

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

12-JUN-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

863393

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	DODGE TRUCK	1500	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN: TRANSMISSION: STANDARD: MANUAL	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures 0	Dates of Failure(s) 12-MAY-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS BEEN BACK TO DEALER 4 TIMES FOR TRANSMISSION PROBLEMS. VEHICLE CONSTANTLY DOWNSHIFTS. IT'S A PEST CONTROL TRUCK AND CARRIES CHEMICALS, AND CAN BE VERY DANGEROUS IN AN ACCIDENT. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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FOR AGENCY USE ONLY 335

Date Received

JUL 27 AM 9:26

12 JUN 2000

DEFECTS INVESTIGATION

Oid_or
rt_dt
od_rt
ap_itr

Reference No.

863393

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of _____ while your name and address to the vehicle manufacturer.☒ YES ☐ NO

Signature of Owner

Date 7/15/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1B7HC16X3K5101892

Vehicle Make

DODGE TRUCK

Vehicle Model

1500

Vehicle Year

1999

Current Odometer Reading

55362

Purchase Date

8-16-98

Dealer's Name

Crown Dodge

Engine Size
(CID/CC/L)

No Cylinders

6

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection☒ New ☐ Used

City Ventura

State CA

Zip Code

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☒ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☒ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport UR☒ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

07200000

Part Name(s)

POWER TRAIN: TRANSMISSION: STANDARD: MANUAL
2 WATER PUMPS 1 CRANK CASE COVER
4 CATALYTIC CONVERTERS

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

0

Date(s) of Failure(s)

12-MAY-2000

Mileage at Failure(s)

Vehicle Speed at Failure(s)

0

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS BEEN BACK TO DEALER 4 TIMES FOR TRANSMISSION PROBLEMS. VEHICLE
CONSTANTLY DOWNSHIFTS. IT'S A PEST CONTROL TRUCK AND CARRIES CHEMICALS, AND CAN BE
VERY DANGEROUS IN AN ACCIDENT. *AK24
This Truck has been in Dealer 22 times Down time approx
35 DAYS
Dealer had truck 9 days for cat + water pump 6-12

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

June 20 2000

From, [REDACTED]

TO CHRYSLER CORPORATION
Customer Center
P.O. Box 21-8004
AUBURN HILLS, MI 48321-8004
1-800-992-1997

To who it may concern,

On April 1997 we started our Company "Carter Pest control". We purchased a 1997 Dodge Dakota. As our business expended, we bought a second truck a 1999 Dodge Ram (brand new) from Dodge dealer in Fillmore California. The 1997 Dakota has been great. We planned on buying a new truck every year and have our fleet all Dodge products. The experience with the brand new 99 Dodge have been a complete nightmare. It has been in the Dodge dealer repair department for numerous problems about 19 times, most of them while under warranty. One of the major problem happened during warranty period. "transmission" We had the truck in several times, the problem was never resolved. We were told they could not find the problem, and that they would extend warranty (verbal, Lauren, Simi Dodge dealer) to 50,000 Miles. Transmission still acting up and leaking fluid all over driveway. We went into arbitration on may 24 00. The arbitrators decision was to fix and seal the leaks. We denied the motion. Since we feel the transmission problem need more investigation. In the interim we had the truck towed in on 6 3 00 . and worked on for 3 days. Repairs cost \$ 685.00. We picked up truck from Dodge dealer on 6.6.00 at 8.30 A.M. and at 11.30 same day, had to have truck towed again. (towing expenses \$148.00) Dodge dealer kept truck till 6.12.00 (6 days). They claimed problem with catalic converter. (second replacement in one year) Dodge dealer had no converter available in the whole nation. They ended up sending the truck elsewhere for parts and repairs and used after market equipment. We picked up our truck on 6.12.00 . Now truck is leaking oil and transmission fluid.

Over the period of 1 1/2 year and 19 times in for repairs, we lost a tremendous amount of income, since it is a work truck fully equiped for pest control. The aggravation and stress caused by this situation is inconceivable.

At this time we belsive we have a lemon and are requesting help to recover our losses. We would like either a new truck or for Chrysler to buy the vehicle back, plus damages for lost of income. So far we are getting nowhere.

We have contacted news press and T.V. coverage and these people are eager to cover this incredible nightmare. We will wait for your reply before taking any action and hope we can resolve this matter without legal action or press coverage.

Sincerely, [REDACTED]

Encloused find copies of work performed on truck, arbitration letter, [REDACTED]

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR PAULA DENNY 137	TAX NO. 403	INVOICE DATE 07/14/00	#INVOICE NO. CHCS97781
	LABOR RATE	MILEAGE 56362	COLOR WHITE	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK/RAM PICKUP/TRX SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILES
	VEHICLE ID. NO. 187HC18X3XS101892		SELLING DEALER NO. CROWN	PRODUCTION DATE 07/27/98
	TYPE NO.	P.O. NO.	P.O. DATE 07/13/00	
COMMENTS				

MO: 55366

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR... 0.00
 TOTAL PARTS... 0.00
 TOTAL SUBLET... 0.00
 TOTAL S.O.G... 0.00
 TOTAL MISC CHG... 0.00
 TOTAL MISC DISC... 0.00
 TOTAL TAX... 0.00
 TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

7/20/00 9AM
 800 992 2997
 Today
 7/18/00 991

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR PAULA DENNY 137	TAG NO. 403	INVOICE DATE 07/14/00	INVOICE NO. CHCS97761
	LABOR RATE	55362	COLOF WHITE	STOCK NO
	YEAR MAKE MODEL 89/DODGE TRUCK/RAM PICKUP/TRX SWB WS		DEIVERY DATE 08/16/98	DELIVERY MILES
	VEHICLE I.D. NO. 1B7HC18X3XS101892		SELLING DEALER VO CROWN	PRODUCTION DATE 07/27/98
	P.T.E. NO.	P.O. NO.	R.O. DATE 07/13/00	
COMMENTS				
MO: 55368				

LABOR & PARTS
1 0XCHZDIAG COOLING SYSTEM DIAG TECH(S):BLOO WARRANTY
CUST STATES THERE IS A COOLANT LEAK UNDER THE VEHICLE.
OK AND ADV
TINING COVER GASKET LEAKING COOLANT
REPLACED TINING COVER GASKET ALSO REPLACED PIPE O RING DUE TO
REMOVAL ALSO REPLACED THERMOSTAT GASKET DUE TO SEEPING
COOLANT ALSO REPLACED WATER PUMP BY PASS HOSE DUE TO
SPLITTING ON THE EDGE DURING REMOVAL.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB	1	53021057	GASKET CH 9001004		WARRANTY
JOB	1	53021051-AB	GASKET TH 7044003		WARRANTY
JOB	1	82300234	SEALER RT 1081003		WARRANTY
JOB	1	4267020-AB	COOLANT C 1081004		WARRANTY
JOB	1	4740905	O RING TU 24025172		WARRANTY
JOB	1	53008654	HOSE WATE 7014005		WARRANTY
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

2 99CHZHIAT ATTN: S.H. TECH(S):BLOO WARRANTY
VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND
ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
CONDITION REOCCURS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

TECHNICIAN CERTIFICATION			
BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7694
BLOO	693	RICK CASTORENA	2229
BLOO	767	JOE P DURAN	3055

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947



STOCK # 137

The New Dodge

BAR REG # AM 170004

EPA # CAL000105370

CUSTOMER NO 4031	ADDRESS PAULA DENNY 137	TRUCK NO 403	INVOICE DATE 07/14/00	INVOICE NO CHCS97760
	ADDITIONAL INFO [REDACTED]	VEHICLE NO 55362	COLOUR WHITE	STOCKING
	YEAR, MAKE, MODEL 99 DODGE TRUCK/HAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILES
	VEHICLE ID NO 1B7HC16X3XS1Q1892		SETTLEMENT PRICE CROWN	PRODUCTION DATE 07/27/98
	FIN NO	WORKS	R.O. DATE 07/13/00	
COMMENTS				

MO: 55366

LABOR & PARTS

JOB # 1 11CHZRC

CATALYTIC CONVERTER

TECH(S): 8080

WARRANTY

CUST STATES THERE IS A RATTLE UNDER THE VEHICLE.

SOP IN STOCK

CAT BROKEN INSIDE

REPLACE CATALYTIC CONVERTER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	5018793-AA	CONVERTER 14070004	

JOB # 1 TOTAL PARTS

WARRANTY
0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

SUBLET	PO#	VEND INV#	INV DATE	DESCRIPTION
JOB # 1	26374	21731	07/14/00	INSTALL CAT

TOTAL - SUBLET

WARRANTY
0.00

COMMENTS

COVERED UNDER 8-80 FED EMISSIONS

TOTALS

*
* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. #001	ADVISOR PAULA SCHWARTZ 137	FINO NO 5249	INVOICE DATE 08/12/00	INVOICE NO. CHCS96283
	LABOR RATE 52713	VEHICLE 52713	COLOR WHITE	STOCK NO
	YEAR / MAKE / MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DEPOSIT PAID \$
	VEHICLE ID. NO. 1B7HC1BXXS101892		SELLING DEALER NO. CROWN	PRELIMINARY DATE 07/27/98
	FYE. NO.	P.O. NO.	R.O. DATE 06/07/00	
COMMENTS				
MO: 52716				

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR 0.00
 TOTAL PARTS 0.00
 TOTAL SUBLET 0.00
 TOTAL S.O.B. 0.00
 TOTAL MISC CHG 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX 0.00
 TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!

