

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

13-JUN-2000

Od_or

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od_rt

up_ltr

Reference No.

863478

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle, left of driver's seat)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7MS3368XJ512286	DODGE TRUCK	3500	1999	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03272000	Part Name(s) BRAKES:HYDRAULIC:DISC:PADS AND SHOES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Dates of Failure(s) 09-JUN-2000 Mileage at Failure(s) 140000 Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WHEELS ON FRONT PASSENGER'S SIDE LOCKED UP AND SHEARED OFF. THIS HAPPENED WHILE DRIVING ABOUT 70 MPH. BEFORE THIS HAPPENED, TRUCK WAS PULLING TO RIGHT. PROBLEM WAS REPORT TO THE DEALERSHIP. DEALER STATED THAT PROBLEM WAS DUE TO AFTER MARKET BRAKE PADS. TRUCK WAS TOWED TO A GARAGE. PLEASE PROVIDE ANY FURTHER.

*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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National Highway Traffic Safety Administration
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1-888-327-4236
NATIONWIDE 1-888-DASH-2-DOT

FOR AGENCY USE ONLY
Date of Receipt
13 JUN 2000
Office
DEFECTS INVESTIGATION
Reference No.
863478

OWNER INFORMATION (Type or Print)
[Redacted]
Work Number
[Redacted]
Home Number
[Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO
In the absence of an authorized signature, the signature of the vehicle manufacturer is required.

Date 7/5/00

VEHICLE INFORMATION

Vehicle Identification Number (VIN) 1B7MS3360XJ612265
Vehicle Make DODGE TRUCK
Vehicle Model 3500
Vehicle Year 1999
Current Odometer Reading 141,000

Purchase Date
Dealer's Name
City
State
Zip Code
Engine Size (CID/CC) 5.9L
Fuel Type Diesel
Turbo
Body Style 4-Door

Transmission Type Automatic
Antilock Brakes
Restraint System 3-Point Belt
Cruise Control
Drive Train Front Wheel
Vehicle Type Car
Other Vehicle Type
Other

Component 03272000
Part Name(s)
Location Front
Failed Part(s) Original
Replacement
No of Failures
Date(s) of Failure(s) 09-JUN-2000
Mileage at Failure(s) 140000
Vehicle Speed at Failure(s)

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash
Fire
Number of Persons Injured
Number of Fatalities
Estimated Property Damage 8000.00
Reported to Police

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WHEELS ON FRONT PASSENGER'S SIDE LOCKED UP AND SHEARED OFF. THIS HAPPENED WHILE DRIVING ABOUT 70 MPH. BEFORE THIS HAPPENED, TRUCK WAS PULLING TO RIGHT. PROBLEM WAS REPORT TO THE DEALERSHIP. DEALER STATED THAT PROBLEM WAS DUE TO AFTER MARKET BRAKE PADS. TRUCK WAS TOWED TO A GARAGE. PLEASE PROVIDE ANY FURTHER. *AK
Wheel Bearings are not greasable. While traveling 65 mph the truck jerked hard to the right once and then locked the wheel up which then blew the tire. The whole wheel assembly sheared off of the truck. As of this date I am still waiting on parts.
(See other side)

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CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

This WAS A potentially fatal experience. At the time I WAS towing a trailer with 3 cars on it. When I contacted the dealership they refused to Acknowledge any responsibility even though I have a work order which states that the vehicle pulled to the right when braking. They stated that they were sorry but the design flaw was Chryslers, not thiers. At this point the service manager became very rude when I asked him why the bearings were not checked. I am considering hiring a Lawyer as this has cost me a lot of money in lost work.

☆ U.S. E.P.D.: 1992-823-987/80086

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590



