

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

255

Date Received

19-JUN-2000

Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____

Reference No.

863779

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	GMC	SAVANA	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKES ARE APPLIED PEDAL FEELS NORMAL, BUT ABS SYSTEM DOES NOT KICK IN AS IT SHOULD, CAUSING A LOSS OF BRAKES. DEALER HAS BEEN CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
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RECEIVED
FOR AGENCY USE ONLY 255

Date Received: 10 AUG - 1 PM 4: 00
19-888-327-4236
DEFECTS INVESTIGATION DIVISION

Ref. or In. dt. _____
ad. dt. _____
Ref. No. 863779

Work Number _____
Home Number _____

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, _____
Signature of Owner _____ Date 7/3/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GDF615R3W1054037	Vehicle Make GMC	Vehicle Model SAVANA	Vehicle Year 1998	Current Odometer Reading 15078
Purchase Date 9/5/98	Dealer's Name FERGUSON PONT/GMC		Engine Size (CID/CC) 5.7	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City Colorado Springs State CO Zip Code 80910		No. Cylinders 8	

Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	AntiLock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Ute <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000	Part Name(s) BRAKES:HYDRAULIC ANTI-SKID SYSTEM	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 5	Date(s) of Failure(s) 11/98-9/99-4/00-5/00-6/00 Mileage at Failure(s) 1000-9500-11571-14398-14900 Vehicle Speed at Failure(s) 15 MPH-35 MPH-55 MPH-45 MPH-40 MPH	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No DEALER RECALLED

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKES ARE APPLIED PEDAL FEELS NORMAL, BUT ABS SYSTEM DOES NOT KICK IN AS IT SHOULD, CAUSING A LOSS OF BRAKES. DEALER HAS BEEN CONTACTED. *AK

EXTREMELY SOFT BRAKE PEDAL ALMOST TO THE FLOOR. MUST PUMP PEDAL SEVERAL TIMES TO ACHIEVE ENOUGH BRAKE TO SLOW DOWN OR STOP.

GM REP. WILL NOT AUTHORIZE ANY FURTHER WARRANTY BRAKE SERVICE.

CONTINUE ON BACK IF NEEDED

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Customer Claim Form

Customer Name: Mr. [REDACTED]

Case Number: [REDACTED]

Problems	Servicing Dealer(s)	Current? Yes or No	# of Repair Attempts	Repair Date(s)	Mileage on Date(s)	Days Out of Service
abs brakes failed	JOE FERGUSON DONTIAC/GMC TRUCK 950 S. ACADEMY COTO Spg CO 80410	yes	5			
ABS BRAKES - REPLACED MASTER CYL	↓			4/22/99	9309	2
ABS BRAKES - BLEED AIR FROM SYSTEM	↓			4/21/00	11571	0
ABS BRAKES - UNABLE TO DUPLICATE,	↓			5/20/00	* 15098	4
15- GM REP WOULD NOT AUTHORIZE ANY MORE BRAKE WORK.					↓ MISSET MILEAGE ON WORKORDER	
DO NOT HAVE WORK ORDERS ON THE FOLLOWING DUE TO DEALERSHIP NOT AGREEING THERE IS A BRAKE PROBLEM						
ABS BRAKES - ABS DID NOT ENGAGE - ALL 4 WHEELS LOCKED CAUSING VAN TO SLIDE IN ICY CONDITIONS.				EVENT DATE NOV 18	1000	0
ABS BRAKES - HEAVY STOP & GO TRAFFIC ON INTERSTATE FOR ABOUT 12 MILES. TAKING INTERSTATE OFF RAMP, BRAKE PEDDLE WENT TO THE FLOOR. HAD TO PUMP THEM UP SEVERAL TIMES TO STOP. BECAUSE GM REP WOULD NOT AUTHORIZE FURTHER BRAKE WORK WE NOTIFIED BBB AUTO LINE.					MILEAGE	

(Please indicate whether each problem is current)

EVENT DATE
14980
JUNE 8, 2000

Odometer Disclosure Statement

Federal law requires that you state the mileage upon transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment. Colorado law 42-6-202 (5), C.R.S., also states it is unlawful to fail to give the information or to knowingly give false information.

