

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

12-JUN-2000

Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____

Reference No.

863443

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HC16X3XS101892	DODGE TRUCK	RAM	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inertial <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06650000 07360000	Part Name(s) EXHAUST SYSTEM;CATALYTIC CONVERTER SYSTEM POWER TRAIN;TRANSMISSION;AUTOMATIC;COOLING UNIT AND LI	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
-----------------------------------	---	--	---

No. of Failures 0	Date(s) of Failure(s) 12-JUN-2000 Mileage at Failure(s) 92713 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
----------------------	---	---	---

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CATALYTIC CONVERTER WENT OUT. CONSUMER WAS TRAVELING ON THE HIGHWAY AND THE VEHICLE JUST STOPPED. ALSO, TRANSMISSION FLUID AND OIL WAS LEAKING FROM UNDERNEATH THE VEHICLE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 <p style="text-align: center;">DOT Auto Safety Hotline</p> <p style="text-align: center;">Vehicle Owner's Questionnaire (VOQ)</p> <p style="text-align: center;">NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>	<p style="text-align: center;">FOR AGENCY USE ONLY 252</p> <p>Date Received: 12 JUN 2000</p> <p style="text-align: center;">OFFICE DEFECTS INVESTIGATION</p> <p>Reference No.: 863443</p> <p>Work Number: [REDACTED]</p> <p>Home Number: [REDACTED]</p>
<p>OWNER INFORMATION (Type or Print)</p> <p>[REDACTED] 613924</p>	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

YES NO

Signature of Owner: [REDACTED] Date: **6/27/00**

VEHICLE INFORMATION						
Vehicle Ident. Num. (VIN) <small>(Located at bottom of windshield on driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1B7HC16X3XS101892	DODGE TRUCK	RAM	1999	54115		
Purchase Date 1	Dealer's Name		Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection		
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____		No. Cylinders 6			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 06680000 07380000	Part Name(s) EXHAUST SYSTEM:CATALYTIC CONVERTER SYSTEM POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND L	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No. of Failures 2	Date(s) of Failure(s) 12-JUN-2000 Mileage at Failure(s) 52713 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
<small>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)</small>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CATALYTIC CONVERTER WENT OUT. CONSUMER WAS TRAVELING ON THE HIGHWAY AND THE VEHICLE JUST STOPPED. ALSO, TRANSMISSION FLUID AND OIL WAS LEAKING FROM UNDERNEATH THE VEHICLE. *AK

OFFICE DEFECTS INVESTIGATION

RECEIVED

JUN 27 8:53 AM '00

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dodge 1999 RAM 1500 ST.

19.307.61

Purchased on. 8.16.98

Crown Chrysler Dodge

955 Ventura Street

FILLMORE. CA. 93015.

June 30 2000

From. 

TO CHRYSLER CORPORATION
Customer Center
P.O. Box 21-8004
AUBURN HILLS, MI 48 321-8004
1-800-992-1997

To who it may concern,

On April 1997 we started our Company " Carter Pest control". We purchased a 1997 Dodge Dakota. As our business expanded, we bought a second truck a 1999 Dodge Ram (brand new) from Dodge dealer in Fillmore California. The 1997 Dakota has been great. We planned on buying a new truck every year and have our fleet all Dodge products. The experience with the brand new 99 Dodge have been a completenightmare. It has been in the Dodge dealer repair department for numerous problems about 19 times, most of them while under warranty. One of the major problem happened during warranty period, "transmission" We had the truck in several times, the problem was never resolved. We were told they could not find the problem, and that they would extend warranty (verbal, Lauren, Sini Dodge dealer) to 50,000 Miles. Transmission still acting up and leaking fluid all over driveway. We went into arbitration on may 24 00. The arbitrators' decision was to fix and seal the leaks We denied the motion. Since we feel the transmission problem need more investigation. In the interim we had the truck towed in on 6 3 00 . and worked on for 3 days. Repairs cost \$ 685.00. We picked up truck from Dodge dealer on 6.6.00 at 8.30 A.M. and at 11.30 sameday, had to have truck towed again. (towing expenses 2148.00) Dodge dealer kept truck till 6.12.00 (6 days). They claimed problem with catalic converter.(second replacement in one year) Dodge dealer had no converter available in the whole nation. They ended up sending the truck elsewhere for parts and repairs and used after market equipment. We picked up our truck on 6.12.00 . Now truck is leaking oil and transmission fluid.

Over the period of 1 1/2 year and 19 times in for repairs, we lost a tremendous amount of income, since it is a work truck fully equiped for pest control. The aggravation and stress caused by this situation is inconceivable.

At this time we beleive we have a lemon and are requesting help to recover our losses. We would like either a new truck or for Chrysler to buy the vehicle back, plus damages for lost of income. So far we are getting nowhere.

We have contacted news press and T.V. coverage and these people are eager to cover this incredible nightmare. We will wait for your reply before taking any action and hope we can resolve this matter without legal action or press coverage.

Sincerely,

Enclosed find copies of work performed on truck. arbitration letter.

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR PAULA SCHWARTZ 137	FAIR PRICE 5249	INVOICE DATE 06/12/00	INVOICE NO. CHCS98283
[REDACTED]	LABOR RATE	LICENSE NO. 5W37451	MILEAGE 52713	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK/IRAM PICKUP/TRK SWB WS	COLOR WHITE		DELIVERY MILES
	VEHICLE I.D. NO. 1B7HC16X3XS101892	DELIVERY DATE 08/18/98		PRODUCTION DATE 07/27/98
			SELLING DEALER NO. CROWN	
	COMMENTS		F.O. DATE 06/07/00	
				MO: 52716

TOTALS

* [] CASH [] CHECK CK NO. []

* [] VISA [] MASTERCARD [] DISCOVER

* [] AMER XPRESS [] OTHER [] CHARGE

TOTAL LABOR 0.00

TOTAL PARTS 0.00

TOTAL SUELET 0.00

TOTAL B.O.G. 0.00

TOTAL MISC CHG 0.00

TOTAL MISC DISC 0.00

TOTAL TAX 0.00

TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

[REDACTED]

PRINTING ETC. TO REORDER CALL 1-800-341-4878

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-947

805-551-9090



THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR PAULA SCHWARTZ 137	FACTORY 5249	VOICE DATE 06/12/00	VOICE NO. CHCS96283
NAME JOHN CARTER	LICENSE NO. 6W32451	MILEAGE 52713	COLOR WHITE	STOCK NO.
	YEAR - MAKE - MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILE
	VEHICLE ID NO. 1B7HC16X3XS101892		SEALING DATE CROWN	PRODUCION DATE 07/27/98
	COMPOSITE		PROB DATE 06/07/00	
MO: 52718				

LABOR & PARTS

J# 1 21CHZDIAG TRANS DIAGNOSIS TECH(S): BLOO WARRANTY
 CUST STATES THE VEHICLE WONT GO OVER 20 MPH AND THERE
 IS A CLUNKING NOISE CK AND ADV
 SEE LINE # 3 FOR REPAIR

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 99CHZHIST ATTN. S.H. TECH(S): REOO
 VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCURS

JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+11CHZRC CATALYTIC CONVERTER TECH(S): B080 WARRANTY
 CUST STATES THE VEHICLE LOST POWER AND IS NOISY
 CAT BROKEN INSIDE CAU=SIG RESTRICTION AND DRIVABILITY
 PROBLEM
 REPLACE CATALYTIC CONVERTER.

JOB # 3 TOTAL LABOR & PARTS 0.00

SUBLET	PO#	VENO INV#	INV DATE	DESCRIPTION	TOTAL	SUBLET	WARRANTY
JOB # 3	27983	21692	06/12/00	INSTALL AND REPL CAT			0.00

COMMENTS:
 COVERED UNDER 8 80 FEDERAL EMISSIONS WARRANTY
 AUTH BY DSM PER PHONE CONVERSATION. INSTALL AFTER MARKET
 CATALYTIC CONVERTOR DUE TO CAT ON NBD FOR CUSTOMER SATISFACTION

TECHNICIAN CERTIFICATION

BEOO 218	GLENN SMITH 6030	
BLOO 210	WILLIAM SHEPPICK 7694	
BLOO 693	RICK CASTORENA 2229	
BLOO 767	JOE P DURAN 3058	
REOO 221	ROBERT CASTELLO 2965	
REOO 716	ALBERT WILLIAM SCHINDLER 0945	
REOO 621	JOHN T LEONHARDT 7159	

PRINTING - I.C. 0 - CHRYSLER CORP. - BUREAU 90-3024

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	APPROVED PAULA SCHWARTZ 13/	DATE 6/28/00	INVOICE DATE 06/06/00	INVOICE NO. CHCS98109
	LABOR PART 5W3745	VEHICLE NO. 52676	COLOR WHITE	STOCK NO.
	YEAR MAKE MODEL 99/DODGE TRUCK/RAM PICKUP/TRK S/WB V/S		DELIVERY DATE 08/16/98	DELIVERY MILE
	VEHICLE I.D. NO. 1B7HC16X3XS101BB2		SELLING DEALER NO. CROWN	PRODUCTION DATE 07/27/98
	FORM NO.		EXPIRE DATE 06/03/00	
			NO: 52677	

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5	1	53008778	ROTOR DIS 8027300	3.35
JOB # 5	1	56026702	CAP. DISTR 8059011	10.00
JOB # 5 TOTAL PARTS				13.35
JOB # 5 TOTAL LABOR & PARTS				35.85

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$100.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$730.00 (+TAX) ON 06/05/00 AT 10:16am
 BY JOHN COMMENTS

TECHNICIAN CERTIFICATION			
BLOD	218	GLENN SMITH	6930
BLOD	210	WILLIAM SHEPPICK	7694
BLOD	693	RICK CASTORENA	2229
BLOD	767	JOE P DURAN	3056

TOTALS

TOTAL LABOR	397.50
TOTAL PARTS	249.96
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC.	0.00
TOTAL TAX	18.12
TOTAL INVOICE \$	665.58

THANK YOU FOR YOUR BUSINESS!
 WHERE SERVICE AFTER THE SALE ISN'T JUST A SLOGAN

CUSTOMER SIGNATURE

PRINTING ETC. TO THE ORDER CALL 805-581-9090

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	NAME PAULA SCHWARTZ 137	BAR NO. 5288	INVOICE DATE 06/08/00	INVOICE P.C. CHCS96109
	PLANT MARK / TRUCK NO. 5W37451	MR. PART 52676	COLOR WHITE	STOCK NO.
	PLANT MARK / TRUCK NO. 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILE
	VEHICLE I.D. NO. 1B7HC18X3XS101892		EEL-40 DEALER NO. CROWN	PRODUCTION DATE 02/27/98
	PTF NO.		INVOICE DATE 06/03/00	
COMMENTS MO: 52677				

LABOR & PARTS
J# 1-09CHZDIAG ENGINE DIAGNOSIS TECH(S):BL00 0.00
 QUIT RUNNING ON FREEWAY CRANKS WONT START
 SEE LINE # 2 AND 4 FOR REPAIR

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2-08CHZIC IGNITION COIL TECH(S):BL00 112.50
 REPLACE COIL AND WIRES
 COMPLETED

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 2 1 56028172 COIL/IGN 8036004 35.75 35.75
 JOB # 2 1 4728037-AD CABLE PKG 8036001 56.65 56.65
 JOB # 2 TOTAL PARTS 92.40
 JOB # 2 TOTAL LABOR & PARTS 204.90

J# 3-07CHZWP WATER PUMP TECH(S):BL00 187.50
 COOLANT LEAK
 WATER PUMP LEAKING
 REPLACE WATER PUMP

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 3 1 53021018-AC PUMP WATE 7042001 103.95 103.95
 JOB # 3 1 4483757 GASKET WA 7044003 2.20 2.20
 JOB # 3 1 4267026-AB COOLANT C 1081004 10.00 10.00
 JOB # 3 1 82300234 SEALER RT 1081003 9.20 9.20
 JOB # 3 1 4748906 O RING TU 24025172 1.65 1.65
 JOB # 3 1 015C 2" RDLOC 3.62 3.62
 JOB # 3 TOTAL PARTS 130.62
 JOB # 3 TOTAL LABOR & PARTS 318.12

J# 4-07CHZRT REPLACE THERMOSTAT TECH(S):BL00 75.00
 ENGINE OVERHEATING
 T-STAT GASKET LEAKING
 REPLACE THERMOSTAT AND GASKET

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
 JOB # 4 1 52028185-1 THERMOSTAT 7041004 12.10 12.10
 JOB # 4 1 53021051-AB GASKET TH 7044003 1.49 1.49
 JOB # 4 TOTAL PARTS 13.59
 JOB # 4 TOTAL LABOR & PARTS 88.59

J# 5-08CHZDC DIST. CAP TECH(S):BL00 22.50
 RUNS POORLY
 CORRODED TIPS OR TRACKING IN CAP
 REPLACE DISTRIBUTOR CAP AND ROTOR

PRINTING ETC. TO REORDER CALL 800-321-8996

DATE 08/17/1982 TIME 08:45 AM
REF # 00000000 1250 5 000

UNIT 000000000000
2001 000000000000
000000000000000000000000
000000000000000000000000

I authorize the amount to be converted by
check and debit my account for the full
amount of \$1,000.00. I agree to pay to your
members 1% of the amount that I
agree to pay to my bank. I agree
to pay and bear my account debit
electronically or otherwise on the
of \$1.00 plus any applicable taxes.