[Redacted Signature]

2350 First St. • Simi Valley, CA 93065-1947



BAR REG # AM 170004

EPA # CAL000106970

Robert

CUSTOMER NO.	ADVISOR	LAST NO.	INVOICE DATE	NUMBER
	PAULA SCHWARTZ	137	08/12/00	CHCS96283
	ACR DATE	TITLE/ISSUE	COLOR	ETC/CN.
		52713	WHITE	
VEHICLE MAKE/TYPE	VEHICLE		DELIVERY DATE	DELIVERY MILE
99/DODGE TRUCK/RAM PICKUP/TRK SWB WS			08/16/98	
VEHICLE ID NO.	REF. LINE DEALER NO.		PRODUCTION DATE	
1B7HC18X3XS101892	CROWN		07/27/98	
ETC NO.	REG. NO.	REG. DATE		
		08/07/00		
COMMENTS				
MO: 52716				

LAYER & PARTS.

1-2104201

TRANS-DIAGNOSIS

TECH(5): BEDO

WARRANTY

CUST STATES THE VEHICLE WONT GO OVER 20 MPH AND THERE IS A CLUNKING NOISE CK AND ADV

SEE LINE # 3 FOR REMPT

1. TOTAL LABOR & PARTS

6.03

2 99CH7HIST

ATTN: S.M.

TECH(5): MICRO

... ..

YIP CUSTOMER. PRIORITY CUSTOMER. SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION. CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF CONDITION REOCCURS.

JOB # 2 TOTAL LABOR & PARTS

9:00

JE 3+11047BC

CATALYTIC CONVERTER

TECHNICAL SUPPORT

WARRANTY

CUSTOMER STATES THE VEHICLE LOST POWER AND IS NOISY
CAT BROKEN INSIDE CAUD-SING RESTRICTION AND DRIVABILITY
PROBLEM
REPLACE CATALYTIC CONVERTER

YR 3: 3 TOTAL LEAF & PARTS

A-09

STREET - - - - -

MEMO	NUMBER	ISSUE DATE	DESCRIPTION
------	--------	------------	-------------

30614-4-11-10
JEB 3 27

21592 06/12/00 INSTALL AND REPEAT

THEA-2-SI 4473

WEBSITE

10:00 AM

COMMENTS

COVERED UNDER 8 IN. FEDERAL EMISSIONS REGULATION
 AUTH. BY ESM PER PHONE CONVERSATION. INSTALL AFTER MARKET
 CATALYTIC CONVERTER ONE TO TWO IN. AFTER DESIGNER SETPOINT

TECHNICIAN CERTIFICATION

BL 00	218
BL 00	218
BL 00	693
BL 00	767
RE 00	221
RE 00	716
RE 00	621

GLENN SMITH	6031
WILLIAM STEPHEN	725
ROSE CASTORNA	222
JAY P. ORMAN	1056
ROBERT CASTELLO	2345
ALBERT WILLIAM SCHINDLER	2945
JOHN J. DEANARDIS	7129

DATE: 06/07/2006 TIME: 00:45:00
REF # 0000000000 TERM # 0001

SIGNATURE: [REDACTED]
NAME: [REDACTED]
SALT VALLEY, UT 84055
800-551-1234

I authorize the merchant to convert my
check and debit my account for the sale
amount via Gift or Electronic Funds
Transfer (EFT). In the event that my
debit or EFT is returned unpaid, I agree
to pay and have my account debited
electronically or credited for as item fee
of 3.5% plus any applicable taxes.

ELECTRONIC CHECK

TOTAL SALE AMOUNT: \$15.50

TRANSACTION # 0001
EFT # 0002
CHECK NUMBER: 1000
CHECK NUMBER: 1001
APPROVAL CODE: 1001

Check Number: 1000

FOR FURTHER DEPOSIT
TO: [REDACTED] OF [REDACTED]
IT'S FROM [REDACTED]
QUESTIONS? Call 1-800-551-1234

RECEIVED COPY

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 91065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER #	4031	ADVISOR	PAULA SCHWARTZ 137	DATE	5288	INVOICE DATE	08/08/00	INVOICE NO.	CHCS98109
LABOR #		VEHICLE #		W/LEADS	52676	COLOR	WHITE	STOCK NO.	
YEAR - MAKE - MODEL	99/DODGE TRUCK/RAM PICKUP/TRK S/WB WS					DEIVERY DATE	08/16/98	TO INVENTORY	
VEHICLE ID NO.	1B7HC18X3AS101892					SALES DEALER NO.	CROWN	PRODUCTION DATE	07/27/98
FILE NO.						P.O. DATE	08/03/00		
COMMENTS	MO: 52677								

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5	1	53008778	ROTOR DIS 8027300	3.35
JOB # 5	1	56025702	CAP DISTR 8059011	10.00
JOB # 5 TOTAL PARTS				13.35
JOB # 5 TOTAL LABOR & PARTS				35.85

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$100.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$730.00 (+TAX) ON 06/05/00 AT 10:16am
BY JOHN COMMENTS

TECHNICIAN CERTIFICATION

BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7694
BLOO	693	RICK CASTORENA	2229
BLOO	767	JOE P DURAN	3056

TOTALS

*****				TOTAL LABOR	397.50
* [] CASH [] CHECK CK NO. []				TOTAL PARTS	249.96
* [] VISA [] MASTERCARD [] DISCOVER				TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE				TOTAL G.O.G.	0.00
*****				TOTAL RISC CHG.	0.00
				TOTAL RISC DISC	0.00
				TOTAL TAX	18.12
				TOTAL INVOICE \$	665.58

THANK YOU FOR YOUR BUSINESS!!

WE'RE SERVICE AFTER THE SALE ISN'T JUST A SLOGAN

CUSTOMER SIGNATURE

805-581-9090



Power

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

OPERATION 97CHZ0778	OPERATION DESCRIPTION CAMPAIGN 778	MOV/MI CA	TOTAL 0.00	OPERATION	OPERATION DESCRIPTION	MOV/MI	TOTAL
DISCONTINUATION FROM 97CHZ0778 TO 97CHZ0779							

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/10/00	93990	47655	201	REOQ	C	21CHZDIAG	TRANS DIAGNOSIS
11/08/99	88423	36576	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
11/04/99	88315	36356	201	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
09/21/99	86653	32823	137	BLNO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
				REOQ	W	21CHZDIAG	TRANS DIAGNOSIS
09/21/99	86652	32823	137	BLOO	C	01CHZ030	30000 MILE SERVICE

SALESPERSON NO.

~~SEAVICE~~

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL X..... 100.00 1 C 09CHZDTAG ENGINE DIAGNOSIS QUIT RUNNING ON FREEWAY CRANKS WONT START		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2">ORIGINAL ESTIMATE \$</td> <td colspan="2">HAZARDOUS WASTE DIED PFF</td> </tr> <tr> <td colspan="2">TOTAL ORIGINAL ESTIMATE \$</td> <td colspan="2">REPAIRED ESTIMATE \$</td> </tr> <tr> <td colspan="2">REASON</td> <td colspan="2">CONTACTED BY</td> </tr> <tr> <td>AUTHORIZED BY</td> <td>PERSON</td> <td>DATE</td> <td>TIME</td> </tr> <tr> <td>ESTIMATE DO NOT INCLUDE SALES TAX</td> <td>END KEY BLD ESTIMATE \$</td> <td colspan="2">ADDITIONAL COST \$</td> </tr> <tr> <td colspan="2">REASON</td> <td colspan="2">CONTACTED BY</td> </tr> <tr> <td>AUTHORIZED BY</td> <td>PERSON</td> <td>DATE</td> <td>TIME</td> </tr> <tr> <td colspan="4"> TEARDOWN ESTIMATE. Understand that the vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the service recommended. IMPORTANT. REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE. "By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that an Smog Check technician indicates are necessary." *HAZARDOUS WASTE. RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS APPLIED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC. </td> </tr> <tr> <td colspan="4">ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE</td> </tr> <tr> <td colspan="4" style="text-align: center;"> FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS </td> </tr> <tr> <td colspan="4" style="text-align: center;"> WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY </td> </tr> <tr> <td colspan="4"> 1. Preprinted checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for amount of purchase only upon customer approval </td> </tr> </table>		ORIGINAL ESTIMATE \$		HAZARDOUS WASTE DIED PFF		TOTAL ORIGINAL ESTIMATE \$		REPAIRED ESTIMATE \$		REASON		CONTACTED BY		AUTHORIZED BY	PERSON	DATE	TIME	ESTIMATE DO NOT INCLUDE SALES TAX	END KEY BLD ESTIMATE \$	ADDITIONAL COST \$		REASON		CONTACTED BY		AUTHORIZED BY	PERSON	DATE	TIME	TEARDOWN ESTIMATE. Understand that the vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the service recommended. IMPORTANT. REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE. "By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that an Smog Check technician indicates are necessary." *HAZARDOUS WASTE. RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS APPLIED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.				ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE				FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS				WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY				1. Preprinted checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for amount of purchase only upon customer approval			
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PAGE 1 OF 1 96109

CUSTOMER COPY

805-581-9090



EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
97CH20778	CAMPAIGN 778	CA	0.00				

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/03/00	98104	52878	137	BLOO	C	09CHZDIAG	ENGINE DIAGNOSIS
				BLOO	C	08CHZIC	IGNITION COIL
				BLOO	C	07CHZWP	WATER PUMP
				BLOO	C	07CHZRT	REPLACE THERMOSTAT
				BLOO	C	08CHZDC	DIST. CAP
04/10/00	93990	47655	201	REOD	C	21CHZDIAG	TRANS DIAGNOSIS
SALESPERSON NO.				SERVICE			

SALESPERSON NO.