EXCEPTIONS: Vehicles 10 years old or older.
 Vehicles over 10,000 pounds empty weight.

VEHICLE DESCRIPTION

Vehicle Identification Number (VIN) 1G0FG15R3M1054037			
Year 1998	Make GMC	Body	Model G10 VAN

ODOMETER DISCLOSURE

Current Odometer Reading (No Tenths of Miles) <div style="text-align: center; font-size: 1.2em;">14</div>	To the best of my knowledge: <input checked="" type="checkbox"/> The odometer reading is the actual mileage of the vehicle. <input type="checkbox"/> The odometer reading is in excess of its mechanical limits. <input type="checkbox"/> The odometer reading is NOT the actual mileage.
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WARNING—ODOMETER DISCREPANCY

Under penalty of perjury, I/we (the seller) swear or affirm that the above information is true and correct to the best of my/our knowledge.

Individual Seller's/Company's Name JOE FERGUSON PONTIAC GMC TRUCK INC
--

Seller's/Agent's Signature 	Seller's/Agent's Printed Name JOE DREW
--------------------------------	---

Seller's Signature	Seller's Printed Name
--------------------	-----------------------

Seller's/Company's Street Address 950 S ACADEMY BLVD	Date 09/05/98
---	------------------

Seller's City COLORADO SPRINGS	State CO	Zip 80910
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Buyer's line indicates receipt of odometer disclosure information.

Ind:	
------	--

Buyer's Signature 	Buyer's Printed Name
-----------------------	----------------------

Date 09/05/98	
------------------	--

Buyer's/Company's City	State	Zip
------------------------	-------	-----

White—With Title Yellow—Buyer Retain Pink—Seller Retain

COLORADO REGISTRATION/OWNERSHIP TAX RECEIPT

TYPE	PLATE	TABULAR	VIN	EXPIRE				
		K952037	1GDFG15R3W1054037	09/2000				
PLATE	YEAR	MAKE	BODY	SEARS	MODEL	OWPASS	TC	FLEET#
04R900001	1998	GM	PV				48	C
PUR. DATE	PUR. PRICE	ORIGINAL TAXABLE VALUE		BUS. DATE	CC#	DIR CODE		
09051998	8436.50	25,387		09141999	04	U002U		
REV. EXC.	PROJ. T.	OWN. TAX	LIC. FEE	TITLE FEE	OTHER FEE			
09/1999	0.00	323.68	34.50		0.00			
CITY TAX	COUNTY TAX	CITY TAX	STATE TAX	SPECIAL FEE	FUEL			
0.00	0.00	0.00	0.00	0.00	0.00 G			
WEIGHT	GVW	MILES		REG. DATE	09/2002			
MOTOR VEHICLE INSURANCE IS COMPULSORY IN COLORADO. NON-COMPLIANCE IS A MISDEMEANOR TRAFFIC OFFENSE.								

LN

CALCULATION TOTAL
 K/09051998/ 7092002
 PAID EL PASO 09/14/1999 075103BX1 R01Y 358.18



PONTIAC-CHRYSLER TRUCK, INC.
980 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80910
PHONE 719-598-5005



INVOICE NO. 9665	ADDRESS JAMES B. PARKY 435	CITY 301	ISSUE DATE 07/24/97	INVOICE NO. GCC329076
	LABOR RATE	LABOR NO.	MILEAGE 9309	ORDER LT AUTUMWOD
	YEAR/MAKE/MODEL 20/98/1/G10 VAN/VAN 0 14 C	DELIVERY DATE 09/05/90	DELIVERY MILES 14	
	VEHICLE C. NO. 1 8 D 7 0 1 5 8 3 W 1 0 5 4 0 3 7	BILLING DEALER NO.	PRODUCTION DATE	
	P.T.E. NO.	P.O. NO.	P.O. DATE 09/22/97	