Electronical check

UNIT 000000000000 000000000000

PERSONAL ID # 0001
BILL # 000
CHECK NUMBER 000000000000000000000000
CHECK NUMBER 0000



Check Number 000000000000

ELECTRONICAL DEBIT CARD
UNIT 000000000000
000000000000000000000000
000000000000000000000000

NEW YORK, NY

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Proctor

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	INVOICE	TOTAL	OPERATION	OPERATION DESCRIPTION	INVOICE	TOTAL
97CHZ0778	CAMPAIGN 778	CA	0.00				

RECOMMENDATIONS FROM RO# 93990 TRANS PAN GASKET LEAKING, FRONT DRIVESHAFT YOKE LEAKING, SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/10/00	83950	47655	201	REDD	C	21CHZDIAG	TRANS DIAGNOSIS
11/03/99	88423	36576	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
11/04/99	88315	36356	201	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
09/21/99	88653	32823	137	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
				REDD	W	21CHZDIAG	TRANS DIAGNOSIS
09/21/99	86652	32823	137	BLOO	C	01CHZ030	30000 MILE SERVICE

SALESPERSON NO.

SERVICE

TERMS	VEHICLE # 1B7W C16X3XS101892	VEHICLE TYPE 99DODGE TRUCK/RAM PICKUP/TRK SWB W	DATE 07/27/98	STOCK NO. 15W37451	PRICE 88109
CASH <input type="checkbox"/>	CUSTOMER NO. 4031		SERVICE CONTRACT 08/1/98	DELIVERY MILES	SECURITY NO. 0803/00
CREDIT CARD <input type="checkbox"/>	WRITE/		CONTRACTING	EXPIRATION DATE	EXPIRATION MILES 3250
CHECK <input type="checkbox"/>	TURBO CHZ2		AIR COND. Y	PSY Y	TRANS A
CTIFR <input type="checkbox"/>	MILEAGE 32676		TECHNO. NO. 737	SALESPERSON NO. PAOLA SCHWARTZ	
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/>	I HEREBY AUTHORIZE THE REPAIR WORK INCLUDING ANY REPAIRS TO BE DONE ALONG WITH THE NECESSARY MATERIALS AND SERVICE LABOR *HOUR EMPLOYED PERMITTED TO OPERATE THE VEHICLE HEREIN, INCLUDING ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PERIOD OF TESTING AND REPAIRS. ALL LABOR CHARGES ARE FIXED PRICES, AND THERE WILL BE NO ADDITIONAL CHARGES FOR LABOR PERFORMED. ALL REPAIRS ARE SUBJECT TO INSPECTION. INCLUDING ANY POSITIVE LABOR HOURS OR PARTS LABOR HOURS AND FOR INFORMATION PLEASE ADVISE THE CUSTOMER THE DATE WHEN WORK WILL BE COMPLETED. ESTIMATES ARE NOT TO BE USED FOR REFERENCE OR AS A BASIS FOR THE ACTUAL CHARGE OF LABOR. REPAIRS MAY BE MORE EXPENSIVE THAN THE INDICATED RATE. THIS IS THE CUSTOMER'S RESPONSIBILITY TO COVER THE FULL PRICE OF LABOR. TERMS ARE CASH ON DELIVERY. ESTIMATES ARE FOR LABOR AND PARTS. STORAGE WILL BE CHARGED TO CUSTOMER AFTER REPAIRS ARE COMPLETED. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CUSTOMER ARTICLES LEFT IN CARE IN PLACE OF REPAIR. THERE WILL BE NO CHARGE FOR ANY DAMAGE TO VEHICLE. PLEASE READ REVERSE SIDE.				
CONTINUED <input checked="" type="checkbox"/>	STATE REG # CAL000106370		X CUSTOMER ACKNOWLEDGES RECEIPT OF COPY HEREOF		

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 100.00	ORIGINAL ESTIMATE \$	HAZARDOUS WASTE DISP. FEE \$
X.....	TOTAL ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$
1 C 09CHZDIAG ENGINE DIAGNOSIS QUIT RUNNING ON FREEWAY CRANKS WONT START	REASON	CONTACTED BY
	AUTHORIZED BY	DATE TIME
	ESTIMATOR DO NOT INCLUDE SALES TAX	ADDITIONAL COST \$
	REASON	CONTACTED BY
	AUTHORIZED BY	DATE TIME
	TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. If I choose not to authorize the services recommended.	
	IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.	
	By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.	
	HAZARDOUS WASTE RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.	
	ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	
	FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 5:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS	
	WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY	
	1. Preprinted checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for amount of purchase only upon guarantee approval	

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Proctor

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MONI	TOTAL	OPERATION	OPERATION DESCRIPTION	MONI	TOTAL
07CHZ0778	CAMPAIGN 778	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/03/00	86109	52876	137	BLOO BLOO BLOO BLOO REOO	C C C C C	08CHZDIAG 08CHZIC 07CHZWP 07CHZRT 08CHZDC 21CHZDIAG	ENGINE DIAGNOSIS IGNITION COIL WATER PUMP REPLACE THERMOSTAT DIST. CAP TRANS DIAGNOSIS
04/10/00	83890	47655	201				

SALESPERSON NO.

SERVICE

TERMS	16X3XS101892	TRUCK/RAM PICKUP/TRK SWB W	DATE	STOCK NO.	SWR7451	06/03/00
CASH						
CREDIT CARD						
CHECK						
FINANC						
SAVE						
REMOVED						
PARTS FOR						
CUSTOMER						
<input type="checkbox"/> YES						
<input type="checkbox"/> NO						
APPOINTMENT	STATE REG # CAL000106370					
<input checked="" type="checkbox"/> YES						
<input type="checkbox"/> NO						

LABOR INSTRUCTIONS

ESTIMATE: TOTAL 0.00

1 C *21CHZDIAG TRANS DIAGNOSIS
CUST STATES THE VEHICLE WONT GO OVER 20 MPH. AND THERE IS A CLUNKING NOISE. OK AND ADV

2 C *99CHZHST ATTN. S.M.
VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION

D.O.T

1-888-327-4236

6-12-00 5:15 **CAROL**

ORIGINAL ESTIMATE \$	HAZARDOUS WASTE DISP. FEE \$
TOTAL ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$
REASON	CONTACTED BY
AUTHORIZED BY	DATE
ESTIMATES DO NOT INCLUDE SALES TAX	ADDITIONAL COST \$
REASON	CONTACTED BY
AUTHORIZED BY	DATE
YEAR/DOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.	
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.	
By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.	
*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.	

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
MONDAY THRU FRIDAY
7:30 A.M. to 6:00 P.M.
SATURDAYS
8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Preprinted checks, name and address and phone number
2. Valid California drivers license
3. Checks accepted for amount of purchase only upon customer approval

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

U.S. COVER NO.
4031

ADVISOR PAULA SCHWARTZ 137	TAG NO. 2187	INVOICE DATE 09/22/99	INVOICE NO. CHCS36653
SALESPERSON [REDACTED]	LICENSE NO. 5W37451	MAKE WHITE	STOCK NO.
YEAR/MAKE/MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS	MI. PAGE 32823	DEJURY DATE 08/16/98	DEFINITION NO.
VEHICLE ID. NO. 1B7HC1B6X3XS101892		SELLER REF. FF NO. CROWN	PRODUCTION DATE 07/27/98
REG. NO.		REG. DATE 09/21/98	
BUSINESS PHONE	COMMENTS	MO: 32823	

LABOR & PARTS

J# 1 24CHZDIAG A/C HVR DIAGNOSIS TECH(S): BLOO WARRANTY
 CUST STATES THE A/C BLOWS WARM
 CK AND ADV.
 LOW PRESSURE SWITCH NOT OPERATING
 ORDERED LOW PRESSURE SWITCH

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 21CHZDIAG TRANS DIAGNOSIS TECH(S): REDO WARRANTY
 CUST STATES THE TRANS DOESNT SHIFT PROPERLY. WILL DOWN SHIFT
 BY ITSELF. CK AND ADV.

TRANS WORKED AS DESIGNED. NO ABNORMAL SHIFTS.

JOB # 2 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION

BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7594
BLOO	693	RECK CASTORENA	2229
REDO	221	ROBERT CASTELLO	2965
REDO	702	RONNIE MCDERMACK	0482
REDO	621	JOHN T LEONARDT	7159
REDO	698	MIKE J BRAUER	5178

TOTALS

* [] CASH	* [] CHECK	* CK NO: []	* TOTAL LABOR	* 0.00
* [] VISA	* [] MASTERCARD	* [] DISCOVER	* TOTAL PARTS	* 0.00
* [] AMER XPRESS	* [] OTHER	* [] CHARGE	* TOTAL SUBLET	* 0.00
			* TOTAL G.O.G.	* 0.00
			* TOTAL MISC CHG.	* 0.00
			* TOTAL MISC DISC	* 0.00
			* TOTAL TAX	* 0.00
			* TOTAL INVOICE \$	* 0.00

THANK YOU FOR YOUR BUSINESS!!

[REDACTED SIGNATURE]

Signature

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ033	33000 MILE SERVICE	MI	24.95
09CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZLOF	L.O.F. COUPON	MI	18.95	00CHZTSD	DRIVEWAY SPECIAL	MI	59.95
00CHZCSD	DRIVEWAY SPECIAL	MI	69.95	97CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/07/99	82883	23020	201	REDO REDO BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS ATTN. S.M.
05/13/99	82079	20702	201	BLOO BLOO BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS ATTN. S.M.
05/12/99	82041	20590	201	BLOO BLOO	W	25CHZDIAG1 99CHZHIST	EMISSIONS DIAG. I ATTN. S.M.

