

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

241

Date Received

22-JUN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

864030

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located between or above doors) 3GNFK16R5VG137770	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08100000	Part Name(s) ELECTRICAL SYSTEM: BATTERY	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 02-JUN-2000 Mileage at Failure(s) 44000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EA00 013/BATTERY LEAKS ACID: BATTERY LEAKAGE FROM POSITIVE POST RESULTED IN LOSS OF POWER. MANUFACTURER CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ)	
FOR AGENCY USE ONLY 241		Date Received: 00 SEP 18 PM 4:19 OFFICE: 22 JUN-2000 REFERENCE NO: 664030	
Home Address: [Redacted] Work Address: [Redacted]		Signature of Owner: [Redacted] Date: 8/24/00	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side): 3GNFK16R5VG137770		Vehicle Make: CHEVROLET TRU	
Vehicle Model: SUBURBAN		Vehicle Year: 1997	
Current Odometer Reading:		Purchase Date:	
Dealer's Name:		City: State: Zip Code:	
Engine Size (CID/CC/L):		No Cylinders:	
Turbo: ☐ Diesel: ☐ Gas: ☐ Fuel Injection: ☐		Body Style:	
Transmission Type: ☒ Automatic ☐ Manual		Antilock Brakes: ☒ Yes ☐ No	
Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized		Cruise Control: ☒ Yes ☐ No	
Drive Train: ☒ 4-Wheel ☐ Front ☐ Rear		Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other	
Sport Utility: ☒ Truck ☐ Motorcycle ☐ Other		Pick Up Truck: ☒ Station Wagon ☐ 4-Door ☐ 2-Door	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 08100008		Part Name(s): ELECTRICAL SYSTEM: BATTERY	
Location: ☐ Left ☐ Right ☐ Rear		Failed Part(s): ☐ Original ☒ Replacement	
No of Failures: 4		Date(s) of Failure(s): 02 JUN-2000 Mileage at Failure(s): 44000 Vehicle Speed at Failure(s):	
Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No	
Number of Persons Injured:		Number of Fatalities:	
Estimated Property Damage:		Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
EA00 013/BATTERY LEAKS ACID: BATTERY LEAKAGE FROM POSITIVE POST RESULTED IN LOSS OF POWER. MANUFACTURER CONTACTED. *AK Found again on July 27th. Since we replaced the original battery with a new one, but when the original battery was disconnected, the battery to do some work, they forgot to put a post back on - (cont)			
CONTINUE ON BACK IF NEEDED			

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

consequently the failure repeated even after a new battery was purchased. We ended up buying the lost part and also the 400 to tighten the cables correctly without heating the ~~lost~~ part on the battery.

☆ U.S. G.P.O.: 1982-823-607 / 80089

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

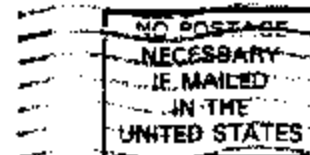
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



ALL GOODS RETURNED MUST BE ACCOMPANIED BY THIS INVOICE

B AND M MOTOR SUPPLY
 12103 LOS GATOS BLVD LOS GATOS CA 95032-4515
 408 356-5141 FAX 408 356-8813

FOR THE COLD WINTER WEATHER WE HAVE A COMPLETE INVENTORY OF
 WINTER WEATHER EQUIPMENT

CASH ACCOUNT

CASH INVOICE #128476
 CODE: 811
 DATE: 07/29/00 7:07AM
 OF 5082-1 0

1	A16-12354951	SPACER	3.35	8.61	8.61	T
1	CVT 359	BATTERY/BNCH	15.14	11.65	11.65	T
						
CASH	21	15.44				
2			18.49		14.26	1.10
RECEIVED BY X					15.44	

FOR THE COLD WINTER SEASON WE HAVE A COMPLETE INVENTORY OF
 ANTIMONY AND TIN BEARING CORES

CASH 18000000 01/20/14
 CODES: 01
 DATE 07/08/00 17:00PM
 OF PAGE: 1 0

RECEIVED BY X	PAY THIS AMOUNT ▶	20.00
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