LABOR & PARTS
1 01PNZ10F LUBE OIL FILTER HOURS: 1.00 TECH(S):372
LUBRICATION, OIL & FILTER CHANGE - CHECK BELTS, HOSES &
FLUID LEVELS, CHECK TIRE PRESSURE.
REPLACE AIR FILTER IF NEEDED
PERFORMED LUBRICATION, CHANGED OIL AND FILTER, BELTS, HOSES
FLUID LEVELS AND TIRE PRESSURE CHECKED AND SET TO STANDARD.
AIR FILTER STILL GOOD

INTERNAL

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	20140361	FILTER AS 1.006		INTERNAL
JOB # 1	1	5W-30	OIL		INTERNAL
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

2 08PMZ BRAKES HOURS: 0.70 TECH(S):380
LEAK AT BRAKE MASTER CYL
REPLACE MASTER CYLINDER - LEAKING

WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	19029255	CYLINDER 4.850		WARRANTY
JOB # 2	1	12977967	FLUID 0.100		WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

3 03PMZ FRONT AXLE & DIFF HOURS: 2.00 TECH(S):285
CLUNK RIGHT FRONT ON TURNS ALSO WHEN BACKING AND TURNS
RSI RIGHT FRONT COIL SPRING - WARNER SPRING WITH NOSE
RETAP THERAD ON SHOCK

WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	2	8-132			WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00



4 01PNZSHUTTLE SHUTTLE VAN RIDE HOURS: TECH(S):225
SHUTTLE VAN RIDE

WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

5 01PNZRENTAL RENTAL CAR HOURS: TECH(S):225
RENTAL CAR

WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 5 TOTAL PARTS	0.00
				JOB # 5 TOTAL LABOR & PARTS	0.00



PONTIAC GMC TRUCK, INC
 900 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80910
 PHONE 719-596-5005



CUSTOMER NO. 29683		ADDRESS JAMES B. PARKEY 533	CARD NO. 861	INVOICE DATE 09/24/77	INVOICE NO. 006525807e
LABOR RATE	DISCOUNT	RELEASE 9309	COLOR LT. AUTUMWOOD	STOCK NO. 18352	
YEAR MAKE / MODEL 70/GMC/G10 VAN/VAN 8 M C			DELIVERY DATE 09/05/77	DELIVERY MILES 14	
VIN 1G11G15K3M1054037			RELEASE DATE/NO.	PRODUCTION DATE	
P.T.E. NO.		SUB. NO.		AC. DATE 09/22/77	

TOTALS				
*****			TOTAL LABOR	0.00
*****			TOTAL PARTS	0.00
*****	MASTERCARD	VISA	TOTAL SUBLET	0.00
*****		DISCOVER	TOTAL S.O.B.	0.00
*****	AMERICAN EXPRESS	CHARGE ACCT N	TOTAL MISC CHG.	0.00
*****			TOTAL MISC DISC	0.00
*****			TOTAL TAX	0.00
*****	CASH	CHECK N	TOTAL INVOICE \$	0.00



CUSTOMER SIGNATURE





PONTIAC-GMC TRUCK, INC
 960 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80910
 PHONE 719-598-5005



LETTER NO. 7003	NAME JAMES D. PARKEY 485	CARD NO. 275	INVOICE DATE 04/21/00	INVOICE NO. 005268150
	LABOR RATE	LICENSE NO.	VEHICLE LT AUTOMHOD	MODEL NO. T8827
		MILEAGE 11871	SALES TAX 07/07/98	DELIVERY MILES 14
	VEHICLE MAKE 98 GMC VAN/VAN G M C			PRODUCTION DATE
	VEHICLE NO. 1 B D K G 1 8 R 3 W 1 0 5 4 0 3 7			SELLING DEALER NO.
	TYPE NO.	P.O. NO.	DATE 04/21/00	

