

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY****252**

Date Received

22-JUN-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

864066

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or on driver's side)	Vehicle Make CHRYSLER	Vehicle Model TOWN AND COUNTRY	Vehicle Year 1999	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02500000	Part Name(s) WHEELS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Date(s) of Failure(s) 01-JAN-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**CHROME WHEELS HAVE A PIN HOLE WHICH CAUSES A LEAK TIRES CANNOT BE PROPERLY INFLATED.*AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Date Received

00 AUG 11
22-JUN-2000OFFICE
DEFECTS INVESTIGATION

Od. or

10:52

up. hr

864066

OWNER INFORMATION (Type or Print)

615435

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
		CHRYSLER	TOWN AND COU	1999	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo	
☒ New ☐ Used	City State Zip Code		No Cylinders	☐ Diesel	
				☒ Gas	
				☐ Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System		Cruise Control	Drive Train
☐ Manual	☐ Yes	☐ 3-Point Belt ☐ Motorbelt		☒ Yes	
☒ Automatic	☒ No	☐ Driverside Airbag ☐ 2-Point Belt		☐ Front	
		☐ Passengerside Airbag		☒ Rear	
				☐ 4-Wheel	
					Vehicle Type
					☐ Car ☐ Sport Ult
					☒ Van ☐ Truck
					☐ Minivan ☐ Motorcycle
					☐ Other
					Body Style
					☐ 2-Door
					☒ 4-Door
					☐ Stationwagon
					☐ Pick Up Truck
					☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02500000	Part Name(s) WHEELS	Location	Failed Part(s)
		☐ Left ☐ Right	☒ Original
		☐ Front ☒ Rear	☐ Replacement
No of Failures 0	Date(s) of Failure(s) 01-JAN-2000	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 10,000	☒ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s) 0		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CHROME WHEELS HAVE A PIN HOLE WHICH CAUSES A LEAK TIRES CANNOT BE PROPERLY INFLATED.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Tire will not hold air inflation for more than 1 day. Found it was due to pin hole leak in chrome wheel which Chrysler knows about and replaces for warranty vehicles. My car was a theft vehicle & warranty was voided. Chrysler will not replace. I have noted various cars my type with poor tires. Dealer says they have replaced "100's". I feel this should be a recall item since it is a safety item per manufacturer's own statement in manual about keeping tires properly inflated. This is not something a customer could check out when buying the car. It is not visible until it occurs! It could cause wreck & death. Manufacturer is avoiding recall as problem does not occur in every car or in every car at same time. Please investigate number of replaced chrome wheels.

☆ U.S. G.P.O.: 1982-625-887/00000

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



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