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID NO. 1B7HC16X3XS101892	YEAR/MAKE/MODEL 99/DODGE TRUCK/1500	PRODUCTION DATE	STOCK NO.	LICENSE NO. NOPLATE	R.I. NO. 86653
SALES	SALES	SALES	DELIVERY DATE	DELIVERY MILE	SELLING DEALER NO.	R.I. DATE 09/21/99
SALES	SALES	SALES	CONTING. NO.	EXPIRATION DATE	EXPIRATION MILE	TAG NO. 2187
SALES	SALES	SALES	TRANS. MILEAGE 32823	ADVISOR NO. 137	ADVISOR PAULA SCHWARTZ	
SALES	SALES	SALES	APPOINTMENT	STATE REG# CAL000106370		

LABOR INSTRUCTIONS

<p>ORIGINAL CUSTOMER ESTIMATE: TOTAL</p> <p>1 W 24CHZDIAG A/C-HTR DIAGNOSIS CUST STATES THE A/C BLOWS WARM CK AND ADV</p> <p>2 W *21CHZDIAG TRANS DIAGNOSIS CUST STATES THE TRANS DOESNT SHIFT PROPERLY- WILL DOWN SHIFT BY ITSELF, CK AND ADV</p> <p style="font-size: 2em; text-align: center; margin-top: 20px;">6431400 Rose</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>ORIGINAL ESTIMATE \$</td> <td>REVISED ESTIMATE \$</td> <td>ADDITIONAL COST \$</td> </tr> <tr> <td>REASON</td> <td>REASON</td> <td>REASON</td> </tr> <tr> <td>APPROVED BY</td> <td>PERSON PHONE #</td> <td>DATE TIME</td> </tr> </table> <p>TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.</p> <p>IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.</p> <p>"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."</p> <p>HAZARDOUS WASTE: HAZARDOUS WASTE IS INCREASING OUR LABOR RATE FOR ALL CUSTOMERS. WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.</p> <p>ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE</p> <p style="text-align: center;">FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS</p> <p style="text-align: center;">WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY</p> <ol style="list-style-type: none"> 1. Prepaid checks, name and address and phone number. 2. Valid California drivers license. 3. Checks accepted for amount of purchase only upon guarantor approval. 	ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$	REASON	REASON	REASON	APPROVED BY	PERSON PHONE #	DATE TIME
ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$								
REASON	REASON	REASON								
APPROVED BY	PERSON PHONE #	DATE TIME								

Copyright © 1999 by Reynolds and Reynolds Company. EPA/DFR/02/18/12/00

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 91365-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADDRESS PAULA SCHWARTZ 137	TAX ID 2187	INVOICE DATE 09/22/99	INVOICE NO. CHCS86652
	APPROVAL	PLATE NO. 32823	COLOR WHITE	STOCK NO.
	PLATE MAKE, MODEL 89/DODGE TRUCK/RAM PICKUP/TRK SWB WS	VEHICLE ID NO. 1B7HC1G3XS101B92	DELIVERY DATE 08/18/98	DELIVERY MILE
	FINANCE	FIN NO.	SELLING DEALER NO. CROWN	PROBATION DATE 07/27/98
			PO DATE 09/21/99	
MO: 32823				

LABOR & PARTS
 JOB # 1 DICHZ030 30000 MILE SERVICE TECH(S):BL00 108.00
 PERFORM 30,000 MILE SERVICE AS PER MENU
 SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
 LUBE OIL AND FILTER, SVC/ADJ BRAKES, R&R NON-PLAT PLUGS, AI
 R, PCV & FUEL FILTERS, FLUSH INJECTORS AND COOLANT SVC TCASE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	5281090	FILTER EM 9057006	4.68	4.68
JOB # 1	1	53004383	FILTER AI 14029008	9.00	9.00
JOB # 1	1	8K	BRAKE CLE	6.05	6.05
JOB # 1	6	SP0RC12L-C4	PLUG NONE 8036114	2.60	15.60
JOB # 1	1	4267020-AB	COOLANT C 1081004	10.00	10.00
JOB # 1 TOTAL PARTS					45.33
JOB # 1 TOTAL LABOR & PARTS					153.33

JOB # 2 01CHZ030A TUNE/ 30000 MI SVC TECH(S):BL00 90.00
 TUNE UP CONTINUATION OF 30,000 MILE SERVICE
 REPLACED PLUGS(NON-PLAT), DRB/SCOPE CHECK ENGINE, REPLACE
 PCV, FUEL AND AIR FILTERS, CLEAN T-BODY AND INJECTORS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	2103	BG INT-KI	45.60	45.60
JOB # 2 TOTAL PARTS					45.60
JOB # 2 TOTAL LABOR & PARTS					135.60

JOB # 3+21CHZTS TRAMS SERVICE TECH(S):RE00 60.00
 SERVICE TRANS
 MAINTENANCE WITH FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	4295875	GASKET OI 21004003	4.79	4.79
JOB # 3	1	52118789	FILTER VA 21178001	13.75	13.75
JOB # 3	1	311	ATC	13.70	13.70
JOB # 3 TOTAL PARTS					32.24
JOB # 3 TOTAL LABOR & PARTS					92.24

G.O.G. & SUPPLIES	QTY	UNIT PRICE	TOTAL
JOB # 1	1.0	5 QTS CASTROL GTX 10W/30 @	7.75 /UNIT
JOB # 3	4.0	CHRYSLER 7176 ATF @	2.75 /UNIT
			TOTAL GOG
			18.75

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$350.00 (+TAX)
 APPROVED REVISED ESTIMATE (# 1) OF \$475.00 (+TAX) ON 09/22/99 AT 09:00am
 BY JOHN COMMENTS SERVICE
 RECOMMENDATIONS
 RECOMMEND FRONT AND REAR BRAKES OREPAIRING
 VEHICLE IS UNSAFE TO DRIVE - COULD DAMAGE ROTORS AND DRUMS IF THE
 VEHICLE IS DRIVEN - CUSTOMER DECLINED REPAIRS

SIMI VALLEY CHRYSLER JEEP DODGE

2350 Pers. St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	BUYER PAULA SCHWARTZ 137	DOB NO 2187	VOICE DATE 09/22/99	INVOICE NO CHCS86652
	APPO DATE 5W37451	VEH FACT 32823	FINCH WHITE	STOCK NO.
	YEAR/MAKE/MODEL 88/DODGE TRUCK/RAM PICKUP/TRK SWB WS	DELIVERY DATE 08/16/98	OF MILES	
	VEHICLE ID NO 1B7HC16X3XS101892	SPRING/DELIVERY CROWN	PRODUCTION DATE 07/27/98	
	PLANT NO	NO. NO	NO DATE 09/21/99	
BUSINESS PHONE	COMMENTS		MO: 32823	

TECHNICIAN CERTIFICATION

BL00	218	GLENN SMITH	6030
BL00	210	WILLIAM SHEPPICK	7694
BL00	693	RICK CASTORINA	2229
RE00	221	ROBERT CASTELLO	2965
RE00	702	RONNIE MCCORMACK	0482
RE00	621	JOHN T LEDNARDT	7159
RE00	696	MIKE J BRAUER	5178

TOTALS

 * [] CASH [] CHECK CK NO. [169] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR 258.00
 TOTAL PARTS 123.17
 TOTAL SUBLET ... 0.00
 TOTAL G.O.G. 18.75
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC ... 0.00
 TOTAL TAX 10.29
 TOTAL INVOICE \$ 410.21

THANK YOU FOR YOUR BUSINESS!!

WHERE THE SALE ISN'T JUST A SLOGAN

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

THE NEW DODGE

BAR REG # AM 170004

EPA # CAI 000106370

CUSTOMER NO. 4331	REVISOR DARREN SLOTTERBECK 201	PAID AMT. 956	INVOICE DATE 06/08/99	INVOICE NO. CHCS82883
VEHICLE MAKE / MODEL 99/DODGE TRUCK/1500	LIC. STATE NOPLATE	MI PAID 23020	COLOR WHITE	STOCK NO.
VEHICLE ID. NO. 1B7HC16X3XS101892			DELIVERY DATE	DELIVERY MILES
PICTURE	PICTURE		SELLING DEPARTMENT	PHONE NUMBER
BUSINESS PHONE	COMMENTS		MO: 23021	

LABOR & PARTS
 # 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S):REDD WARRANTY
 CUST STATES SERVICE ENG SOON LIGHT ON AND FEELS LIKE ENG
 MISSING UNDER LOAD
 INTERNAL CAT BROKEN
 REPL. CAT. CONVERTER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	52103222-AB	CONVERTER 14070004		WARRANTY
JOB # 1	1	400445	CLAMP EXH 14029007		WARRANTY
JOB # 1 TOTAL PARTS				0.03	
JOB # 1 TOTAL LABOR & PARTS				0.03	

2 99CMZHIST ATTN. S.M. TECH(S):REDD WARRANTY
 VIP CUSTOMER - PRIORITY CUSTOMER - SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCCURS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS				0.03	
JOB # 2 TOTAL LABOR & PARTS				0.03	

COMMENTS
 REPL. GAS CAP

TECHNICIAN CERTIFICATION			
RFD0	551	SARKIS DEFTERDERJAN	6437
REDD	583	ARMEN HZOR	4741
REDD	206	GREGORY MCCOLLY	7742
REDD	621	JOHN T LEONHARDT	7159

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

 [] CASH [] CHECK CK NO. []
 [] VISA [] MASTERCARD [] DISCOVER
 [] AMER XPRESS [] OTHER [] CHARGE

CUSTOMER SIGNATURE

MMA

MMA

Copyright © 1993 The Reynolds and Reynolds Company. EPA # 218-50

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. ■ Simi Valley, CA 93065 1947
805-581-9090



Power

THE NEW DODGE

*****WE HAVE A FULL LINE OF ACCESSORIES*****
 \$\$\$\$ USE OUR DIRECT LINE 805-581-5528 \$\$\$\$

 THANK YOU FOR CHOOSING SIMI CHRYSLER/JEEP
 PARTS TEAM: DAVID, NATHAN, ANTHONY, TIM, MARK

PARTS DIRECT LINE 805-581-5528
 805-581-9090
 818-705-0226
 WHOLESALE DIRECT FAX LINE 805-581-0147

PARTS DEPARTMENT HOURS
 MONDAY - FRIDAY 7:00 TO 6:00 PM
 SATURDAY 8:00 TO 3:00 PM

IF THERE IS A PART YOU ARE LOOKING FOR, WE WILL GLADLY FIND IT FOR YOU.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
10				CASH	ANTHONY JIMENEZ	06/08/99	122235 CHR

R
: CASH SALE CUSTOMER
L
-
O

S
H
I
P
T
O

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT	
SHIP	B. O.						
1	0	52102432-AA CAP FUEL 14086035	032J	12.38	12.38	12.38	
<p>PAID CASH MMT</p>							
<p>NO RETURNS AFTER 30 DAYS. NO RETURNS ON ELECTRICAL, FUEL SYSTEM PARTS AND SPECIAL ORDERS. A 20% RESTOCKING CHARGE WILL BE MADE. ALL RETURNS MUST BE ACCOMPANIED BY ORIGINAL INVOICE. ALL SPECIAL ORDERS MUST BE PAID FOR IN ADVANCE.</p>						SUBTOTAL	12.38
						TAX	0.90
<p>I have read, understand and accept all provisions of the Warranty Statement above.</p>						FREIGHT PAY THIS AMOUNT	0.00
<p>CUSTOMER'S SIGNATURE X <i>[Signature]</i></p>							13.28

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947
805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	TAC NO 331	INVOICE DATE 05/13/99	INVOICE NO CHCS82079
[REDACTED]	LICENSE HALL NOPLATE	RELEASE 2C702	COLOR WHITE	STOCK NO.
	YEAR - MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO 1B7HC16X3XS1D1892		SELLING DEALER NO	PRODUCTION DATE
	P.C. NO.		P.O. DATE 05/13/99	
BUSINESS PHONE	COMMENTS	MO: 20705		

LABOR & PARTS:
 J# 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S): BLOO WARRANTY
 CUST STATES ENG STILL HAS A MISS UNDER LOAD
 IGNITION MISFIRE
 REPAIR AS PFR TSP# 18 48 98