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
# 1 01PNZ10F LUBE OIL FILTER HOURS: TECH(S):372					
LUBRICATION, OIL & FILTER CHANGE --- CHECK BELTS, HOSES & FLUID LEVELS. CHECK TIRE PRESSURE. ---AS PER ATTACHED CARD--- COMPLETE. PERFORMED LUBRICATION, CHANGED OIL AND FILTER, BELTS, HOSES, FLUID LEVELS AND TIRE PRESSURE CHECKED AND SET TO STANDARD.					
CE # 1	1	25130361	FILTER AS 1.036		INTERNAL
OR # 1	6	12345610	OIL 5W30G 8.800		INTERNAL
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
# 2 04PNZ05 ROTATE TIRES HOURS: TECH(S):295					
ROTATE TIRES. ---AS PER ATTACHED CARD--- COMPLETE.					
CB # 2	1	9591809	MUT - WHE 3.010		INTERNAL
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
# 3 20PHZ ELECTRICAL HOURS: 0.20 TECH(S):200					
CUST STATES THE CIG LIGHTER IS INOP BURNED OUT. REPLACED LIGHTER ELEMENT.					
CB # 3	2	11516146	LIGHTER 8.709		WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
# 4 20PNZ02 POWER WINDOWS HOURS: 0.80 TECH(S):380					
CUST STATES A CLICK TYPE NOISE WHEN ROLLING UP AND DOWN DRIVERS WINDOW SOUNDS LIKE METAL HITTING METAL. ARM HITTING DOOR FRAME. RSR LEFT FRONT WINDOW REGULATOR AND ALIGN ARMS					
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00
# 5 08PHZ BRAKES HOURS: 0.40 TECH(S):380					
CUST STATES THE BRAKE PEDAL FEELS SPONGY AT TIMES AFTER WARMED UP. AIR IN SYSTEM. BLEED AIR FROM SYSTEM.					
CE # 5	1	12377967	FLUID 8.000		WARRANTY
				JOB # 5 TOTAL PARTS	0.00



Ferguson

PONTIAC GMC TRUCK, INC
863 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80916
PHONE 719-598-6005



CUSTOMER NO. 7965	NAME JAMES D. PARKEY	605	CARD NO. 275	DATE 04/21/00	PHONE NO. 616-260150
	LABOR RATE	LICENSE NO.	PLATE 1T571	COLOR LT AUTOMATIC	STOCK NO. T8967
	VEHICLE MAKE 95/GMC/DIE	VAN/VAN G R C		DELIVERY DATE 09/05/98	VEHICLE NO. 14
	VEHICLE NO. 1 G 1 F G 1 S R 3 M 1 0 5 4 0 3 7	BILLING METHOD		PRODUCTION DATE	
	P.T.E. NO.	P.O. NO.		DATE 04/21/00	

JOB # 5 TOTAL LABOR & PARTS 0.00

COMMENTS
SPPT

TOTALS				TOTAL LABOR	0.00
*****				TOTAL PARTS	0.00
MASTERCARD	VISA	DISCOVER	\$	TOTAL SUBLET	0.00
			\$	TOTAL G.O.F.	0.00
AMERICAN EXPRESS	CHARGE ACCT #		\$	TOTAL MISC CHS.	0.00
			\$	TOTAL MISC DISC	0.00
			\$	TOTAL TAX	0.00
CASH	CHECK #		\$	TOTAL INVOICE \$	0.00
			\$		

CUSTOMER SIGNATURE



PONTIAC GMC TRUCK, INC
880 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80910
PHONE 719-596-5005



WORK ORDER:
9665

ADVISOR RICHARD JONES	419	CARD NO. 866	INVOICE DATE 06/02/00	INVOICE NO. BDC3269748
LABOR RATE	LICENSE NO.	VEHICLE 15398	WORK CENTER AUTUMNO	STOCK NO. FB357
VEHICLE MAKE/MODEL 98 GMC/G10 VAN/VAN 6 M C		DELIVERY DATE 09/05/98	DELIVERY MILES 14	
VEHICLE ID NO. 1 G D A G 1 5 A 3 M 1 0 5 4 0 0 7		SELLING DEALER NO.	PRODUCTION DATE	
P.Y.E. NO.	P.O. NO.	R.O. DATE 05/30/00		

ADDR & PARTS

1 01PNZ10F LUBE OIL FILTER HOURS: TECH(S):372 10.92
LUBRICATION, OIL & FILTER CHANGE -- CHECK BELTS, HOSES &
FLUID LEVELS, CHECK TIRE PRESSURE.
PERFORMED LUBRICATION, CHANGED OIL AND FILTER, BELTS, HOSES,
FLUID LEVELS AND TIRE PRESSURE CHECKED AND SET TO STANDARD.