~~S E R V I C E~~

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00		HAZARDOUS WASTE DISP FEE \$	
X-.....			
1 C *21CHZDIAG TRANS DIAGNOSIS CUST STATES THE VEHICLE WONT GO OVER 20 MPH. AND THERE IS A CLUNKING NOISE. OK AND ADV		TOTAL ORIGINAL ESTIMATE \$	
		REVISED ESTIMATE \$	
		SHOP OVER COST \$	
2 C *99CHZHIST ATTN. S.M. VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION		REASON CONTACTED	
		AUTHORIZED BY	
		PERSON PHONE #	
		DATE TIME	
		ESTIMATES DO NOT INCLUDE SALES TAX	
		ESTABLISHED ESTIMATE \$	
		ADDITIONAL COST \$	
		REASON	
		CONTACTED BY	
		AUTHORIZED BY	
		PERSON PHONE #	
		DATE TIME	
TEARDOWN ESTIMATE: I Understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.			
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.			
By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.			
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.			
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE			
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS			
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Prepaid checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for amount of purchase or upon guarantee approval			

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

LAST NAME [REDACTED]	ADDRESS PAULA SCHWARTZ 137	PHONE 2187	INVOICE DATE 09/22/99	INVOICE NO. CHCS88653
LABOR RATE [REDACTED]	STOCK NO. [REDACTED]	SALES TAX 82823	COLOR WHITE	STOCK NO.
YEAR/MAKE/MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS	DELIVERY DATE 08/16/98	DELIVERY MILES	PRODUCTION DATE 07/27/98	
VEHICLE ID NO. 1B7HC16X3XS101892	SELLING DEALER NO. CROWN			
TITLE NO.	REG. DATE 08/21/99			
COMMENTS	MO: 32823			

LABOR & PARTS
J# 1 24CHZDIAG A/C-HTR DIAGNOSIS TECH(S):BLOO WARRANTY
CUST STATES THE A/C BLOWS WARM
OK AND ADV
LOW PRESSURE SWITCH NOT OPERATING
ORDERED LOW PRESSURE SWITCH

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 21CHZDIAG TRANS DIAGNOSIS TECH(S):REOO WARRANTY
CUST STATES THE TRANS DOESNT SHIFT PROPERLY- WILL DOWN SHIFT
BY ITSELF.OK AND ADV.
TRANS WORKED AS DESIGNED. NO ABNORMAL SHIFTS.

JOB # 2 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION

BLOO 218	GLENN SMITH 6030
BLOO 210	WILLIAM SHEPPICK 7694
BLOO 693	RICK CASTORENA 2229
REOO 221	ROBERT CASTELLO 2965
REOO 702	RONNIE MCCORMACK 0482
REOO 621	JOHN T LEONHARDT 7159
REOO 698	MIKE J BRAUER 5178

TOTALS

* [] CASH [] CHECK CK NO. []	TOTAL LABOR 0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL PARTS 0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL SUBLET 0.00
	TOTAL G.O.G. 0.00
	TOTAL MISC CHG 0.00
	TOTAL MISC DISC 0.00
	TOTAL TAX 0.00
	TOTAL INVOICE \$ 0.00

T [REDACTED] BUSINESS!!

SIGNATURE

805-581-9090



THE NEW DODGE



EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZO33	33000 MILE SERVICE	MI	24.95
08CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZLOF	LOF. COUPON	MI	18.95	00CHZZTS0	DRIVEWAY SPECIAL	MI	59.95
00CHZZCSD	DRIVEWAY SPECIAL	MI	69.95	87CHZO778	CAMPAIGN 778		

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/07/99	82883	23020	201	REGO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
				REGO	W	99CHZHIST	ATTN. S.M.
05/13/99	82079	20702	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
				BLOO	W	99CHZHIST	ATTN. S.M.
05/12/99	82041	20590	201	BLOO	W	25CHZDIAG I	EMISSIONS DIAG. I
				BLOO	W	99CHZHIST	ATTN. S.M.

SERVICE

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL		LABOR INSTRUCTIONS		ORIGINAL ESTIMATE		REPAIR INSTRUCTIONS		ADDITIONAL COSTS	
X-----				REASON		DATE		TIME	
1	W 24CHZDIAG	A/C-HTR DIAGNOSIS CUST STATES THE A/C BLOWS WARM OK AND ADV		PERSONAL PHONE #		DATE		TIME	
2	W *21CHZDIAG	TRANS DIAGNOSIS CUST STATES THE TRANS DOESNT SHIFT PROPERLY- WILL DOWN SHIFT BY ITSELF OK AND ADV		PERSONAL PHONE #		DATE		TIME	
6431400 Rose				TEARDOWN ESTIMATE: I understand that my vehicle will be reassessed within _____ days of the date shown above if I choose not to authorize the services recommended.		ADDITIONAL COSTS		CONFIRMED BY	
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE - WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OF DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE "By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary." "HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID, TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.				ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS		WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY	
PAGE 1 OF 1 86653				1. Photocopy checks, name and address and phone number 2. Valid California drivers license 3. Checks accepted for amount of purchase only with guaranteed approval					

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ033	33000 MILE SERVICE	MI	24.95
08CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZLOF	L.O.F. COUPON	MI	18.95	00CHZTSD	DRIVEWAY SPECIAL	MI	59.95
00CHZCSD	DRIVEWAY SPECIAL	MI	69.95	97CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/07/99	82883	23020	201	RECO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
05/13/99	82079	20702	201	RECO	W	98CHZHIST	ATTN. S.M.
05/12/99	82041	20580	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
				BLOO	W	99CHZHIST	ATTN. S.M.
				BLOO	W	25CHZDIAG1	EMISSIONS DIAG. 1
				BLOO	W	98CHZHIST	ATTN. S.M.

SALESPERSON NO.

SERVICE

PLANS	VEHICLE NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	R.D. NO.
CASH	1B7HC16X3X8101002	99 DODGE TRUCK/1500			86652
CREDIT CARD		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILE
DEBIT		4031			09/21/98
OTHER		COLOR	CONTRACT NO.	FINANCING DATE	EXPIRATION DATE
		WHITE			100 MI
		TYPE	ENGINE	TRAN	ADVISOR NO.
		CHZZ	32823	137	PAULA SCHWARTZ
SAVE					
REMOVED					
PARTS FOR					
CUSTOMER					
☐ YES					
☐ NO					
APPROVED					
☒ YES					
☐ NO					
STATE REG#	CAL000106370				
	X				

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL 350.00		ORIGINAL ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
X-----		CONTACTED BY		
1 C *01CHZ030 30000 MILE SERVICE PERFORM 30,000 MILE SERVICE AS PER MENU		ESTIMATED BY	PERSON	DATE
2 C *01CHZ030A TUNE/ 30000 MI SVC TUNE UP CONTINUATION OF 30,000 MILE SERVICE		ESTIMATED BY	PERSON	DATE
		ESTIMATES DO NOT INCLUDE TAXES	REVISED ESTIMATES	ADDITIONAL COST \$
		REASON	CONTACTED BY	
		AUTHORIZED BY	PERSON	DATE
		PHONE #	TIME	
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.				
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.				
"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."				
* HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.				
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE				
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS				
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Properly filled check, name and address and phone number 2. Valid California driver's license 3. Checks accepted by amount of purchase only upon guarantor approval				

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 91065-1947

805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 1021	ADVISED PAULA SCHWARTZ 137	DATE 2107	INVOICE NO 09/22/99	PARTS NO CHCS86652
	LABOR RATE	RELEASE 2823	CO. OF WHITE	STOCK NO
	YEAR/MAKE/MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		DELIVERY DATE 08/16/98	DELIVERY MILE
	VEHICLE ID NO 1B7HC16X3XS101892		STOCK NO CROWN	REPAIR DATE 07/27/98
	PHONE NO	PC NO	INVOICE 09/21/99	
COMMENTS				

MO: 32823

LABOR & PARTS
JOB # 1 01CHZ030 30000 MILE SERVICE TECH(S):BL00 108.00
PERFORM 30,000 MILE SERVICE AS PER MENU
SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
LUBE, OIL AND FILTER, SVC/ADJ BRAKES, RBR NON-PLAT PLUGS, AI
PCV & FUEL FILTERS, FLUSH INJECTORS AND COOLANT SVC TCASE

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	5281090	FILTER FN 9057006	4.68
JOB # 1	1	53004383	FILTER AI 14029908	9.00
JOB # 1	1	BK	BRAKE CLE	6.05
JOB # 1	6	SPORC12L-C4	PLUG NONE 8036114	2.60
JOB # 1	1	4267020-AB	COOLANT C 1081004	10.00
JOB # 1 TOTAL PARTS				45.33

JOB # 1 TOTAL LABOR & PARTS 153.33

JOB # 2 01CHZ030A TUNE/ 30000 MI SVC. TECH(S):BL00 90.00
TUNE UP CONTINUATION OF 30,000 MILE SERVICE
REPLACED PLUGS(NON-PLAT), DRB/SCOPE CHECK ENGINE, REPLACE
PCV, FUEL AND AIR FILTERS, CLEAN T-BODY AND INJECTORS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	2103	3G INT K1	45.60
JOB # 2 TOTAL PARTS				45.60