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	2	6503441	CLIP CRUI 8059014		WARRANTY
JOB # 1	1	4364375	TUBE CONV 14089004		WARRANTY
JOB # 1	3	56028186	RETAINER 8059036		WARRANTY
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

J# 2 99CHZH1ST ATTN: S.M. TECH(S): BLOO WARRANTY
 VIP CUSTOMER - PRIORITY CUSTOMER - SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCCURS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

TECHNICIAN CERTIFICATION	NAME	NO.
BLOO	GLENN SMITH	6030
BLOO	WILLIAM SHEPPICK	7694
BLOO	JOHN N MARTIN	6251

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SURFET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

 * [] CASH [] CHECK CK NO. [1] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

OUR BUSINESS!!
 CUSTOMER SIGNATURE

1307
© 1997 U.S. Chrysler, Plymouth and Ram Truck Group - EPA

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADDRESS DARREN SLOTTERBECK 201	AGE NO. 2812	INVOICE DATE 05/06/99	INVOICE NO. CHCS81788
	LICENSE NO. NOPLATE	BI. TAG# 19774	COLOR WHITE	STOCK NO.
	YEAR MAKE MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILE
	VEHICLE ID NO. 1B7HC16X3XS101B92		SELLING DEALER NO.	PRODUCTION DATE
	F. S. NO.	F. S. NO.	R. C. DATE 05/04/99	
BUSINESS PHONE	COMMENTS			

MO: 19776

LABOR & PARTS
J# 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S): BLOO WARRANTY
 CUST STATES IT FEELS LIKE HES RUNNING OUT OF GAS AND ITS
 MISSING CK AND ADV
 WORKING TO FACTORY SPECS
 NO CODES IN SYSTEM

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 60CHZ10 SEATS TECH(S): BLOO WARRANTY
 CUST STATES THE DRIVER SEAT BY ADJ COMING APART
 SOP IN STOCK
 WEAK SEAM
 REPL. LEFT FRONT SEAT COVER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 2 1 SQ71AZ-AA COVER FRO 23108005 WARRANTY 0.00
 JOB # 2 TOTAL PARTS 0.00
 JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3+99CHZ1C QUALITY CONTROL TECH(S): GROO WARRANTY
 PLEASE QUALITY CONTROL REPAIRS TO ENSURE OUR CUSTOMERS
 100% SATISFACTION
 THIS VEHICLE HAS BEEN QUALITY CONTROLLED TO ENSURE YOUR 100%
 SATISFACTION

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 3 TOTAL PARTS 0.00
 JOB # 3 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION
 BLOD 218 GLENN SMITH 6030
 BLOD 210 WILLIAM SHEPPICK 7694
 BLOD 620 JOHN W MARTIN 6251
 GROO 219 WILLIAM BRAY 5240
 GROO 610 RICHARD A MORAN 0892

Copyright © 1999 The Board of Automotive Computer Engineers, Inc. EPA 93-104

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947
805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000108370

CONFIRMATION 4031	BUYER DARREN SLOTTERBECK 201	TAG NO. 2812	INVOICE DATE 05/05/88	INVOICE NO. CHCS81788
[REDACTED] ST	LABOR RATE	LICENSE NO. NOPLATE	VEHICLE 19774	COLOR WHITE/
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500	DELIVERY DATE	DELIVERY MILES	STOCK NO.
5	VEHICLE ID NO. 1B7HC16X3XS101892	SELLING DEALER NO.	PRODUCT CN DATE	
BUSINESS PHONE	COMMENTS	P.O. JAIL 05/04/88		
				MD: 19776

TOTALS-----

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.....	0.00
TOTAL PARTS.....	0.00
TOTAL SUBLET.....	0.00
TOTAL G.D.G.....	0.00
TOTAL MISC CHG.....	0.00
TOTAL MISC DTSC.....	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

Copyright © 1988 Chrysler Credit Corporation. All rights reserved.

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTBERCK 201	TAX NO 405	INVOICE DATE 05/12/99	VEHICLE NO CHCS82041
	LABOR RATE NOPLATE	MILEAGE 20590	COLOR WHITE	STOCK NO
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		RETURN DATE	EXT WFRY MILES
	VIN / CLE . O. NO 1B7HC16X3XS101892		SETTING DEALER NO	ACQUISITION DATE
	F. I. E. NO	F. I. NO	R. T. DATE 05/12/99	
BUSINESS PHONE	COMMENTS			

MO: 70581

LABOR & PARTS
 J# 1 25CHZDIAG1 EMISSIONS DIAG. I TECH(S):BLOO WARRANTY
 CUSTOMER STATES THAT CHECK ENGINE LITE IS ON
 CHECK AND ADVISE
 DRB TESTED LARGE LEAK DETECTION. USE LDP TOOL FOR TESTING
 NO LEAKS FOUND. POSS FUEL CAP LOOSE AT 1 TIME

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2+99CHZHIST ATTN. S.H. TECH(S):BLOO WARRANTY
 VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCCURS

JOB # 2 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION
 BLOO 218 GLENN SMITH 6030
 BLOO 210 WILLIAM SHEPPICK 7694
 BLOO 620 JOHN N MARTIN 6251

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SURIFT... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
 TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

SIGNATURE

[Handwritten signature]

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR DARREN SLOTTERBECK 201	TAX ID 2684	INVOICE DATE 04/07/99	INVOICE NO. CHCS80733
	LABOR RATE	MILEAGE 16922	COLOR WHITE	STOCK NO.
	LICENSE NO. NOPLATE		DELIVERY DATE	DELIVERY MILES
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		SELLING DEALER NO.	REGISTRATION DATE
	VEHICLE ID NO. 1B7HC16X3XS101B9Z		R.O. DATE 04/05/99	
	BUSINESS PHONE	COMMENTS		

MO: 16930

LABOR & PARTS
 J# 1 08CHZDIAG ELECTRICAL DIAGNOSIS TECH(S):BLOD WARRANTY
 CUST STATES REAR LIGHTS BLINKERS AND BRAKES NOT WORKING
 FUSE BLOWN
 REPL. FUSE NO SHORT FOUND AT THIS TIME

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	2	6102075-AA	FUSE NONE 8017002		WARRANTY
JOB # 1	1	4728037	CABLE PKG 8035001		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 05CHZBI BRAKE INSPECTION TECH(S):BROD WARRANTY
 CUST STATES RIGHT REAR BRAKE LOCKS UP ON HARD STOP AND
 TRUCKS SHUTTERS
 NORMAL REAR ABS WORKING PROPERLY
 DURING ROAD TEST ONLY FRONTS LOCKING UP

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 21CHZDIAG TRANS DIAGNOSIS TECH(S):BLOD PUDO WARRANTY
 CUST STATES TRANS JERKS BACK AND FORTH AT FRW SPEEDS
 WITH O/DRIVE ON
 OPEN CIRCUIT
 REPL. SPARK PLUG WIRES
 TRANS WORKING AS DESIGNED

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

J# 4 08CHZDIAG1 ELECTRICAL DIAG I TECH(S):BLOD WARRANTY
 CUST STATES LEFT DOOR SPEAKER CRACKLES
 BLOWN SPEAKER
 REPL. LEFT DOOR SPEAKER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 4	1	56020370	SPEAKER D 8060010		WARRANTY
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

J# 5 60CHZ10 SEATS TECH(S):BLOD WARRANTY
 CUST STATES DRIVER SEAT COVER BY SIDE ADJUSTER COMING APART
 SO SEAT COVER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 5 TOTAL PARTS	0.00

2002 9-18-99 REP. THE INFORMATION AND RESULTS COMPANY. ENLARGE-PRICE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powley

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTBERG 201	TAG NO 2884	INVOICE DATE 04/07/99	INVOICE NO CHCS0733
	DATE TIME NOPLATE	MILEAGE 18922	COLOR WHITE	STOCK NO
	YEAR MAKE MODEL 99/DODGE TRUCK(1500)		DEIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO 1B7HC16X3XS101892		SALES DEALER NO	PRODUCTION DATE
	PT F NO		G.O. DATE 04/05/99	
BUSINESS PHONE	COMMUNA			

MO: 16930

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6 99CHZHIST ATTN: S.M. TECH(S):BL00 WARRANTY
 VIP CUSTOMER...PRIORITY CUSTOMER--SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF CONDITION REOCCURS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 6 TOTAL PARTS 0.00

JOB # 6 TOTAL LABOR & PARTS 0.00

J# 7-99CHZQC QUALITY CONTROL TECH(S):PU00 WARRANTY
 PLEASE QUALITY CONTROL REPAIRS TO ENSURE OUR CUSTOMERS 100% SATISFACTION THIS VEHICLE HAS BEEN QUALITY CONTROLLED TO ENSURE YOUR 100% SATISFACTION

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 JOB # 7 TOTAL PARTS 0.00

JOB # 7 TOTAL LABOR & PARTS 0.00

COMMENTS
 SEAT COVER 50711AZ-AA

TECHNICIAN CERTIFICATION			
BL00	218	GLENN SMITH	6030
BL00	210	WILLIAM SHEPPICK	7694
BL00	620	JOHN W MARTIN	6251
PU00	221	ROBERT CASTELLO	2965
PU00	609	RYAN BARKER	9345

TOTALS-----

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
*	TOTAL SUBLET....	0.00
*	TOTAL G.O.G....	0.00
*	TOTAL MISC CHG....	0.00
*	TOTAL MISC DISC....	0.00
*	TOTAL TAX.....	0.00
*****	TOTAL INVOICE \$	0.00

* [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

W

JB

Copyright © 1995 The Bramble and Reynolds Company, FORD FINE 10/30/91

SIMI VALLEY CHRYSLER JEEP DODGE

3350 First St. • Simi Valley, CA 91065-1947

805-581-9090



Power

The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZL0F	LUBE, OIL AND FILTER	MI	24.95	01CHZ015	15000 MILE SERVICE	MI	89.95
09CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZL0F	L.O.F. COUPON	MI	18.95	00CHZZTSD	DRIVEWAY SPECIAL	MI	59.95
00CHZZCSD	DRIVEWAY SPECIAL	MI	89.95	07CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
02/18/99	79083	13714	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
02/18/99	79062	13714	639	BROO	W	05CHZDIAG1	BRAKE DIAG I
02/18/99	79099	13714	639	REOO	C	00CHZL0F	LUBE, OIL AND FILTER
12/07/98	76848	8290	201	BROO	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/98	76647	8290	201	REOO	C	01CHZ003	3000 MILE SERVICE
10/12/98	74805	4283	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID NO 1B7HC16X3XS101892	YEAR/MODEL/MAKE 89/DODGE TRUCK/1500	EXPIRATION DATE	STOCK NO	LEASE NO NOPLATE	R.O. NO. 80733
SALE		CUSTOMER REF 4031	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO	H.O. DATE 04/05/99
DEPT. SALES		COLOR WHITE	CONTRACT NO.	EXPIRATION DATE	LEASER OR MILES	INS NO. 2884
PRICE		TRUCK / MISC	ADVISOR NO 201	ADVISOR	DARREN SLOTTBERCK	
DATE		EST. CALL TIME ADVISED 02:20pm 04/05/99 06:00pm	PRIORITY 9	LABOR INSTRUCTIONS SEATS CUST STATES DRIVER SEAT COVER BY SIDE ADJUSTER COMING APART ATTN. S.M. VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION 4-7-99 Darren Slatterbeck 9am approx		
APPOINTMENT	STATE REG# CAL000106370					

5	W 60CHZ10	SEATS CUST STATES DRIVER SEAT COVER BY SIDE ADJUSTER COMING APART	ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
6	W 99CHZH18	ATTN. S.M. VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION	PERSON	PERSON	DATE
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.			IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND LIABILITIES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.					
*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.					
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE					
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 5:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS					
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Dept filed 01/06/96, 12/06/96 and phone number 2. Valid California driver license 3. Checks accepted for amount of purchase only upon guarantee approval					