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
OB # 1	6	50-30	OIL	1.99	11.98
OB # 1	1	25160561	FILTER AS 1.836	6.98	6.98
				JOB # 1 TOTAL PARTS	17.96
				JOB # 1 TOTAL LABOR & PARTS	28.88

2 24PHZ BODY EXTERIOR HOURS: 0.40 TECH(S):980 WARRANTY
FINISH COMING OFF OF FRT. GRILLE WHEN WASHED
REPLACE GRILLE PEELING

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
OB # 2	1	15937244	GRILLE 1.256		WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

3 04PHZ BRAKES HOURS: TECH(S):225 WARRANTY
BRAKES FEEL WEAK AND PEDAL GOES TO FLOOR ON EMERGENCY STOPS
AFTER HOT AND FEELS LIKE R/FRT. LOCKS UP, WILL HARDLY STOP
UNABLE TO DUPLICATE

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

4 24PHZ BODY INTERIOR HOURS: 0.50 TECH(S):380 WARRANTY
L/SIDE INTERIOR DOOR PANEL HAS CLIPS BROKEN AND IS LOOSE
REPLACED LEFT FRONT DOOR TRIM PANEL CRACKED

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
OB # 4	1	15756280	PNL F/S/D 16.165		WARRANTY
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

5 24PHZ01 BODY INTERIOR HOURS: TECH(S):325 WARRANTY
R. SIDE INTERIOR DOOR PANEL HAS CLIPS BROKEN AND IS LOOSE
FRT. DOOR
RIGHT DOOR PANEL ORDERED
NOT IN YET

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
OB # 5	1	15153882	PNL F/S/D 16.165		WARRANTY
PART ON SPECIAL ORDER					
** QUANTITY 1 IS SPECIAL ORDERED **					
				JOB # 5 TOTAL PARTS	0.00
				JOB # 5 TOTAL LABOR & PARTS	0.00

6 02PAZM MISC HOURS: TECH(S):225 WARRANTY
VEHICLE BOTTOMS OUT WHEN FULLY LOADED AND GO OVER BUMPS AND
DIPS



PONTIAC-OMC TRUCK, INC
 960 S. ACADEMY BLVD., COLORADO SPRINGS, COLORADO 80910
 PHONE 719-598-5005



CUSTOMER NO. 7665	ADDRESS RICHARD JONES 419	CRD NO. 866	INVOICE DATE 03/02/00	INVOICE NO. GCC1247948
	LABOR RATE	LICENSE NO.	MILEAGE 13390	COLOR LT AUTUMNWOOD
	YEAR/MODEL/MODEL	VEHICLE ID. NO. 1 0 0 E 6 L 5 R 3 M 1 0 5 4 0 0 7		STOCK NO. 18367
			DELIVERY DATE 05/03/98	DEALER/SALES 14
			SELLING DEALER NO.	PRODUCTION DATE
	P.Y.E. NO.	P.O. NO.	R.O. DATE 05/30/00	

NO PROBLEM FOUND AT THIS TIME

ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 6 TOTAL PARTS	0.00
				JOB # 6 TOTAL LABOR & PARTS	0.00
# Z+01PNZ			RENTAL CAR, RENTAL VEHICLE	HOURS: TECH(S):225	WARRANTY
ARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 7 TOTAL PARTS	0.00
				JOB # 7 TOTAL LABOR & PARTS	0.00

COMMENTS
PPT.

TOTALS			
*****	*****	TOTAL LABOR	10.00
*****	*****	TOTAL PARTS	17.75
*****	*****	TOTAL SUBNET	0.00
*****	*****	TOTAL G.D.G.	0.00
*****	*****	TOTAL MISC CHG.	0.00
*****	*****	TOTAL MISC DISC.	0.00
*****	*****	TOTAL TAX	1.10
*****	*****	TOTAL INVOICE \$	29.90

CUSTOMER SIGNATURE