JOB # 2 TOTAL LABOR & PARTS 135.60

JOB # 3-21CHZTS TRANS SERVICE TECH(S):RE00 60.00
SERVICE TRANS
MAINTENANCE WITH FILTER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	4295875	GASKET OI 21004003	4.79
JOB # 3	1	52118789	FILTER VA 21170001	13.75
JOB # 3	1	311	ATC	13.70
JOB # 3 TOTAL PARTS				32.24

JOB # 3 TOTAL LABOR & PARTS 92.24

G.O.G. & SUPPLIES
JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 7.750 /UNIT 7.75
JOB # 3 4.0 CHRYSLER 7176 ATF @ 2.750 /UNIT 11.00
TOTAL GOG 18.75

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$350.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$475.00 (+TAX) ON 09/22/99 AT 09:00am
BY JOHN COMMENTS SERVICE
RECOMMENDATIONS
RECOMMEND FRONT AND REAR BRAKES (REMAINING)
VEHICLE IS UNSAFE TO DRIVE - COULD DAMAGE ROTORS AND DRUMS IF THE
VEHICLE IS DRIVEN - CUSTOMER DECLINED REPAIRS

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADDRESS PAULA SCHWARTZ 137	TAG NO. 2187	INVOICE DATE 09/22/99	INVOICE NO. CHCS88652
	TRUCK SALE	VEHICLE 32823	COLOR WHITE	STOCK NO.
	FROM: PARK/WORK		DELIVERY DATE 08/16/98	DELIVERY MILES
	89/DODGE TRUCK/RAM PICKUP/TRK SWB WS		SELLING DEALER NO. CROWN	PRODUCTION DATE 07/27/98
	VEHICLE NO. 1B7HC16X3XS101892		REG. DATE 09/21/99	
	FILE NO.	POS. NO.		
	COUNTRY			
			MO: 32823	

TECHNICIAN CERTIFICATION

BLOD 218	GLENN SMITH 6030
BLOD 210	WILLIAM SHEPPICK 7694
BLOD 693	RICK CASTORENA 2229
REDD 221	ROBERT CASTELLO 2965
REDD 702	RONNIE MCCORMACK 0482
REDD 621	JOHN T. LEONHARDT 7159
REDD 698	MIKE J BRAUER 5178

TOTALS

 * [] CASH [X] CHECK CK NO. [169] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 258.00
 TOTAL PARTS.... 123.17
 TOTAL SUBLET.... 0.00
 TOTAL G.C.G.... 18.75
 TOTAL MISC CHG.... 0.00
 TOTAL MISC DISC.... 0.00
 TOTAL TAX..... 10.29
 TOTAL INVOICE \$ 410.21

THANK YOU FOR YOUR BUSINESS!!

W [REDACTED] T JUST A SLOGAN

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REQ # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADV GOR DARREN SLOTTBERCK 201	TAG NO 956	INVOICE DATE 06/08/99	INVOICE NO CHCS82883
	LABOR RATE	STOCK NO	COLOUR WHITE	STOCK NO
	YEAR MAKE MODEL 99/DODGE TRUCK/1500	MILEAGE 23020	DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	P.O. NO.		N.O. DATE 06/07/99	
COMMENTS			MO: 23021	

LABOR & PARTS
 J# 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S): RE00 WARRANTY
 CUST STATES SERVICE ENG SOON LIGHT ON AND FEELS LIKE ENG
 MISSING UNDER LOAD
 INTERNAL CAT BROKEN
 REPL. CAT. CONVERTER

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1		52103222-AB	CONVERTER 14070004		WARRANTY
JOB # 1	1		4004445	CLAMP EXH 14029007		WARRANTY
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

J# 2 99CHZHIST ATTN. S.M. TECH(S): RE00 WARRANTY
 VIP CUSTOMER---PRIORITY CUSTOMER---SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCCURS

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS					0.00	
JOB # 2 TOTAL LABOR & PARTS					0.00	

COMMENTS
 REPL. GAS CAP

TECHNICIAN CERTIFICATION			
RE00	551	SARKIS DEFTERDERIAN	6437
RE00	583	ARMEN HZOR	4741
RE00	206	GREGORY MCCOLLY	7742
RE00	621	JOHN T LEONHARDT	7159

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

NESS!!
 CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947
805-581-9090



Power

THE NEW DODGE

*****WE HAVE A FULL LINE OF ACCESSORIES*****
 \$\$\$\$ USE OUR DIRECT LINE 805-581-5528 \$\$\$\$

 THANK YOU FOR CHOOSING SIMI CHRYSLER/JEEP
 PARTS TEAM: DAVID, NATHAN, ANTHONY, TIM, MARK

PARTS DIRECT LINE 805-581-5528
 805-581-9090
 818-705-0226
 WHOLESALE DIRECT FAX LINE 805-581-0147

PARTS DEPARTMENT HOURS
 MONDAY - FRIDAY 7:00 TO 6:00 PM
 SATURDAY 8:00 TO 3:00 PM

IF THERE IS A PART YOU ARE LOOKING FOR, WE WILL GLADLY FIND IT FOR YOU.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
10				CASH	ANTHONY JIMENEZ	06/08/99	122235 CHR

BILL TO
 CASH SAIF CUSTOMER

SHIP TO

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
SHIP	B. O.					
1	0	52102432-AA CAP FUEL 14086035	032J	12.38	12.38	12.38
PAID MMT						
NO RETURNS AFTER 30 DAYS. NO RETURNS ON ELECTRICAL, FUEL SYSTEM PARTS AND SPECIAL ORDERS. A 20% RESTOCKING CHARGE WILL BE MADE. ALL RETURNS MUST BE ACCOMPANIED BY ORIGINAL INVOICE. ALL SPECIAL ORDERS MUST BE PAID FOR IN ADVANCE.						SUBTOTAL 12.38
						TAX 0.90
I have read the provisions of the Warranty Statement above. CUSTOMER SIGNATURE						FREIGHT 0.00 PAY THIS AMOUNT 13.28

11:53:39

CUSTOMER COPY

IN11

1 OF 1

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	NEW SCR DARREN SLOTTERBECK 201	TAG NO 331	INVOICE DATE 05/13/99	INVOICE NO. CHCS82079
	LAUNCH DATE	MILEAGE 20702	COLOR WHITE	STOCK NO.
	YEAR/MAKE/MODEL 99/DODGE TRUCK/500		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/13/99	
	COMMENTS	MO: 20705		

LABOR & PARTS
JOB # 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S):BLOO WARRANTY
CUST STATES ENG STILL HAS A MISS UNDER LOAD
IGNITION MISFIRE
REPAIR AS PER TSB# 18 48 98

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	2	6503441	CLIP CRUI B059014		WARRANTY
JOB # 1	1	4364375	TUBE CONV 14089004		WARRANTY
JOB # 1	3	56028186	RETAINER 8059036		WARRANTY
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

JOB # 2 99CHZHIST ATTN. S.M. TECH(S):BLOO WARRANTY
VIP CUSTOMER - PRIORITY CUSTOMER - SVC MGR REVIEW FILE AND
ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
CONDITION REOCCURS

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

TECHNICIAN CERTIFICATION			
BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7694
BLOO	620	JOHN W MARTIN	5251

TOTALS

*****		TOTAL LABOR	0.00
* [] CASH [] CHECK CK NO. []		TOTAL PARTS	0.00
* [] VISA [] MASTERCARD [] DISCOVER		TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE		TOTAL G.O.G.	0.00
*****		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX	0.00
		TOTAL INVOICE \$	0.00

TH YOUR BUSINESS!!

ER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1917

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000100370

CUSTOMER NO 4031	NEW SCR DARREN SLOTTERBECK 201	TAG NO. 2812	INVOICE DATE 05/05/99	INVOICE NO CHCS81788
	APPROX DATE [REDACTED]	MI. PAGE 19774	COLOR WHITE	STOCK NO.
	YEAR MAKE MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO 1B7HC16X9XS101892		SELLING DEALER NO.	PRODUCT OR DATE
	PLANT	PO NO.	F.O. DATE 05/04/99	
	COMMENTS			

MO: 19776

LABOR & PARTS
J# 1 25CHZDIAG EMISSIONS DIAGNOSIS TECH(S):BL00 WARRANTY
CUST STATES IT FEELS LIKE HES RUNNING OUT OF GAS AND ITS
MISSING CK AND ADV
WORKING TO FACTORY SPECS
NO CODES IN SYSTEM

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 60CHZ10 SEATS TECH(S):BL00 WARRANTY
CUST STATES THE DRIVER SEAT BY ADJ COMING APART
SOP IN STOCK
WEAK SEAM
REPL. LEFT FRONT SEAT COVER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	SQ711AZ-AA	COVER FRO 25108005	JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3+99CHZQC QUALITY CONTROL TECH(S):GR00 WARRANTY
PLEASE QUALITY CONTROL REPAIRS TO ENSURE OUR CUSTOMERS
100% SATISFACTION
THIS VEHICLE HAS BEEN QUALITY CONTROLLED TO ENSURE YOUR 100%
SATISFACTION

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

TECHNICIAN CERTIFICATION			
BL00	218	GLENN SMITH	6030
BL00	210	WILLIAM SHEPPICK	7694
BL00	620	JOHN M MARTIN	6251
GR00	219	WILLIAM BRAY	5240
GR00	610	RICHARD A MORAN	0892