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZL0F	LUBE, OIL AND FILTER	MI	24.95	01CHZ015	15000 MILE SERVICE	MI	98.95
09CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	78.95
04CHZL0F	L.O.F. COUPON	MI	18.95	00CHZZTSD	DRIVEWAY SPECIAL	MI	59.95
00CHZZCSD	DRIVEWAY SPECIAL	MI	69.95	97CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
02/18/99	79063	13714	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
02/18/99	79062	13714	639	BROO	W	05CHZDIAG1	BRAKE DIAG I
02/18/99	79099	13714	639	REOO	C	00CHZL0F	LUBE, OIL AND FILTER
12/07/98	76646	8290	201	BROO	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/98	76647	8290	201	REOO	C	01CHZ003	3000 MILE SERVICE
10/12/98	74806	4283	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID #	YEAR MAKE MODEL	REGISTRATION DATE	BUILD NO.	EXPIRES
CASH	T87HC16X3XS1018B2	99/DODGE TRUCK/1500			NOPLATE 80733
CREDIT CARD		CUSTOMER NO	SERVICE CONTRACT	DEPT. BY DATE	ESTIMATE NO.
CHECK		4031			04/05/99
CHEQUE		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
CHEQUE		WHITE			2684
SAVE PARTS FOR CUSTOMER	BUSINESS PHONE	TURBO	M/M/C	A/R CODE	P. #
<input type="checkbox"/> YES			CHZZ		
<input type="checkbox"/> NO		TRAILER	MILEAGE	ADVISOR NO	ADVISOR
			18922	201	DARREN SLOTERBECK
APPOINTMENT	STATE REG# CAL000106370	TIME RECEIVED	EST. DATE	TIME PREPARED	PRIORITY
<input type="checkbox"/> YES		02:20pm	04/05/99	06:00pm	9
<input type="checkbox"/> NO					

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE:	TOTAL	ORIGINAL ESTIMATE	REVISED ESTIMATE	ADDITIONAL COSTS
X				
1	W *08CHZDIAG ELECTRICAL DIAGNOSIS CUST STATES REAR LIGHTS BLINKERS AND BRAKES NOT WORKING			
2	W *05CHZBI BRAKE INSPECTION CUST STATES RIGHT REAR BRAKE LOCKS UP ON HARD STOP AND TRUCKS SHUTTERS			
3	W 21CHZDIAG TRANS DIAGNOSIS CUST STATES TRANS JERKS BACK AND FORTH AT FRWY SPEEDS WITH O/DRIVE ON			
4	W *08CHZDIAG1 ELECTRICAL DIAG I CUST STATES LEFT DOOR SPEAKER CRACKLES			

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are "necessary."

*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
[CONTINUOUS THROUGH THE DAY
7:00 A.M. TO 6:00 P.M.
SATURDAYS
8:00 A.M. TO 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY
1. Prepaid checks, name and address and phone number
2. Valid California drivers license
3. Checks accepted for amount or purchase only upon guarantee approval

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powley

THE NEW DODGE

*****WE HAVE A FULL LINE OF ACCESSORIES*****
 \$\$\$\$ USE OUR DIRECT LINE 805-581-5528 \$\$\$\$

 THANK YOU FOR CHOOSING SIMI CHRYSLER/JEEP
 PARTS TEAM DAVID, NATHAN, TIM, DAVID, & MARK

PARTS DIRECT LINE 805-581-5528
 805-581-9090
 818-705-0226
 WHOLESALE DIRECT FAX LINE 805-581-0147

PARTS DEPARTMENT HOURS
 MONDAY - FRIDAY 7:00 TO 6:00 PM
 SATURDAY 8:00 TO 3:00 PM

IF THERE IS A PART YOU ARE LOOKING FOR, WE WILL GLADLY FIND IT FOR YOU.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
10				CHECK	DAVID HARRIS	03/07/00	127881 CHR

B
I
L
L
T
O
CASH SALE CUSTOMER

S
H
I
P
T
O

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
SHIP	B. O.					
1	0	53010158 TENSIONER 9020002	028H	108.60	96.00	96.00
<i>pd check #17160</i>						
NO RETURNS AFTER 30 DAYS. NO RETURNS ON ELECTRICAL, FUEL SYSTEM PARTS AND SPECIAL ORDERS. A 20% RESTOCKING CHARGE WILL BE MADE. ALL RETURNS MUST BE ACCOMPANIED BY ORIGINAL INVOICE. ALL SPECIAL ORDERS MUST BE PAID FOR IN ADVANCE.					SUBTOTAL	96.00
					TAX	6.96
I have read, understand and accept all provisions of the Warranty Statement above.					FREIGHT PAY THIS AMOUNT	0.00
CUSTOMER'S SIGNATURE: <i>[Signature]</i>						102.96

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powell

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR WAYNE THOMPSON 839	TAX NO 1915	INVOICE DATE 02/18/99	INVOICE NO CHCS79062
	LABOR DATE NOPLATE	MI TAG 13214	EXI MI WHITE	BOOKING NO
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	WARRANTY MILE
	VEHICLE ID. NO. 1R7HC16X3XS101882		REGISTRATION	PREFERRED OPTION
	F. I. E. NO.	P. O. NO.	P. O. DATE 02/18/99	
BUSINESS PHONE	COMMENTS			

MO: 13716

LABOR & PARTS

J# 1 0SCHZDIAGI BRAKE DIAG I TECH(S): BLOO BROO WARRANTY
 CUSTOMER STATES THAT FRONT BRAKES SQUEK WHEN BRAKING
 CHK AND ADVISE
 RT FT PADS WORN EXCESSIVLY LFT PADS 50 PERCENT REMAINING
 RT CALIPER BINDING
 PRO CUT FRONT ROTORS, REPLACE BOTH FT CALIPERS, R&R
 REAR SHOES LUBE BACKING PLATES AND CLWEN AND ADJUST

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	BK	BRAKE CLE		WARRANTY
JOB # 1	1	5013814-AA	PAD KIT F 5 3 3		WARRANTY
JOB # 1	1	4746367	CALIPER D 5 5 1		WARRANTY
JOB # 1	1	4746366	CALIPER D 5 5 1		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$75.00 (+TAX)

COMMENTS
 DELETED OPERATION(S)
 00CHZLOF LUBE, OIL AND FILTER

TECHNICIAN CERTIFICATION			
BROO	610	RICHARD A MORAN	0892
BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7694
BLOO	620	JOHN N MARTIN	6251

TOTALS

*****	TOTAL LABOR	0.00
*	TOTAL PARTS	0.00
*	TOTAL SUBLET	0.00
* [] CASH [] CHECK CK NO. []	TOTAL G.O.G.	0.00
*	TOTAL MISC CHG.	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL MISC DISC	0.00
*	TOTAL TAX	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL INVOICE \$	0.00
*		

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

RECOMMENDED SERVICES

SR REC # AM 70004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ01Z	12000 MILE SERVICE	MI	188.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	88.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ74B	FIT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/07/98	76646	8290	201	BR00	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/98	76647	8290	201	REDD	C	01CHZ003	3000 MILE SERVICE
10/12/98	74805	4283	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
10/12/98	74806	4283	639	REUJ	C	00CHZRT	ROTATE TIRES
				REDD	C	00CHZLOF	LUBE, OIL AND FILTER
10/07/98	74574	3713	639	BLOO	W	25CHZDIAG1	EMISSIONS DIAG. I

SALESPERSON NO.

SERVICE

TERMS	WHILE YOU DRIVE	VEHICLE NO.	1B7HC16X3XS101892	YEAR MAKE MODEL	99 DODGE TRUCK(1500)	PRODUCTION DATE	STOCK NO.	NOPLATE	90082
CASH		CUSTOMER NO.	4031	SERVICE CONTRACT		DELIVERY DATE	DELIVERY MILE	SELLING DEALER NO.	02/18/99
CREDIT CARD		COLOR	WHITE	CONTINUED NO.		EXPIRATION DATE	EXPIRATION MILES		1915
TRUCK		TURBO		V-M-C	CHZZ	ACT COND	P	YEAR	1974
SAVE		ADVISOR NO.	639	ADVICE	WAYNE THOMPSON				
REMOVED		APPOINTMENT	STATE REG# CAL000106370						

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 100.00

1 C *05CHZDIAG1 BRAKE DIAG I
CUSTOMER STATES THAT FRONT BRAKES SQUEAK WHEN BRAKING
CHK AND ADVISE

2 oil change

ORIGINAL ESTIMATE \$	REBUILD ESTIMATE \$	SALESPERSON
REPAIR	CONTACTED BY	
ADJUSTED BY	PERSON PHONE #	DATE TIME
ESTIMATES DO NOT INCLUDE SALES TAX	SALESPERSON ESTIMATE \$	QUOTED COST \$
REPAIRS	PERSON PHONE #	DATE TIME
ADJUSTED BY	PERSON PHONE #	DATE TIME

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to avail of the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OF DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By law, you may choose another licensed Smag Check facility to perform any needed repairs or adjustments that the Smag Check test indicates are necessary."

HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
MONDAY THRU FRIDAY
7:00 A.M. to 6:00 P.M.
SATURDAYS
8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Preprinted checks, name and address and phone number
2. Valid California driver's license
3. Checks subject for amount of purchase only upon guarantee approval

Copyright © 1997 by Chrysler and DaimlerChrysler. Company 11044 INGLE P1/0200

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR WAYNE THOMPSON 639	FAC NO. 1915	INVOICE DATE 02/18/99	INVOICE NO. CHCS79063
	LABOR RATE	LICENSE NO. NOPLATE	MILEAGE 13714	COLOR WHITE
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTIVITY DATE
	F. E. NO.	P. C. NO.	R/S. DATE 02/18/99	
BUSINESS PHONE	COMMENTS		MO: 13716	

LABOR & PARTS
08CHZDIAG1 ELECTRICAL DIAG I TECH(S): BLOO WARRANTY
CUSTOMER STATES THAT LEFT FRONT DOOR SPEAKER SOUNDS LIKE ITS
BLOWN. CHK. AND ADVISE. VIBRATES
SOP SPEAKER LEFT IT

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56020370	SPEAKER D 8 60 10		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

COMMENTS
SOP SPEAKER 56007603

TECHNICIAN CERTIFICATION			
BLOO	218	GLENN SMITH	6030
PLOO	210	WILLIAM SHEPPICK	7594
BLOO	620	JOHN W. MARTIN	6251

TOTALS	
TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC. CHG.	0.00
TOTAL MISC. DISC.	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St • Simi Valley, CA 93065-1947
805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR WAYNE THOMPSON 639	TAG NO. 1016	INVOICE DATE 02/19/99	WORK NO. CUCS79099
	LABOR RATE	LICENSE NO. NOPLATE	COLOR WHITE	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500	RELEASE 13714	MPG (CITY/HIGH)	DEVLBY MILES
	VEHICLE ID NO. 1B7HC16X3XS101892		SELLER'S REFERENCE	PRODUCTION DATE
	UNIT NO.		DATE 02/18/99	
BUSINESS PHONE	COMMENT	MO: 1371E		

LABOR & PARTS
JOB # 1 00CHZLOF LUBE, OIL AND FILTER TECH(S): RE00 13.80
CHANGE ENGINE OIL AND FILTER, LUBE CHASSIS AND HARDWARE
CK AND ADJUST ALL FLUID LEVELS AND TIRE PRESSURES
PREVENTATIVE MAINTENANCE
CHANGED ENGINE OIL AND FILTER, LUBED CHASSIS COMPLETE
CK'D AND ADJUSTED ALL FLUID LEVELS AND TIRE PRESSURES

