

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

18-JUN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

863700

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located between of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	EAGLE	VISION	1995	

Purchase Date	Dealer's Name _____	Engine Size _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	(CID/CCL _____)	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 01-MAY-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

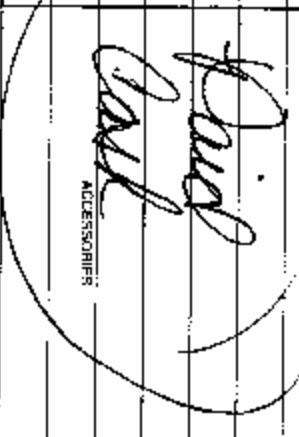
WHEN APPLYING BRAKES PEDAL GOES ALL THE WAY TO THE FLOOR. CONSUMER HAS DISC BRAKES ON ALL FOUR WHEELS. CONSUMER WENT FOR AN INSPECTION, AND ROTORS WERE WARPED AND CORRODED. *AK

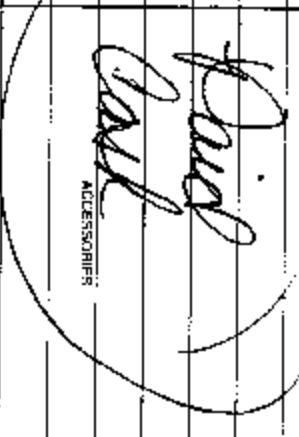
CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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		00 JUL 25 AM 11:09 16 JUN 2000 OFFICE DEFECTS INVESTIGATION	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od_or _____ Rt_dt _____ Od_rt _____ Up_itr _____ Reference No. 863700	
OWNER INFORMATION (Type or Print) 		Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date: / /	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 2E3HD56T5 SH62 6462		Vehicle Make EAGLE	Vehicle Model VISION
		Vehicle Year 1996	Current Odometer Reading 65,200
Purchase Date MAY, 1999	Dealer's Name ORIGINAL OWNER WAS MY SON Michael P. Hawkins		Engine Size (CID/CCIL) 3.2
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders 6
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
		Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB		Location ☒ Left ☒ Right ☐ Front ☒ Rear
		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures 0	Date(s) of Failure(s) 01-MAY-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0 Estimated Property Damage Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN APPLYING BRAKES PEDAL GOES ALL THE WAY TO THE FLOOR. CONSUMER HAS DISC BRAKES ON ALL FOUR WHEELS. (CONSUMER WENT FOR AN INSPECTION, AND ROTORS WERE WARPED AND CORRODED.) *AK STATEMENT CORRECT. ROTORS WERE Replaced by OWNER - Mechanic STATEMENT ATTACHED. SAFETY was main concern. Consumer is AWARE of SAFETY RECALLS on similar Chrysler Rotor Products and feels Chrysler should Take Responsibility for This Replacement.			
CONTINUE ON BACK IF NEEDED			
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Emission and Safety Inspections

VEHICLE		MAKE	TYPE OR MODEL	MILEAGE IN	MILEAGE OUT
95		Eagle	Vision	65,878	
VIN		2F3HD56T5SH626402		PROCESSED	DATE/TIME BY
OUA		PART NO. & DESCRIPTION		PRICE	
		rear brake pads	46.75		
		rear brake rotors	114.00		
					
		SUB TOTAL			
		TAX			
		TOTAL			

VEHICLE		MAKE	TYPE OR MODEL	MILEAGE IN	MILEAGE OUT
95		Eagle	Vision	65,878	
VIN		2F3HD56T5SH626402		PROCESSED	DATE/TIME BY
OUA		PART NO. & DESCRIPTION		PRICE	
		rear brake pads and rear rotors.	58.80		
					
		SUB TOTAL			
		TAX			
		TOTAL			

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Turner-Royce
2000 11/04