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 40031	ADVISOR DARREN SLOTTERBECK 201	TAX NO. 2812	INVOICE DATE 05/05/99	INVOICE NO. CHCS81802
	ADDRESS [REDACTED]	PHONE [REDACTED]	COLOR WHITE	STOCK NO.
	YEAR / MAKE / MODEL 98/DODGE TRUCK/1500	MILEAGE 19774	DELIVERY DATE	OP. VEH. MILE
	VEHICLE I.D. NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	FIN. NO.		H.O. DATE 05/05/99	
COMMENTS			MO: 19776	

LABOR & PARTS

J# 1 01CHZ003 3000 MILE SERVICE TECH(S):RE00 13.95
 PERFORM 3000 MILE SERVICE AS PER MENU
 SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
 CHANGED OIL AND FILTER, ADJUSTED ALL FLUID LEVELS
 PERFORMED MINOR VEHICLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1		5281090	FILTER EN 9057006	4.68
JOB # 1 TOTAL PARTS					4.68
JOB # 1 TOTAL LABOR & PARTS					18.63

G.O.G. & SUPPLIES
 JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 7.75 /UNIT TOTAL - GOG 7.75

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$27.00 (+TAX)

TECHNICIAN CERTIFICATION			
RE00	551	SARKIS DEFTERDERIAN	6437
RE00	583	ARMEN HZOR	4741
RE00	206	GREGORY MCCOLLY	7742
RF00	621	JOHN T LEONHARDT	7159

TOTALS

*****		TOTAL LABOR	13.95
* [] CASH [] CHECK CK NO. []		TOTAL PARTS	4.68
* [] VISA [] MASTERCARD [] DISCOVER		TOTAL SUBT	0.00
* [] AMER XPRESS [] OTHER [] CHARGE		TOTAL G.O.G.	7.75
*****		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX	0.90
		TOTAL INVOICE \$	27.28

THANK YOU FOR YOUR BUSINESS!!

X
 CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	TAX NO. 2812	INVOICE DATE 05/05/99	INVOICE NO. CHCS81788
LAER RATE		MILEAGE 19774	COLOR WHITE/	STOCK NO.
YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES	
VEHICLE ID NO 1B7HC1B3XS1C1892		SELLING DEALER NO	FROM STOCK DATE	
P.L.C. NO		IT O DATE 05/04/99		
COMMENTS		MO: 19776		

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET.... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG.... 0.00
 TOTAL MISC DISC.... 0.00
 TOTAL TAX.... 0.00

 TOTAL INVOICE \$ 0.00

THANK YOU FOR YOUR BUSINESS!!

 CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADDRESS DARREN SLOTTERBECK 201	TELEPHONE 405	INVOICE DATE 05/12/99	INVOICE NO. CHCS82041
	CITY/STATE [REDACTED]	ZIP CODE 20590	COLOR WHITE	STOCK NO.
	VEHICLE MAKE - MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	CLIP NO.	P.O. NO.	R.C. DATE 05/12/99	
COMMENTS MO: 20591				

LABOR & PARTS

J# 1-25CHZDIAG1 EMISSIONS DIAG. I TECH(S):BL00 WARRANTY
 CUSTOMER STATES THAT CHECK ENGINE LITE IS ON
 CHECK AND ADVISE
 DRB TESTED LARGE LEAK DETECTION, USE LDP TOOL FOR TESTING
 NO LEAKS FOUND, POSS FUEL CAP LOOSE AT 1 TIME
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2-99CHZHIST ATTN: S.M. TECH(S):BL00 WARRANTY
 VIP CUSTOMER---PRIORITY CUSTOMER--SVC MGR REVIEW FILE AND
 ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
 CONDITION CORRECTED AT THIS TIME. PLEASE CALL SERVICE MGR IF
 CONDITION REOCCURS
 JOB # 2 TOTAL LABOR & PARTS 0.00

TECHNICIAN CERTIFICATION

BL00	218	GLENN SMITH	6030
BL00	210	WILLIAM SHEPPICK	7694
BL00	620	JOHN N MARTIN	6251

TOTALS

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG....	0.00
TOTAL MISC DISC....	0.00
TOTAL TAX....	0.00
TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

[REDACTED]
 CUSTOMER SIGNATURE

[Handwritten signature]

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	TRUCK NO. 2684	INVOICE DATE 04/07/99	INVOICE NO CHCS80733
	LABOR RATE 16922	CLASS NO 16922	EXCISE WHITE	STOCK NO
	YEAR/MARKET/MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILE
	VEHICLE ID NO. 1B7HC16X3XS101892		SALE DATE/TIME	FINANCIAL CENTER
	SALE DATE		FINANCE	
			04/05/99	
MO: 16930				

LABOR & PARTS-----

J# 1 08CHZDIAG ELECTRICAL DIAGNOSIS TECH(S):BLOO WARRANTY
CUST STATES REAR LIGHTS BLINKERS AND BRAKES NOT WORKING
FUSE BLOWN
REPL. FUSE NO SHORT FOUND AT THIS TIME

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

JOB # 1 2 6102075-AA FUSE NONE 8017002 WARRANTY
JOB # 1 1 4728037 CABLE PKG 8036001 WARRANTY
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 05CHZBI BRAKE INSPECTION TECH(S):BROO WARRANTY
CUST STATES RIGHT REAR BRAKE LOCKS UP ON HARD STOP AND
TRUCKS SHUTTERS
NORMAL REAR ABS WORKING PROPERLY
DURING ROAD TEST ONLY FRONTS LOCKING UP

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 21CHZDIAG TRANS DIAGNOSIS TECH(S):BLOO PU00 WARRANTY
CUST STATES TRANS JERKS BACK AND FORTH AT FRWY SPEEDS
WITH O/DRIVE ON
OPEN CIRCUIT
REPL. SPARK PLUG WIRES
TRANS WORKING AS DESIGNED

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

JOB # 3 TOTAL PARTS 0.00
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 08CHZDIAG1 ELECTRICAL DIAG I TECH(S):BLOO WARRANTY
CUST STATES LEFT DOOR SPEAKER CRACKLES
BLOWN SPEAKER
REPL. LEFT DOOR SPEAKER

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

JOB # 4 1 56020370 SPEAKER D 8060010 WARRANTY
JOB # 4 TOTAL PARTS 0.00
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 60CHZ10 SEATS TECH(S):BLOO WARRANTY
CUST STATES DRIVER SEAT COVER BY SIDE ADJUSTER COMING APART
SO SEAT COVER

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

JOB # 5 TOTAL PARTS 0.00

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powder

The New Dodge

BAR REG # AM 170001

EPA # CAL000106370

CUSTOMER NO	ADVISON	AGENCY	INVOICE DATE	WARRANTY
	DARREN SLOTTBERCK 201	2684	04/07/99	CHCS80733
	CLASS NO	WILEASE	COLOR	STOCK NO
		16922	WHITE	
YEAR - MAKE - MODEL			DELIVERY DATE	DELIVERY MILES
99/DODGE TRUCK/1500				
VEHICLE ID NO			SELLING DEALER NO	PRODUCTION DATE
1B7HC16X3XS101892				
PT F NC			DELIVERY DATE	
			04/05/99	
COMMENTS				
MD: 16930				

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6 99CHZIST ATTN: S.N. TECH(S): BLOO WARRANTY
VIP CUSTOMER---PRIORITY CUSTOMER--SVC MGR REVIEW FILE AND
ASSIST WITH ALL AVAILABLE RESOURCES TO CORRECT CONDITION
CONDITION CORRECTED AT THIS TIME, PLEASE CALL SERVICE MGR IF
CONDITION REOCCURS

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 6 TOTAL PARTS 0.00

JOB # 6 TOTAL LABOR & PARTS 0.00

J# 7-99CHZQC QUALITY CONTROL TECH(S): PU00 WARRANTY
PLEASE QUALITY CONTROL REPAIRS TO ENSURE OUR CUSTOMERS
100% SATISFACTION
THIS VEHICLE HAS BEEN QUALITY CONTROLLED TO ENSURE YOUR 100%
SATISFACTION

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 7 TOTAL PARTS 0.00

JOB # 7 TOTAL LABOR & PARTS 0.00

COMMENTS-----
SEAT COVER 5Q711A7-AA

TECHNICIAN CERTIFICATION-----
BLOO 218 GLENN SMITH 6030
BLOO 210 WILLIAM SHEPPICK 7694
BLOO 620 JOHN N MARTIN 6251
PU00 221 ROBERT CASTELLO 2965
PU00 609 RYAN BARKER 9345

TOTALS-----

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR.... 0.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHS.... 0.00
TOTAL MISC DISC.... 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

[REDACTED]

CUSTOMER SIGNATURE

805-581-9090



RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ015	15000 MILE SERVICE	MI	88.95
08CHZVA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZLOF	LOF. COUPON	MI	18.95	00CHZZTSD	DRIVEWAY SPECIAL	MI	58.95
00CHZZTSD	DRIVEWAY SPECIAL	MI	89.95	97CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
02/18/89	79063	13714	639	BLOO	W	08CHZDIAG	ELECTRICAL DIAG I
02/18/89	79062	13714	639	BROO	W	05CHZDIAG	BRAKE DIAG I
02/18/89	79099	13714	639	REDO	C	00CHZLDF	LUBE, OIL AND FILTER
12/07/88	76646	8290	201	BROO	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/88	76647	8290	201	REDO	C	01CHZ003	3000 MILE SERVICE
10/12/88	74805	4263	639	BLOO	W	08CHZDIAG	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE ID NO	VEHICLE MAKE/MODEL	PRODUCTION DATE	VEHICLE NO	13 NO
DATE	1B7HC16X3XS101802	99/DODGE TRUCK/1500			80733
PRICE PAID		CUSTOMER NO	SERVICE CONTRACT	DELIVERY DATE	14 LIMITED WARRANTY
CHECK		4031			04/06/99
OTHER		COLOR	CONTRACT NO	EXPIRATION DATE	EXPIRATION DATE
		WHITE			2684
SAVE		TURBO DIESEL	4 R COND	TRANS	16922
REMOVED		CHZZ			201
PAISTS FOR					DARREN SLOTTBERCK
CUSTOMER					
☐ YES	TIME RECEIVED	EST. DATE/TIME	PROXIMITY		
☐ NO	02:20pm	04/05/99 06:00pm	9		
APPROVED	STATE REG# CAL000106370				
☐ YES					
☐ NO					