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	5291050	FILTER EN 9 57 6	4.68	4.68
				JOB # 1 TOTAL PARTS	4.68
				JOB # 1 TOTAL LABOR & PARTS	18.48

G.O.G. & SUPPLIES
JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 6.250 /UNIT TOTAL - GOG 6.25
6.25

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$25.00 (+TAX)

TECHNICIAN CERTIFICATION			
RE00	551	SARKIS DEFTERDERIAN	6437
RE00	583	ARMEN NZOR	4741
RE00	206	GREGORY MCCOLLY	7742
RE00	621	JOHN T LEONHARDT	7159

TOTALS

TOTAL LABOR	13.80
TOTAL PARTS	4.68
TOTAL SUBLET	0.00
TOTAL G.O.G.	6.25
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.79
TOTAL INVOICE \$	25.52

* [] CASH [X] CHECK CK NO. [413] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

CUSTOMER #: 101892

3 2 5 0 6

WESTOAKS

CHRYSLER • DODGE • PLYMOUTH • ISUZU

"Where People Care"

WORKORDER

14700 AUTO MALL DRIVE, P.O. BOX 7287, THOUSAND OAKS, CA 91320

PAGE 1

SERVICE DIRECT | PARIS DIRECT | CONEJO VALLEY | TOLL FREE
805-371-4917 | 805-371-4913 | 805-371-4900 | 800-748-6118

SERVICE ADVISOR: 5900 PURVES, ROB

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
WHT	1999	DODGE PICK UP	1B7HC16X1XS101892		29269/	T3315	
DEL DATE	PROC. DATE	WARR. EXP.	PROMISED	FO NO.	RATE	PAYMENT	INV. DATE
01JAN1999			17:30	05AUG99	VAR.	CASH	

R.O. OPENED READY OPTIONS:

05AUG1999 13:27

LINE	OF	CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
#	A	S320		WC	CUST STATES THAT THE VEHICLE STARTED MAKING A SQUEAL & THERE IS OIL ON UNDER SIDE OF HOOD CK & ADVISE.

SERVICE APPT. USE EXT-
294. LOCAL SHUTTLE AVAIL
7:30A-3:30P. SIMI VALLEY
, MOORPARK, AND CAMARILLO
AFTER 10:00A. THANK YOU.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories will hereby be made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, herein, but are not limited to any warranties that such parts and/or accessories are of merchantable quality, or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

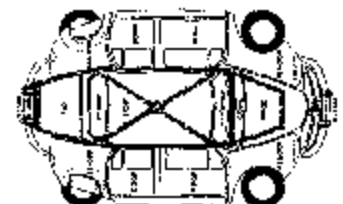
AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic herein hereby acknowledges approval of above vehicle to secure the amount of repairs thereto. The dealer is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

PRIOR DAMAGE

RF RR
 F R
 LF LR



I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER COPY

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ009	9000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. DUPOIN	MI	18.85
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ748	FIT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/12/98	74805	4263	639	BLOD	W	08CHZDIAG1	ELECTRICAL DIAG I
10/12/98	74806	4263	639	REQO	C	00CHZRT	ROTATE TIRES
				REQO	C	00CHZLOF	LUBE, OIL AND FILTER
10/07/98	74574	3713	639	BLOD	W	25CHZDIAG1	EMISSIONS DIAG I
				BLOD	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE NO. TB7KCT6X3XS101892	YEAR MAKE MODEL	99 DODGE TRUCK/1500		PROTECTION DATE	STOCK NO.	NO PLATE	H.O. NO.
DATE								78647
DELIVERY DATE								12/07/98
SALESPERSON								DARREN SLOTTBECK
APPOINTMENT	STATE REG# CAL000106370							

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 35.00

X-----

1 C 01CHZ003 3000 MILE SERVICE PERFORM 3000 MILE SERVICE AS PER MENU

REASON: []

APPROVED BY: [] DATE: [] TIME: []

ESTIMATES DO NOT INCLUDE SALES TAX

REASON: [] CONTACTED BY: []

4. TRIGGERED BY: [] PERSON: [] PHONE: []

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check last indicates are necessary."

HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE

SERVICE HOURS:
 MONDAY THRU FRIDAY
 7:00 A.M. to 6:00 P.M.
 SATURDAYS
 8:00 A.M. to 3:00 P.M.

NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS

CHECK ACCEPTANCE POLICY

1. Preprinted checks, name and address and phone number
2. Valid California driver's license
3. Checks accepted for amount of purchase only upon presentation of driver's license

COPY OF BAR REG # AM 170004 and Recommended Services EPA # CAL000106370

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADDRESS DARREN SLOTTERBECK 201	FACTOR 125	RECEIVED DATE 12/07/98	VOICE NO. CHCSZ6647
	LABOR DATE NOPLATE	MILEAGE 8290	COLOR WHITE	DELIVERY DATE
	YEAR MAKE MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	
	VEHICLE I.D. NO. 1B7HC16X3XS101892		DELIVERY DATE	
	P.T.E. NO.	P.D. NO.	P.C. DATE 12/07/98	
REMEMBER PHONE	COMMENTS	MO: 8290		

LABOR & PARTS
 JOB # 1 01CHZ003 3000 MILE SERVICE TECH(S): RE00 23.25
 PERFORM 3000 MILE SERVICE AS PER MENU
 SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
 CHANGED OIL AND FILTER, ADJUSTED ALL FLUID LEVELS
 PERFORMED MINOR VEHICLE INSPECTION

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	52R1090	FILTER EN 9 57 6	4.68
				JOB # 1 TOTAL PARTS 4.68
				JOB # 1 TOTAL LABOR & PARTS 27.93

G.O.G. & SUPPLIES
 JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 6.250 /LIMIT TOTAL - GOG 6.25

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$35.00 (+TAX)

TECHNICIAN CERTIFICATION

RE00	551	SARKIS DEFTERDERIAN	6437
RE00	583	ARMEN HZOR	4741
RE00	617	NAURICIO ROMERO	5002
RE00	206	GREGORY MCCOLLY	7742

TOTALS

*****	TOTAL LABOR	23.25
*	TOTAL PARTS	4.68
*	TOTAL SUBLET	0.00
*	TOTAL G.O.G.	6.25
*	TOTAL MISC CHG.	0.00
*	TOTAL MISC DISC	0.00
*	TOTAL TAX	0.79
*****	TOTAL INVOICE \$	34.97



Copyright © 1998 The Reynolds and Reynolds Company C-302-01916E 02/98

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



THE NEW DODGE

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZL0F	LUBE, OIL AND FILTER	MI	24.95	01CHZ008	9000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZ1S	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZL0F	L.O.F. COUPON	MI	18.95
87CH70778	CAMPAIGN 778	CA	0.00	97CHZ748	FIT ROLL OVER VALVE	CA	0.00
87CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/12/98	74805	4263	839	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
10/12/98	74806	4263	639	REOO	C	08CHZRT	ROTATE TIRES
10/07/98	74574	3713	639	REOO	C	00CHZL0F	LUBE, OIL AND FILTER
				BLOO	W	25CHZDIAG1	EMISSIONS DIAG. I
				BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID NO	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO	LICENSE NO.	R.C. NO.
CASH <input type="checkbox"/>	1B7HC10X3XS101892	99/DODGE TRUCK/1500			NOPLATE	76646
LEGAL CARD <input type="checkbox"/>		CUSTOMER A.O.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO
FIN. <input type="checkbox"/>		4031				12/07/98
OTHER <input type="checkbox"/>		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	125
		WHITE/				
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/>		TL/REO	TRNS	MILEAGE	ADVISOR NO	ADV SOP
		CHZZ		8280	201	DARREN SLOTTBECK
		I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND HEREBY GRANT YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STATE HIGHWAY OR ELSEWHERE FOR THE PURPOSE OF TESTING AND OR INSPECT ON ALL LABOR CHARGES ARE PRICED PRICES, AND BEAR NO RELATIONSHIP TO ACTUAL HOURS OF LABOR PERFORMED. ALL REFERENCES THERIN OR OTHERWISE, INCLUDING ANY "BOOKS OF LABOR" REFERENCE ALIAT TATS LABORING AND FOR REPAIRS TO BE MADE TO THE DATE TO THE CUSTOMER THE BASIS UPON WHICH THE SAID PRICES WERE ESTABLISHED BUT NEITHER SUCH REFERENCES OR POSTING ON THE FACE THAT THE ACTUAL HOURS OF LABOR PERFORMED MAY BE MORE OR LESS THAN THE INDICATED FLAT RATE HOURS SHALL HAVE ANY EFFECT WHATSOEVER. THE PRICED PRICES SO CHARGED.				
		TERMS ARE CASH ON DELIVERY. ESTIMATES ARE FOR LABOR AND PARTS. STORAGE WILL BE CHARGED TO UNLESS 4-11. REPAIRS ARE COMPLETED AND NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CAR OR ARTICLES LEFT IN CARE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND OUR CONTROL. SUBJECT TO CONDITIONS ON REVERSE SIDE OF T-R CONTRACT. PLEASE READ REVERSE SIDE.				
APPOINTMENT	STATE REG# CAL000106370	X _____ CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF				

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X-----

1 W 05CHZDIAG BRAKE DIAGNOSIS
CK AND ADVISE RIGHT REAR BRAKE LOCKS UP

ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
IN APPRO	DATE	TIME
AUTHORIZED BY	PERSON	DATE
ESTIMATES DO NOT INCLUDE SALES TAX	2ND REVISED ESTIMATE \$	ADDITIONAL COST \$
PLAN	CONTACTED BY	
AUTHORIZED BY	PERSON	DATE
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.		
IMPORTANT. REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."		
* HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.		
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS		
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for annual oil purchase only (must guarantee approval)		

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power Windows

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

12/7/98

CUSTOMER NO. 4031	ADDRESS DARREN SLOTTERBECK 201	TAG NO. 125	INVOICE DATE 12/07/98	INVOICE NO. CHCS70643
	LABOR RATE	TRIP MILE NO. NOPLATE	VEHICLE COLOR WHITE	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500	VEHICLE NO. 1B7HC16X3XS101892	DELIVERY DATE	DELIVERY MILE
	U.I.E. NO.	P.O. NO.	SALES DEALER NO.	PRODUCT CODE DATE
	COMMENTS		B.O. DATE 12/07/98	
				MO: 8280

LABOR & PARTS
 JOB # 1 OSCHZDIAG BRAKE DIAGNOSIS TECH(S): BROO WARRANTY
 CK AND ADVISE RIGHT REAR BRAKE LOCKS UP
 MISADJUSTED
 READJUST REAR BRAKES AS NEEDED

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	J4006956	NUT WHEEL 22 5 24		
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

TECHNICIAN CERTIFICATION
 BROO 602 DEAN WINKLER 4301
 BROO 638 G. PATRICK BOWLING 5536

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2450 First St. • Simi Valley, CA 91065-1947

805-581-9090



The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	TRG NO. 3954	INVOICE DATE 11/08/98	INVOICE NO. CHCS88423
	LABOR I.A. 5W37451	VILEASE 36576	COLOR WHITE	STOCK NO.
	YEAR/MAKE - MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILE
	VEHICLE ID NO. 1B7HC16X3X5101892		SALE/REG. DEF. FR. NO. CROWN	PRODUCTION DATE 07/27/98
	ETF RE.	EO NO.	R.C. DATE 11/08/98	
	COMMENTS			

MO: 36576

LABOR & PARTS
 JOB # 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S): BLOO WARRANTY
 CUST STATES TRUCK HARD TIME TURNING OVER AND KEEPS STALLING
 TOWED IN
 BATTERY WONT HOLD A CHARGE
 REPL. BATTERY ASSY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	4713923	BATTERY 5 1083001		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

