

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

117

Date Received

13-JUN-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

863497

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield or driver's side)	Vehicle Make DODGE TRUCK	Vehicle Model 1500	Vehicle Year 1998	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 03250000 06110000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC BRAKES: HYDRAULIC: ANTI-SKID SYSTEM FUEL: FUEL TANK ASSEMBLY	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) _____ Mileage at Failure(s) 39 Vehicle Speed at Failure(s) 40	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING CONSUMER SHIFTED INDICATOR AND IT FAILED TO WORK PROPERLY. COULD NOT LOCATE WHAT GEAR TRANSMISSION WAS IN. WOULD POP OUT OF GEAR FOR NO REASON. WHEN GAS PEDAL WAS PRESSED. ALSO, WHENEVER APPLYING BRAKES, VEHICLE WOULD CONSTANTLY INCREASE IN SPEED. TOOK TO DEALERSHIP & EACH TIME TEST DRIVEN, BUT NOTHING COULD BE FOUND. TRANSMISSION WAS REPLACED 3 TIMES FOR FAULTY GEAR SHIFTING. IN ADDITION, FUEL TANK ASSEMBLY WAS REPLACED DUE TO PROBLEM WITH TRANSMISSION. PROBLEM HAS BEEN HAPPENING FOR 2 YEARS.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 JUL -6 AM 10:25

13 JUN-2000

OFFICE

DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_Rr

Reference No.

863497

OWNER INFORMATION (Type or Print)

614115

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an authorized signature, NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1B7NF13Y2WJ202298

Vehicle Make

DODGE TRUCK

Vehicle Model

1500

Vehicle Year

1998

Current Odometer Reading

Purchase Date

Dealer's Name APR 160 DODGE

Engine Size
(CID/CC/L)

5.2 L

☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection

☒ New ☐ Used

City WEE RAMPACH State FL Zip Code 33409

No Cylinders

8 V

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Belt
☒ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☒ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Util
☐ Van ☒ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☒ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

07300000
03250090
08110000

Part Name(s)

POWER TRAIN:TRANSMISSION:AUTOMATIC
BRAKES:HYDRAULIC:ANTI-SKID SYSTEM
FUEL:FUEL TANK ASSEMBLY

Location

☐ Left ☐ Right
☐ Front ☐ Rear

Failed Part(s)

☒ Original
☒ Replacement

No of Failures

4 AND
COUNT

Date(s) of Failure(s)

Mileage at Failure(s)

39

Vehicle Speed at Failure(s)

40

Failed Part(s)
Available?

☐ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

NONE YET !!

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING CONSUMER SHIFTED INDICATOR AND IT FAILED TO WORK PROPERLY. COULD NOT LOCATE WHAT GEAR TRANSMISSION WAS IN. WOULD POP OUT OF GEAR FOR NO REASON WHEN GAS PEDAL WAS PRESSED. ALSO, WHENEVER APPLYING BRAKES, VEHICLE WOULD CONSTANTLY INCREASE IN SPEED. TOOK TO DEALERSHIP & EACH TIME TEST DRIVEN, BUT NOTHING COULD BE FOUND. TRANSMISSION WAS REPLACED 3 TIMES FOR FAULTY GEAR SHIFTING. IN ADDITION, FUEL TANK ASSEMBLY WAS REPLACED DUE TO PROBLEM WITH TRANSMISSION. PROBLEM HAS BEEN HAPPENING FOR 2 YEARS.*AK

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

TIRE IDENTIFICATION NO.*		MANUFACTURER/TIRE NAME		SIZE
D	O	T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

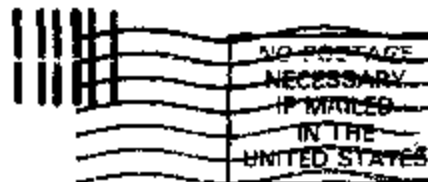
AFTER I BOUGHT THE TRUCK BRAND NEW IN JULY 98 IN SEPT 98 I BROUGHT IT TO THE DEALER AFTER IT POKED OUT OF GEAR WHEN I HIT A POT HOLE 2ND DEED THEY SAID THEY COULDN'T DUPLICATE THE PROBLEM. THEN WHEN I DROVE IT TO N.C. THE TRANSMISSION BROKE DOWN AND THEY HAD TO REPLACE IT 3 TIMES !! THEN THE REAR SEAL WENT BAD AND THEY HAD TO REPLACE IT, THEN ON THE WAY HOME IT BROKE DOWN AFTER THEY PROMISED IT WAS FIXED! AND THEY HAD IT IN THE SHOP FROM NOV. 21 TO DEC. 23RD IT IS STILL HAVING THE SAME PROBLEMS & THEY SAY THAT WHEN THEY HAVE IT THERE'S NOTHING WRONG BUT YET IT STILL IS NOT FIXED I JUST HAD TO BRING IT BACK BECAUSE OF THE SAME PROBLEM AS SEPT '99 !! IT ALSO PUSHES ITSELF FORWARD IN TRAFFIC AND HAS ALMOST CAUSED ME TO WRACK IN TRAFFIC SEVERAL TIMES WHEN I BROUGHT IT BACK THERE WERE 2 OTHER TRUCKS OF THE SAME MODEL AS MINE WITH THE SAME PROBLEM ONE A 2000 YEAR MODEL WHICH DODGE BOUGHT BACK! THIS IS AN ONGOING PROBLEM THAT SHOULD NOT BE HAPPENING MAKE THEM BUY THIS DEATH TRAP BACK BEFORE IT KILLS ME OR OTHERS !!

★ U.S.G.P.O.: 1982-423-037/60000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