LABOR INSTRUCTIONS

5	W 60CHZ10	SEATS CUST STATES DRIVER SEAT COVER BY SIDE ADJUSTER COMING APART	UNIFORM ESTIMATE \$	REPORTED DATE	ADDITIONAL LOSSES
			REASON		CONTACTED BY
			APPROVED BY	APPROVED DATE	DATE
			ESTIMATES DO NOT EXCEED \$1000.00	APPROVED ESTIMATE \$	ADDITIONAL LOSSES
			PERSON		CONTACTED BY
			APPROVED BY	PERSON PHONE	DATE

6	W 99CHZH1ST	ATTN. S.M. VIP CUSTOMER---PRIORITY CUSTOMER--SVC MGR REVIEW FILE AND ASSIST WITH ALL AVAILABE RESOURCES TO CORRECT CONDITION	UNIFORM ESTIMATE \$	REPORTED DATE	ADDITIONAL LOSSES
			REASON		CONTACTED BY
			APPROVED BY	APPROVED DATE	DATE
			ESTIMATES DO NOT EXCEED \$1000.00	APPROVED ESTIMATE \$	ADDITIONAL LOSSES
			PERSON		CONTACTED BY
			APPROVED BY	PERSON PHONE	DATE

4-7-99 Darren Slotterbeck
9 am Approx

TEARDOWN ESTIMATE: I understand that my vehicle will be transported within _____ days of the date shown above if I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By av., you may choose another licensed Snycr Check facility to perform any needed repairs or adjustments that the Snycr Check test indicates are necessary."

HAZARDOUS WASTE. RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CAPBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID, TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE

SERVICE HOURS:

MONDAY THRU FRIDAY

7:00 A.M. to 6:00 P.M.

SATURDAYS

8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS

CHECK ACCEPTANCE POLICY

- 1 Preprinted checks, name and address and phone number
- 2 Valid California drivers license
- 3 Checks escrower for amount of purchase only upon escrower approval

805-581-9090



THE NEW DODGE



RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ015	15000 MILE SERVICE	MI	99.95
09CHZYA	VALVE ADJUST DIESEL	MI	199.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
21CHZTS	TRANS SERVICE	MI	99.95	00CHZMT4	4 CYL TUNE-UP	MI	79.95
04CHZLOF	L.O.F. COUPON	MI	18.95	00CHZZSD	DRIVEWAY SPECIAL	MI	59.95
00CHZZCSD	DRIVEWAY SPECIAL	MI	69.95	97CHZ0778	CAMPAIGN 778		

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
02/18/99	79063	13714	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
02/18/99	79062	13714	639	BROO	W	05CHZDIAG1	BRAKE DIAG I
02/18/99	79099	13714	639	REOD	C	00CHZLOF	LUBE, OIL AND FILTER
12/07/98	76646	8290	201	BROO	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/98	76847	8290	201	REOD	C	01CHZDO3	3000 MILE SERVICE
10/12/98	74805	4263	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE[illegible]

LABOURING HUGGONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL		UNIFORM ESTIMATE 1		ADDITIONAL COSTS	
X-----		PERSON		CONTACTING	
1	W *08CHZDIAG	ELECTRICAL DIAGNOSIS CUST STATES REAR LIGHTS BLINKERS AND BRAKES NOT WORKING		DATE TIME	
2	W *05CHZBI	BRAKE INSPECTION CUST STATES RIGHT REAR BRAKE LOCKS UP ON HARD STOP AND TRUCKS SHUTTERS		DATE TIME	
3	W 21CHZDIAG	TRANS DIAGNOSIS CUST STATES TRANS JERKS BACK AND FORTH AT FRWY SPEEDS WITH O/D/DRIVE ON		DATE TIME	
4	W *08CHZDIAG1	ELECTRICAL DIAG 1 CUST STATES LEFT DOOR SPEAKER CRACKLES		DATE TIME	
PAGE 1 OF 2 80/33		TEARDOWN ESTIMATE: I understand that my vehicle will be ready to be taken home within _____ days of the date shown above if I choose not to authorize the services recommended. IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OF DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE. "By law, you may choose another licensed Shop Check facility to perform any needed repairs or adjustments that the Shop Check test indicates are necessary." HAZARDOUS WASTE: "RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL OIL FILTERS, ETC." ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY-THURSDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Prepaid cards, name and address are shown number 2. Valid California drivers license 3. Checks accepted for amount of purchase only upon manager approval			

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St • Simi Valley, CA 93065-1947

805-581-9090



Powley

THE NEW DODGE

*****WE HAVE A FULL LINE OF ACCESSORIES*****
 \$\$\$ USE OUR DIRECT LINE 805-581-5528 \$\$\$

 THANK YOU FOR CHOOSING SIMI CHRYSLER/JEEP
 PARTS TEAM DAVID, NATHAN, TIM, DAVID, & MARK

PARTS DIRECT LINE 805-581-5528

805-581-9090

818-705-0226

WHOLESALE DIRECT FAX LINE 805-581-0147

PARTS DEPARTMENT HOURS

MONDAY - FRIDAY 7:00 TO 6:00 PM

SATURDAY 8:00 TO 3:00 PM

IF THERE IS A PART YOU ARE LOOKING FOR, WE WILL GLADLY FIND IT FOR YOU.

CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
10			CHECK		DAVID HARRIS	03/07/00	127881 CHR

B
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CASH SALE CUSTOMER

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P
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O

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
SHIP	B. O.					
1	0	53010158 TENSIONER 9020002	0284	105.60	96.00	96.00
<i>pd check #1766</i>						
NO RETURNS AFTER 30 DAYS. NO RETURNS ON ELECTRICAL, FUEL SYSTEM PARTS AND SPECIAL ORDERS. A 20% RESTOCKING CHARGE WILL BE MADE. ALL RETURNS MUST BE ACCOMPANIED BY ORIGINAL INVOICE. ALL SPECIAL ORDERS MUST BE PAID FOR IN ADVANCE.					SUBTOTAL	96.00
					TAX	6.96
I have read, understand and accept all provisions of the Warranty Statement above.					FREIGHT PAY THIS AMOUNT	0.00
CUSTO SIGNAT						102.96

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065 1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 1881	NAME WAYNE THOMPSON 639	DOB NO. 1915	INVOICE DATE 02/18/99	INVOICE NO. CHCS79062
	ADDRESS [REDACTED]	PHONE [REDACTED]	DELIVERY DATE WHITE	DELIVERY MILE [REDACTED]
	YEAR MAKE MODEL 99/DODGE TRUCK/1500	MILEAGE 13714	DELIVERY DATE	DELIVERY MILE
	VEHICLE ID NO. 1B7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.C. NO.	R.O. DATE 02/18/99	
	COMMENTS			

MO: 13716

LABOR & PARTS
 JOB # 1 05CHZDIAGL BRAKE DIAG I TECH(S):BLOO BROO WARRANTY
 CUSTOMER STATES THAT FRONT BRAKES SQUEAK WHEN BRAKING
 CHK AND ADVISE
 RT FT PADS WORN EXCESSIVLY LFT PADS 50 PERCENT REMAINING
 RT CALIPER BINDING
 PRO CUT FRONT ROTORS, REPLACE BOTH FT CALIPERS, R&R
 REAR SHOES LUBE BACKING PLATES AND OLIVEN AND ADJUST

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JCB # 1	1	BK	BRAKE CLE		WARRANTY
JCB # 1	1	5013814-AA	PAD KIT F 5 3 3		WARRANTY
JCB # 1	1	4746367	CALIPER D 5 5 1		WARRANTY
JCB # 1	1	4746366	CALIPER D 5 5 1		WARRANTY
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$75.00 (+TAX)

COMMENTS
 DELETED OPERATION(S)
 00CHZLDF LUBE, OIL AND FILTER

TECHNICIAN CERTIFICATION

BROO	610	RICHARD A MORAN	0892
BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPTCK	7694
BLOO	620	JOHN N MARTIN	6251

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZDT2	12000 MILE SERVICE	MI	169.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ748	F/T ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
12/07/98	76646	8290	201	BROD	W	05CHZDIAG	BRAKE DIAGNOSIS
12/07/98	76647	8290	201	REDD	W	01CHZ003	3000 MILE SERVICE
10/12/98	74805	4263	639	BLOO	C	08CHZDIAG1	ELECTRICAL DIAG 1
10/12/98	74806	4263	639	REDD	C	00CHZRT	ROTATE TIRES
				REDD	C	00CHZLOF	LUBE, OIL AND FILTER
10/07/98	74574	3713	639	BLOO	W	25CHZDIAG1	EMISSIONS DIAG 1