SUBLET	PO#	VEND INV#	INV. DATE	DESCRIPTION	WARRANTY
JOB # 1	25924	32695	11/08/99	TOW BILL	
				TOTAL - SUBLET	0.00

COMMENTS
 1 TIME GOODWILL REPAIRS

TECHNICIAN CERTIFICATION

BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7654
BLOO	693	RICK CASTORENA	2229

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00



SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 91065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000108370

RECOMMENDED SERVICES

DESCRIPTION	DESCRIPTION	UNIT	PRICE	DESCRIPTION	DESCRIPTION	UNIT	PRICE
00CHZVA	LUBE OIL AND FILTER	MI	199.95	01CHZ030	30000 MILE SERVICE	MI	280.95
00CHZMT4	VALVE ADJUST DIESEL	MI	79.95	08CHZAH	ADJUST HEADLIGHTS	MI	48.85
00CHZTSD	4 CYL TUNE-UP	MI	59.95	04CHZL0F	L.O.F. COUPON	MI	18.85
97CHZ0778	DRIVEWAY SPECIAL	MI	0.00	00CHZCSD	DRIVEWAY SPECIAL	MI	68.85
	DRIVEWAY SPECIAL	CA					
	CAMPAIGN 778						

SERVICE HISTORY

DATE	ORDER NO.	INVOICE NO.	ADVISOR	TECHNICIAN	TYPE	DESCRIPTION	DESCRIPTION
08/21/98	86893	32823	137	REOQ	W	24CHZ030	A/C HTOR REFRIG
08/21/98	86852	32823	137	BLOO	C	01CHZ030	TRANS DIAGNOSIS
06/07/99	82883	23020	201	BLOO	C	01CHZ030A	80000 MILE SERVICE
				REOQ	W	21CHZTS	TUNE/3000 MI SVC
						25CHZDIAG	TRANS SERVICE
							EMISSIONS DIAGNOSIS

1B7HC15X3XS101892 99/DODGE TRUCK/RAM PICKUP/TRK SWB W- 07/27/98 5W27A51 88423

4031 SERVICE CONTRACT 08/16/98 DELIVERY MILE 13000

WHITE CONTRACT NO. EXPIRATION DATE EXPIR. O.M. MILES 3883

TURN CHZZ X AIR COND. X A.S. 35570 201 DARRIN SLOTTERBECK

10-18-98 11/05/99 06:00pm

STATE REG# CAL000108370

LABOR INSTRUCTIONS ORIGINAL CUSTOMER ESTIMATE: TOTAL

1 W *25CHZDIAG EMISSIONS DIAGNOSIS
CUST STATES TRUCK HARD TIME TURNING OVER AND KEEPS STALLING
TOWED IN

TEARDOWN ESTIMATE: Understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ANY ITEMS LEFT IN YOUR VEHICLE.

By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.

*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENTIAL CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
MONDAY THRU FRIDAY
7:00 A.M. to 6:00 P.M.
SATURDAYS
8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Pre-qualified checks, by mail, by address and phone number
2. Valid California driver's license
3. Checks accepted for amount of purchase only upon guarantee approval

PRINTING Co. TO CHRYSLER C.A. (805) 241-9600

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REF # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION	DESCRIPTION	NO/MI	PRICE	OPERATION	DESCRIPTION	NO/MI	PRICE
00CHZ50P	LUBE OIL AND FILTER	MI	24.95	01CHZ035	36000 MILE SERVICE	MI	289.95
09CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAN	ADJUST HEADLIGHTS	MI	49.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
00CHZZTSD	DRIVEWAY SPECIAL	MI	59.95	00CHZZCSD	DRIVEWAY SPECIAL	MI	59.95
97CHZ0778	CAMPAIGN 778	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	VISOR	TECHNICIAN	TYPE	OPERATION	DESCRIPTION
09/21/99	88853	32823	137	REDD	W	24CHZDIAG	A/C-HTR DIAGNOSIS
09/21/99	85652	32823	137	BLOD	C	21CHZDIAG	TRANS DIAGNOSIS
06/07/99	82883	23020	201	BLOD	C	D1CHZ030	30000 MILE SERVICE
				REDD	C	01CHZ030A	TUNE/ 30000 MI SVC
				REDD	W	21CHZTS	TRANS SERVICE
						25CHZDIAG	EMISSIONS DIAGNOSIS

TERMS	1.8.7.H.C.1.6.X.S.X.S.10.1.8.0.2	99/0008 TRUCK/RAM PICKUP/1TRK SWB W	DATE	STOCK NO	5W37451	88315
CASH	[REDACTED]	4031	09/18/99	DELIVERY DATE	BROWN	11/04/98
SALE		WHITE	CONTRACT NO	EXPIRATION DATE		8809
REMOVED		TUNE	CHZZ	36358	201	DARREN SLOTTBERCK
PARTS FOR						
CUSTOMER						
<input type="checkbox"/> YES	1.1.5.1.H.C.1.1.1.0.1.8.0.2	11/04/98	06/00/01			
<input type="checkbox"/> NO						
<input checked="" type="checkbox"/> POSITION	STATE REG# CAL000106370					
<input type="checkbox"/> YES						
<input type="checkbox"/> NO						

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X-----

W *24CHZDIAG A/C-HTR DIAGNOSIS
CUST STATES A/C BLOWS WARM SOP TN

800 - 942-1997 2-6-00

702-7626 File II Eric 10:12

CUSTOMER ESTIMATE \$	\$	HAZARDOUS WASTE BY FEE	\$
FROM ORIGINAL ESTIMATE	ADJUST ESTIMATE \$	ADDITIONAL COST \$	
REASON	CONTACTED BY	DATE	TIME
AUTHORIZED BY	<input type="checkbox"/> PERSON	<input type="checkbox"/> PHONE	
ESTIMATES DO NOT INCLUDE SALES TAX	YOU RECEIVED ESTIMATE \$	ADDITIONAL COSTS	
REASON	CONTACTED BY	DATE	TIME
AUTHORIZED BY	<input type="checkbox"/> PERSON	<input type="checkbox"/> PHONE	

TEARDOWN ESTIMATE: I understand that my vehicle will be dismantled with the use of this rate slip and above. I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."

HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THIS WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
MONDAY THRU FRIDAY
 7:30 A.M. to 6:00 P.M.
SATURDAYS
 8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Prepaid checks, name and address and of credit card.
2. Valid California drivers license.
3. Check accepted for amount of purchase only up to guarantee amount.

PRINTING Co. TO: (805) 241-9886

SIMI VALLEY CHRYSLER JEEP DODGE

2350 Foothill St. • Simi Valley, CA 93065 1947

805-581-9090



Power

THE NEW DODGE

BAR REQ # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADDRESS DARREN SLOTTBERCK 201	TAX ID 3903	REGISTRATION 11/04/99	FINANCE NO CHCS88315
	ADDRESS 5W37451	PHONE 36356	COLOR WHITE	FINANCE NO
	YEAR/MAKE/MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILES
	VEHICLE ID NO. 1B7HC16X3XS101897		SELLER DEALER NO CROWN	PRODUCTION DATE 07/27/98
	VEHICLE NO	PLATE NO	REG. DATE 11/04/99	
BUSINESS PHONE	QUANTITY			MO: 36356

LABOR & PARTS
JOB # 1 ZACHZDIAG A/C-HTR DIAGNOSIS TECH(S): BLDG WARRANTY
CUST STATES A/C BLOWS WARM SOP IN
LOW PRESSURE SWITCH HAS OPEN CIRCUIT
REPL. SWITCH A/C BLOWING AT 38.2 DEGRESS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	4897775-AA	SWITCH A/ B059051		0.00
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

TECHNICIAN CERTIFICATION

BLDG	218	GLENN SMITH	6030
BLDG	210	WILLIAM SHEPPICK	7594
BLDG	693	RICK CASTORENA	2229

TOTALS

* [] CASH [] CHECK CK NO: [] * *CE*
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC.	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR WAYNE THOMPSON 639	TAX NO. 2236	INVOICE DATE 10/13/98	INVOICE NO. CHCS74805
	LABOR RATE NOPLATE	MPLEAGE 4263	COLOR WHITE	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK(1500)		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 1B7HC16X3XS101892		SELLING DEALER'S	PRODUCT CAL DATE
			YTD DATE 10/12/98	
BUSINESS PHONE			COMMENTS MO: 4263	

LABOR & PARTS

J# 1+08CHZD1AG1 ELECTRICAL DIAG I TECH(S): BLOD WARRANTY
 RIGHT REAR SPEAKER NOISEY CHK AND ADVISE
 SHORTED SPEAKER
 REPLACE RIGHT REAR SPEAKER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56020372	SPEAKER N 8 60 10		0.00
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

TECHNICIAN CERTIFICATION

BLOD	218	GLENN SMITH	6030
BLOD	210	WILLIAM SHEPPICK	7694
BLOD	620	JOHN N MARTIN	6251

TOTALS

*****	TOTAL LABOR..	0.00
* [] CASH	TOTAL PARTS..	0.00
* [] CHECK CK NO. []	TOTAL SUBLET..	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL G.C.G..	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL HISC..	0.00
*****	TOTAL TAX....	0.00
	TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

Copyright © 1998 Chrysler Group LLC. All rights reserved. Printed in the USA. Form 1000-0000

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

STOCK NO 731	ADVISOR WAYNE THOMPSON 639	TAG NO 2236	INVOICE DATE 10/13/98	INVOICE NO CHCS24806
	LABOR DATE	LICENSE NO NOPLATE	REGISTRATION	STOCK NO
	YEAR MAKE MODEL 99 DODGE TRUCK 1500	MPR # 4263	COLOR WHITE	DELIVERY # / LFS
	VEHICLE I.D. NO. 1B7HC16X3XS101892		DELIVERY DATE	PRODUCTION DATE
	F.E. NO.	P.O. NO.	REF. LINK DEALER NO.	
BUSINESS PRINTER	COMMENTS		R.D. DATE 10/12/98	REPRINT # 1

MO: 4263

DETAILS

 CASH CHECK CK NO. [1287] *
 VISA MASTERCARD DISCOVER *
 AMER XPRESS OTHER CHARGE *

TOTAL LABOR.. 31.50
 TOTAL PARTS.. 4.49
 TOTAL SUBLET.. 0.00
 TOTAL G.O.G... 6.25
 TOTAL MISC... 0.00
 TOTAL TAX.... 1.78
 TOTAL INVOICE \$ 43.02

 S!!

