN VOICING AGREEMENT THAT THIS IS A VERY COMMON PROBLEM UNIQUE TO THE ALTIMA... NOT MODELS ABOVE OR BELOW. IN THEIR OPINIONS, THIS IS A DESIGN FLAW THAT SHOULD HAVE BEEN SHOULDERS BY NISSAN RATHER THAN OWNERS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FEEL FREE TO CONTACT ME @ (904) 247-1479 IF ADDITIONAL INFO. WOULD BE HELPFUL.

THE REPAIR IS VERY TIME CONSUMING AS WELL AS COSTLY BECAUSE THE ENGINE MUST BE PAIRED.

\* CORRECTED/RECTIFIED (DEALERS AND)  
IT WOULD BE INTERESTING TO SURVEY ALTIMA OWNERS IN A EFFORT TO DETERMINE JUST HOW OFTEN THIS OCCURS. A SILICON SEALANT IS NOT SATISFACTORY.