SERVICE

TERMS	1B7HC16X3XS101892		99/DOUGE TRUCK/1500		EXPIRATION DATE		STOCK NO		70082	
CASH			CUSTOMER NO		SERVICE CONTRACT		DELIVERY MILES		SELLING DEALER NO	
FINANCE			4031						02/18/99	
LEASE			COLOR		CONTRACT NO		EXPIRATION DATE		EXPIRATION MILES	
OTHER			WHITE						1995	
SAVE			FINANCE		FIN COND.		P. S.		TRANS	
REMOVED			CHZZ						13714	
PARTS FOR							MILEAGE		639	
CUSTOMER									WAYNE THOMPSON	
☐ YES										
☐ NO										
APPOINTMENT	08:56am		02/18/99 06:00pm						9	
☒ YES										
☐ NO										
STATE REG#	CAL000106370									
☒ YES										
☐ NO										

LABOR INSTRUCTIONS

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY OF EPCOS

ORIGINAL CUSTOMER ESTIMATE:

TOTAL

10-2

[illegible]

1 C *05CHZDIAG1 BRAKE DIAG I
CUSTOMER STATES THAT FRONT BRAKES SQUEAK WHEN BRAKING
CHK AND ADVISE

② a.i change

ORIGINAL INVOICE #		REVISED ESTIMATE #		ADDITIONAL COST #	
REASON				DATE ADDED BY	
A. PURCHASE BY		REASON FOR COST #		DATE	
ESTIMATED COST INCLUDE SALES TAX		2ND REVISED ESTIMATE #		ADDITIONAL COST #	
PLACED				CONTACTED BY	
A. PURCHASE BY		REASON FOR COST #		DATE	

TURNAROUND ESTIMATE: I understand that my vehicle will be "re-assembled" within _____ days of the date shown above if I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OF DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By law, you may choose another licensed Energy Check facility to pay for any needed repairs or adjustments that the Energy Check test reflects are necessary."

* HAZARDOUS WASTE. RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A MAJOR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARRIER FOR CLEANERS, ANTIFREEZE, BRAKE FLUID, OILS CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:
MONDAY THRU FRIDAY
7:00 A.M. to 6:00 P.M.
SATURDAYS
8:00 A.M. to 3:00 P.M.
NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS

CHECK ACCEPTANCE POLICY

1. *Supplices* means "prayer and devotion and piety and piety"
2. *Wald* *Gallia* *inferior* *the* *the*
3. *Chase* *completing* *the* *project* *of* *mathematical* *city* *with* *modern* *appeal*

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1047

805-581-9090



Powder

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4021	ADVISED WAYNE THOMPSON 639	TAG NO. 1915	INVOIC DATE 02/19/99	INVOICE NO. CHCS79063
	14PCO DATE	13714	CO. CT WHITE	STOCK NO.
	YEAR / MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEH. C.F.I. NO. 1B7HC16X3X5101002		SELLING DEALER NO.	PRODUCTION DATE
	P.T.F. NO.	P.C. NO.	H.O. DATE 02/18/99	
COMMENTS				
MO: 13716				

LABOR & PARTS-----
 JE 1-00CHZDIAG1 ELECTRICAL DIAG I TECH(S):BL00 WARRANTY
 CUSTOMER STATES THAT LEFT FRONT DOOR SPEAKER SOUNDS LIKE ITS
 BLOWN CHK AND ADVISE VIBRATES
 SOP SPEAKER LEFT FT

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56020370	SPEAKER D B 60 10		0.00
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

COMMENTS
 SOP SPEAKER 56007603

TECHNICIAN CERTIFICATION			
BL00	218	GLENN SMITH	6039
BL00	210	WILLIAM SHEPPICK	7694
BL00	620	JOHN N MARTIN	6251

TOTALS

*****	TOTAL LABOR	0.00
* [] CASH [] CHECK CK NO. []	TOTAL PARTS	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G.	0.00
*****	TOTAL MISC CHG	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX	0.00
	TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 10001	ADVISOR WAYNE THOMPSON 839	TAX NO. 1915	INVOICE DATE 02/19/99	INVOICE NO. CHCS78099
	LABOR RATE 13714	STOCK NO.	DELIVERY DATE WHITE	STOCK NO.
	YEAR - MAKE - MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	STOCK NO.
	VEHICLE ID NO. 1B/HC16X3XS101892		DELIVERY DATE	STOCK NO.
	COMMENTS		DELIVERY DATE	STOCK NO.

MO: 13715

LABOR & PARTS
JOB # 1 00CHZLOF LUBE, OIL AND FILTER TECH(S): REO 13.80
CHANGE ENGINE OIL AND FILTER, LUBE CHASSIS AND HARDWARE
CK AND ADJUST ALL FLUID LEVELS AND TIRE PRESSURES
PREVENTATIVE MAINTENANCE
CHANGED ENGINE OIL AND FILTER, LUBED CHASSIS COMPLETE
CK'D AND ADJUSTED ALL FLUID LEVELS AND TIRE PRESSURES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	5281090	FILTER EN 9 57 6	4.68
JOB # 1 TOTAL PARTS				4.68
JOB # 1 TOTAL LABOR & PARTS				18.48

G.O.G. & SUPPLIES
JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 6.250 /UNIT
TOTAL - GOG 6.25

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$25.00 (+TAX)

TECHNICIAN CERTIFICATION	TECHNICIAN	TECHNICIAN
REO 551	SARKIS DEFTERDERIAN	6437
REO 583	ARMEN HIZOR	4741
REO 206	GREGORY MCCOLLY	7742
REO 621	JOHN T LEONHARDT	7159

TOTALS

TOTAL LABOR	13.80
TOTAL PARTS	4.68
TOTAL SUBLET	0.00
TOTAL G.O.G.	6.25
TOTAL MISC CHG	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.79
TOTAL INVOICE \$	25.52

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

CUSTOMER #:101892

3 2 5 0 6

WORKORDER

PAGE 1

WESTOAKS

CHRYSLER - DODGE - PLYMOUTH - ISUZU

"Where People Care"

1839 AUTO MAJOR DR. - P.O. BOX 7267, THOUSAND OAKS, CA 91329

SERVICE DIRECT	PARTS DIRECT	CONFIO VALLEY	TOLL FREE
805-371-4912	805-371-4913	805-371-4900	800-748-6119

SERVICE ADVISOR: 5900 PURVES, ROB

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TA3
WHIT	1999	DODGE PICK UP	1B7HC16X3XS101892		29269/	T3315
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	RC NO.	RATE	PAYMENT
01JAN1999			17:30 05AUG99		VAR.	CASH
R.O. OPENED		READY	OPTIONS:			
05AUG1999 13:27						

LINK OF CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS

A 5320 WC CUST STATES THAT THE VEHICLE STARTED MAKING A SQUEAL & THERE IS OIL ON UNDER SIDE OF HOOD CK & ADVISE

SERVICE APPT. USE EXT-
294. LOCAL SHUTTLE AVAIL.
7:30A-3:30P. SIMI VALLEY
, MOORPARK, AND CAMARILLO
AFTER 10:00A. THANK YOU.

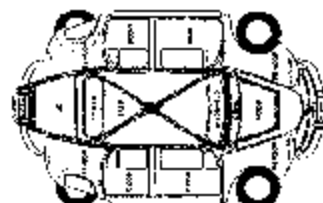
EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or vehicle left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from burning due to lack of maintenance.

PRELIMINARY ESTIMATE #

PRIOR DAMAGERF ☐ RR ☐F ☐ R ☐LF ☐ LR ☐

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER COPY

805-581-9090



THE NEW DODGE



EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ009	9000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	69.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ748	FJT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/12/98	74805	4263	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG 1
10/12/98	74806	4263	639	REDO	C	00CHZRT	ROTATE TIRES
				REDO	C	00CHZLOF	LUBE, OIL AND FILTER
10/07/98	74574	3713	639	BLOO	W	26CHZDIAG1	EMISSIONS DIAG. 1
				BLOO	W	08CHZDIAG1	ELECTRICAL DIAG 1

SERVICE

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL X----- 35.00		ORIGINAL ESTIMATE \$ REVISED ESTIMATE \$ PEASCH		ADDRESS: CITY: STATE: ZIP:	
C DIC2003 3000 MILE SERVICE PERFORM 3000 MILE SERVICE AS PER MENU		AUTHORIZED BY DATE TIME 		ESTIMATE DO NOT ADDITIONAL COSTS INCLUDE SALES TAX	
PEASCH		AUTHORIZED BY DATE TIME 		ESTIMATE DO NOT ADDITIONAL COSTS INCLUDE SALES TAX	
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize the services recommended.					
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.					
"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."					
* HAZARDOUS WASTE. *RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.					
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE					
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS					
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, name and address and phone number 2. Valid California driver's license 3. Checks accepted for amount of purchase only upon guaranting approval					

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Powley

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

ADVISOR DARREN SLOTTBERCK 201	TAG NO 125	INVOICE DATE 12/07/98	INVOICE NO CHCS76647
LABOR RATE 1107 RATE	MILEAGE 8290	COLO WHITE	STOCK NO
PLAN - MAKE - MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILE
VEHICLE ID NO 1B7HC16X3XS101892		SELLING DEALER NO	PRODUCTION DATE
COMMENTS		R.O. DATE 12/07/98	