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZL0F	LUBE, OIL AND FILTER	MI	24.95	01CHZ0D3	3000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	D4CHZL0F	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ748	FIT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/07/98	74574	3713	639	BLOO BLOO	W W	25CHZDIAG1 08CHZDIAG1	EMISSIONS DIAG. I ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS CASH <input type="checkbox"/> CHECK CARD <input type="checkbox"/> CREDIT <input type="checkbox"/> OTHER <input type="checkbox"/>	VEHICLE I.D. NO. 1B7HC16X3XS101892	YEAR/MAKE/MODEL 99/DODGE TRUCK/1500	PRODUCTION DATE	STOCK NO.	CURR NO. NOPLATE	S.O. NO. 74805
SAVE REMOVED PARTS FOR CUSTOMER <input type="checkbox"/> YES <input type="checkbox"/> NO	CUSTOMER NO. 4031	SERVICE CONTRACT	DELIVERY DATE	DRIVE MILES	SELLING DEALER NO.	R.O. DATE 10/12/98
APPOINTMENT <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	COLOR WHITE/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAE NO. 2236	
	T.I.R.B.O. CHZZ	A.R. COND. P. S.	TRANS.	MILEAGE 4283	ADVISOR NO. 639	ADVISOR WAYNE THOMPSON
<p>I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND HEREBY GRANT YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND DETERMINATION. ALL LABOR CHARGES ARE AT THE PRICES AND BEAR NO RELATIONSHIP TO ACTUAL HOURS OF LABOR PERFORMED. ALL REFERENCES HEREIN OR OTHERWISE INCLUDING ANY POSTING OF LABOR POSTERS OR PLACARDS LABOR HOURS ARE FOR INFORMATION ONLY TO REFERENCE TO THE CUSTOMER. THE BASIS UPON WHICH THE FIXED FEES WERE ESTABLISHED BUT NEITHER SUCH REFERENCE OR POSTING NOR THE FACT THAT THE ACTUAL HOURS OF LABOR PERFORMED MAY BE MORE OR LESS THAN THE INDICATED RATE RATE YOURS SHALL HAVE ANY EFFECT WHATSOEVER ON THE FIXED FEES CHARGED.</p> <p>TERMS ARE CASH ON DELIVERY. ESTIMATES ARE FOR LABOR AND PARTS. STORAGE WILL BE CHARGED TO YOU AFTER REPAIRS ARE COMPLETED. NOT RESPONSIBLE FOR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE. NO DAMAGE TO FACILITY, ACCIDENT OR ANY OTHER DAMAGE BEYOND OUR CONTROL.</p> <p>SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT, PLEASE READ REVERSE SIDE.</p>						
<p><input checked="" type="checkbox"/> CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF</p>						

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X-----

ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL CHARGE \$
REASON	CONTACTED BY	
AUTHORIZED BY	DATE	TIME
ESTIMATE DOES NOT INCLUDE SALES TAX	NO. OF PARTS INSTALLED	ADDITIONAL COST \$
REASON	CONTACTED BY	
AUTHORIZED BY	DATE	TIME
<p>TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the service recommended.</p>		
<p>IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.</p>		
<p>*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.*</p>		
<p>*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.</p>		
<p>ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE</p>		
<p>FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS</p>		
<p>WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, names and address and phone number 2. Valid California driver license 3. Checks accepted for amount of purchase only upon guarantee approval</p>		

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MG/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MG/MI	TOTAL
00CHZLF	LUBE, OIL AND FILTER	MI	24.95	01CHZ003	3000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ74R	FIT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/07/98	74574	3713	639	BLOO BLOO	W W	25CHZDIAG1 08CHZDIAG1	EMISSIONS DIAG. I ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID NO 1B7HCT6X3XS101892	PLANT	99/DODGE TRUCK/1500	PRODUCTION DATE	STOCK NO	LICENSE NO	8 D DATE
SALE		CUSTOMER NO.	4031	SERVICE CONTRACT	DELIVERY DATE	SELLING DEALER NO.	8 D DATE
SAVE		COLOR	WHITE	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	228
REMOVED		TURBO	M/W	AIR COND	P/S	TRANS	VILLAGE
PARTS FOR		CHZZ				4283	639
CUSTOMER		APPOINTMENT	STATE REG# CAL000106370	I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND I HEREBY GRANT YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE THROUGHOUT THE STATE HIGHWAYS FOR THE PURPOSE OF TESTING AND/OR INSPECTION. ALL LABOR CHARGES ARE LISTED PRICES AND BEAR NO RELATIONSHIP TO ACTUAL HOURS OF LABOR PERFORMED. ALL REFERENCES TO "DODGE" INCLUDE ANY POSTING OF LABOR RATES OR PAYROLL. I AGREE TO HOLD YOU HARMLESS FOR ANY DAMAGE TO THE VEHICLE OR TO THE PROPERTY OF THE VEHICLE WHERE ESTABLISHED BUT NOT BEING SUBJECT TO THE TERMS OF THIS CONTRACT. THE ACTUAL HOURS OF LABOR PERFORMED MAY BE MORE OR LESS THAN THE INDICATED RATE HOURS. SMALL PRINT: ESTIMATES ARE FOR LABOR AND PARTS. STORAGE WILL BE CHARGED. (2) OUR AFTER HOURS SERVICE IS LIMITED. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT, ACCIDENT, OR ANY OTHER DAMAGE TO YOUR CAR OR TRUCK. SUBJECT TO CONDITIONS ON REPAIRS SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.			
APPOINTMENT	Yes No	CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF					

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE:	TOTAL	25.00
X		
1 C 00CHZRT	ROTATE TIRES ROTATE TIRES	
		800 556 8172 800 9921497
		10-13-98 6:00 AM Pac Time
		# 520-5524
		Charlie Stein
		8.5

ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
REASON		CONTACTED BY
AUTHORIZED BY	PERSON PHONE #	DATE
ESTIMATES DO NOT INCLUDE SALES TAX	REVISED ESTIMATE \$	ADDITIONAL COST \$
REASON		CONTACTED BY
AUTHORIZED BY	PERSON PHONE #	DATE
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I choose not to authorize the services recommended.		
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."		
HAZARDOUS WASTE: HATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC		
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 5:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS		
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted envelope name and address and phone number. 2. Valid California driver license. 3. Checks accepted for amount of price see only upon goods the approval		

PAGE 1 OF 1 74806

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

Power

10/7/98

CUSTOMER NO. 4031	ADVISEE WAYNE THOMPSON 639	TAG NO. 3308	INVOICE DATE 10/07/98	INVOICE NO. CHCS74574
	LABOR NAME NOPLATE	M. TAG 3713	COLOR WHITE	
	YEAR/MARKET/EXMPT 99/DODGE TRUCK/1500		DELIVERY DATE	EXERCISE MILES
	VEHICLE # NO. 1B7HC16X3XS101892		SALE NO. DEACT. NO.	PRODUCED DATE
	PLATE NO.	IN. NO.	IN. DATE 10/07/98	
BUSINESS PHONE	COMMENTS			

MO: 3713

LABOR & PARTS

1 2SCHZDIAG1 EMISSIONS DIAG. I TECH(S):BLD0 WARRANTY
 CHK ENGINE LITE ON CHK AND ADVISE
 POSSIBLE GAS CAP AFTERMARKET
 MAKE SURE GAS CAP IS TIGHT AT ALL TIMES

JOB # 1 TOTAL LABOR & PARTS 0.00

2 08CHZDIAG1 ELECTRICAL DIAG I TECH(S):BLD0 WARRANTY
 DOOR SPEAKERS MAKING NOISE CHK AND ADVISE
 SOP SPEAKER

JOB # 2 TOTAL LABOR & PARTS 0.00

COMMENTS

FAULT MESSAGE FOR EVAP LEAK. PASSED TEST AFTERMARKET GAS CAP MAKE SURE ITS TIGHT AT ALL TIMES
 SOP SPEAKER 5602372

TECHNICIAN CERTIFICATION

BLO0	218	GLENN SMITH	6030
BLO0	210	WILLIAM SHEPPICK	7694
BLO0	620	JOHN N MARTIN	6251

TOTALS

*****	TOTAL LABOR	0.00
* [] CASH [] CHECK CK NO. [] *	TOTAL PARTS	0.00
* [] VISA [] MASTERCARD [] DISCOVER *	TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *	TOTAL S.O.G.	0.00
*****	TOTAL MISC...	0.00
	TOTAL TAX...	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

(1800) 207-3025
 Customer Service

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	TAG NO. 3556	WORK DATE 04/10/00	INVOICE NO CHCS93980
	LABOR RATE	LICENSE NO EW3/451	MI FACE 47655	COLOR WHITE
	YEAR MAKE MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILES
	WHEEL TO WHEEL 187HC16X3XS101392		SELLING DEALER NO. CROWN	PRODUCTION DATE 07/27/98
	FINANCE OFFER 338-1829	COMPLAINT	REWORK DATE 04/10/00	
			MO: 47655	

LABOR & PARTS

J# 1 21CHZDIAG TRANS DIAGNOSIS TECH(S)-REDD 40.00
 CUST STATES TRANS FLUID LEAKING FLUID
 TRANS PAN GASKET HAS HARDENED AND CRACKED FRONT YOKE
 CAN NOT BE DETERMINED CAUSE UNTIL WE REMOVE IT
 SEE RECOMMENDATIONS
 DIAGNOSIS ONLY

JOB # 1 TOTAL LABOR & PARTS 40.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$75.00 (+TAX)

RECOMMENDATIONS
 TRANS PAN GASKET LEAKING FRONT DRIVESHAFT YOKE LEAKING
 SERPENTINE BELT BEGINNING TO CRACK

TECHNICIAN CERTIFICATION

RECD	221	ROBERT CASTELLO	2965
RECD	716	ALBERT WILLIAM SCHINDLER	0945
RECD	621	JOHN T LEONHARDT	7159

TOTALS

*****	TOTAL LABOR	40.00
* [] CASH <input checked="" type="checkbox"/> CHECK CK NO []	TOTAL PARTS	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET	0.00
* [] AMEX EXPRESS [] OTHER [] CHARGE	TOTAL G.O.B.	0.00
*****	TOTAL MISC CHG	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX	0.00
	TOTAL INVOICE \$	40.00

THANK YOU FOR YOUR BUSINESS

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Procter

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI CA	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
97CHZ0778	CAMPAIGN 778		0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
11/08/98	88423	36576	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
11/04/99	88315	36356	201	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
09/21/98	86653	32823	137	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
				REDD	W	21CHZDIAG	TRANS DIAGNOSIS
09/21/99	86652	32823	137	BLOO	C	01CHZ030	30000 MILE SERVICE
				BLOO	C	01CHZ030A	TUNE/ 30000 MI SVC

SALESPERSON NO.

SERVICE

TERMS	1-77C 6X3XS101892	99/0000	DODGE TRUCK/RAM PICKUP/TRK SWB W	09/27/98	DATE	STOCK NO	9W37451	93990
CASH	<input type="checkbox"/>							
CRD	<input type="checkbox"/>							
CHECK	<input type="checkbox"/>							
OTHER	<input type="checkbox"/>							
SAVE								
REMOVE								
PARIS FOR								
CUSTOMER								
YES	<input type="checkbox"/>							
NO	<input type="checkbox"/>							
APPOINTMENT								
YES	<input checked="" type="checkbox"/>							
NO	<input type="checkbox"/>							
STATE REG#	CAL000106370							

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE:	TOTAL	75.00
X-----		
C *21CHZDIAG	TRANS DIAGNOSIS	
	CUST STATES TRANS FLUID LEAKING FLUID	
ORIGINAL ESTIMATES	HAZARDOUS WASTE DISPOS	
TOTAL ORIGINALS (\$)	REVISED ESTIMATES	ADDITIONAL COSTS
PLAN		
AUTHORIZED BY	<input type="checkbox"/> PERSON	DATE
	<input type="checkbox"/> FINDER	TIME
ESTIMATES DO NOT INCLUDE SALES TAX	REVISED ESTIMATES	ADDITIONAL COSTS
PERSON		CONTACTED BY
AUTHORIZED BY	<input type="checkbox"/> PERSON	DATE
	<input type="checkbox"/> FINDER	TIME
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. If I choose not to authorize the services recommended.		
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
*By law you may choose to utilize licensed Shop Check facility to perform any needed repairs or adjustments that the Shop Check test indicates are necessary.		
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, AMYL-FREEZE, BRAKE FLUID TANKS, CONTAMINATED RUFF, OIL FILTERS, ETC.		
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		
FOR YOUR CONVENIENCE		
SERVICE HOURS:		
MONDAY THRU FRIDAY		
7:30 A.M. to 6:00 P.M.		
SATURDAYS		
8:00 A.M. to 3:00 P.M.		
NO VEHICLES RELEASED AFTER BUSINESS HOURS		
WE ACCEPT MOST MAJOR CREDIT CARDS		
CHECK ACCEPTANCE POLICY		
1. Preprinted checks, name and address and phone number.		
2. Valid California driver's license.		
3. Checks accepted for amount of purchase only upon guarantee approval.		

PRINTING Co. TO RECEIVE CALL (805) 241-8895