MO: 8290

LABOR & PARTS
JOB # 1 01CHZ003 3000 MILE SERVICE TECH(S):RE00 23.25
 PERFORM 3000 MILE SERVICE AS PER MENU
 SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
 CHANGED OIL AND FILTER, ADJUSTED ALL FLUID LEVELS
 PERFORMED MINOR VEHICLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1		5281090	FILTER EN 9 57 6	4.68	4.68
					JOB # 1 TOTAL PARTS	4.68
					JOB # 1 TOTAL LABOR & PARTS	27.93

G.O.G. & SUPPLIES
JOB # 1 1.0 5 QTS CASTROL GTX 10W/30 @ 6.250 /UNIT TOTAL - GOG 6.25

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$35.00 (+TAX)

TECHNICIAN CERTIFICATION			
RE00	551	SARKIS DEFTERDERIAN	6437
RE00	583	ARMEN HZOR	4741
RE00	617	MAURICIO ROMERO	5002
RE00	206	GREGORY MCCOLLY	7742

TOTALS		
*****		TOTAL LABOR...
* [] CASH [] CHECK CK NO. [] *		23.25
* [] VISA [] MASTERCARD [] DISCOVER *		TOTAL PARTS...
* [] AMER KPRESS [] OTHER [] CHARGE *		4.68
*****		TOTAL SUBLET...
		0.00
		TOTAL G.O.G....
		6.25
		TOTAL MISC CHG...
		0.00
		TOTAL MISC DISC...
		0.00
		TOTAL TAX.....
		0.79
		TOTAL INVOICE \$
		34.97

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZD09	9000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIN 778	CA	0.00	97CHZ748	FIT ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/12/98	74805	4263	639	BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I
10/12/98	74806	4263	639	REOO	C	00CHZRT	ROTATE TIRES
				REOO	W	00CHZLOF	LUBE, OIL AND FILTER
10/07/98	74574	3713	839	BLOO	W	25CHZDIAG1	EMISSIONS DIAG I
				BLOO	W	08CHZDIAG1	ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	VEHICLE NO.	YEAR/MAKE/MODEL	PRODUCTION DATE	STOCK NO.	WARRANTY NO.	N.C. NO.
OWN	1B7HC1G3Y3S101892	98/DODGE TRUCK/1500				76646
CHASSIS		CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEPARTMENT
OTHER		4031				12/07/98
		COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAX NO.
		WHITE				125
SAVE REMOVED PARTS FOR CUSTOMER		TURBO	CHZZ	TRANS	MILEAGE	ADV. SOH. NO.
☐ YES					8290	201
☐ NO						DARREN SLOTERBECK
APPOINTMENT	TIME REQUIRED	CS	DATE/TIME PROMISED	I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIALS, AND I HEREBY GRANT YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR A SPURIOUS FOR THE PURPOSE OF TESTING AND INSPECTION. ALL LABOR CHARGES ARE FIXED PRICES, AND BEARING NO RELATIONSHIP TO ACTUAL HOURS OF LABOR PERFORMED. ALL REFERENCES HEREIN TO "HOURS" SHALL BE TO THE CUSTOMER'S BASIS UPON WHICH THE FIXED PRICES WERE ESTABLISHED BUT NEITHER SUCH REFERENCES NOR POSTING NOR THE FACT THAT THE ACTUAL HOURS OF LABOR PERFORMED MAY BE MORE OR LESS THAN THE INDICATED RATE SHALL BE A BASIS FOR ANY REFUND OR DISCOUNT. THE FIRST PRICES SO CHARGED SHALL BE THE BASIS FOR ALL SUBSEQUENT PRICES. ESTIMATES ARE FOR LABOR AND PARTS. STORAGE WILL BE CHARGED TO HOURS IF (1) REPAIRS ARE COMPLETED NOT RESPONSIBLY FOR YOUR CONVENIENCE TO PART OR NOT LEFT BY DATE IN CASE OF FIRE, THEFT, ACCIDENT OR ANY OTHER CAUSE BEYOND OUR CONTROL. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. PLEASE READ REVERSE SIDE.		
☐ Yes	07:53am		12/07/98 06:00pm	X		
☐ No				STATE REG# CAL000106370		

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE TOTAL

X-----

W 08CHZDIAG BRAKE DIAGNOSIS
OK AND ADVISE RIGHT REAR BRAKE LOCKS UP

OPTIMUM ESTIMATE \$	REVISED ESTIMATE \$	ADDITIONAL COST \$
REASON	CONTACTED BY	
AUTHORIZED BY	1. PERSON OR PHONE #	DATE
ESTIMATES DO NOT INCLUDE SALES TAX	2. PERSON OR PHONE #	ADDITIONAL COST \$
REASON	CONTACTED BY	
AUTHORIZED BY	1. PERSON OR PHONE #	DATE
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I choose not to authorize the services recommended.		
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.		
*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.		
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS		
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, name and address and phone number 2. Valid California driver's license 3. Checks accepted for amount of purchase only upon guarantee approval		

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

Power

12/7/98

CUSTOMER NO. 4031	ATTENTION DARREN SLOTTERBECK 201	TAG NO. 125	INVOICE DATE 12/07/98	INVOICE NO. C/S 7664
	DATE 12/07/98	MODEL 8280	COLOR WHITE	CK #
	REAR MAKE / MODEL 99/DODGE TRUCK/1500		DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 1B7HC16X3XS101892		SELLING DEALER NO.	REGISTRATION DATE
	COMMENTS		D.O. DATE 12/07/98	
			MO: 8280	

LABOR & PARTS

JOB # 1 05CHZDIAB

BRAKE DIAGNOSTIC

TECH(S): BR00

WARRANTY

CK AND ADVISE RIGHT REAR BRAKE LOCKS UP
MISADJUSTED
READJUST REAR BRAKES AS NEEDED

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	J4006956	NUT WHF 22 5 24	

JOB # 1 TOTAL PARTS

WARRANTY
0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

TECHNICIAN CERTIFICATION

BR00

602

DEAN WINKLER

4301

BR00

638

G. PATRICK BOWLING

5536

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER EXPRESS [] OTHER [] CHARGE *

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

[REDACTED]

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

RECOMMENDED SERVICES

DESCRIPTION	DESCRIPTION	W/M/MI	PRICE	DESCRIPTION	DESCRIPTION	W/M/MI	PRICE
00CHZVA	LUBE, OIL AND FILTER	MI	199.95	01CHZ036	36000 MILE SERVICE	MI	299.95
00CHZMT4	VALVE ADJUST DIESEL	MI	79.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
00CHZZTSD	4 CYL TUNE-UP	MI	59.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZD778	DRIVEWAY SPECIAL	CA	0.00	00CHZ77CSD	DRIVEWAY SPECIAL	MI	69.95

SERVICE HISTORY

DATE	ORDER NO.	PAGE	DISC	TECHNICIAN	TYPE	DESCRIPTION	DESCRIPTION
09/21/99	88653	32823	137	REDD	W	24CHZ036	A/C-HTR-DIAGNOSIS
09/21/99	88652	32823	137	REDD	C	21CHZDIAG	TRANS DIAGNOSIS
06/07/99	82883	23020	201	REDD	C	D1CHZ030	30000 MILE SERVICE
				REDD	C	D1CHZ030A	TUNE/ 30000 MI SVC
				REDD	W	21CHZTS	TRANS SERVICE
						25CHZDIAG	EMISSIONS DIAGNOSIS

TERMS: 1071010X1X5101802 99/DODGE TRUCK/RAM PICKUP/TRK SWB W 07/27/98 88423

CASH: [REDACTED] CREDIT CARD: [REDACTED] CHECK: [REDACTED] OTHER: [REDACTED]

SALESPERSON NO. [REDACTED] SERVICE CONTRACT: [REDACTED] DELIVERY DATE: 08/16/98 DELIVERY MILE: CROWN 1100000

CHZZ Y Y A 36578 201 DARRIN SLOTTENBECK

STATE REG# CAL000106370

APPOINTMENT: ☒ YES ☐ NO

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

1 W *25CHZDIAG EMISSIONS DIAGNOSIS
CUST STATES TRUCK HARD TIME TURNING OVER AND KEEPS STALLING
TOWED IN

HAZARDOUS WASTE DISC. FEE \$

TOTAL ORIGINALS MAIL \$ EST. VALUE \$ ADDITIONAL COSTS \$

CONTACTED BY: [REDACTED] DATE: [REDACTED] TIME: [REDACTED]

ESTIMATE FOR DC NOT INCL. SALES TAX THE FISCAL ESTIMATE \$ ADD. WORK \$

REASON: [REDACTED] CONTRACT NO.: [REDACTED]

AUTHORIZED BY: [REDACTED] PERSON: [REDACTED] TIME: [REDACTED]

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within [REDACTED] days of the date shown above. I agree not to authorize the services (renew, modify)

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE TO ARTICLES LEFT IN YOUR VEHICLE.

By law you may choose another Roadside Stop Check facility to perform any needed repairs or adjustments that the Road Check test indicates are necessary.

HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A SEPARATE CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE HOURS:

MONDAY THRU FRIDAY

7:30 A.M. to 6:00 P.M.

SATURDAYS

8:00 A.M. to 3:00 P.M.

NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Properly checked, dated and address and phone number
2. Valid California driver's license
3. Check accepted for amount of charges only upon guarantor approval

SIMI VALLEY CHRYSLER JEEP DODGE

2350 Fier St. • Simi Valley, CA 94065-1947

805-581-9690



Power

THE NEW DODGE

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	DESCRIPTION	MM/MI	PRICE	OPERATION	DESCRIPTION	MM/MI	PRICE
00CHZ0P	LUBE OIL AND FILTER	MI	24.95	01CHZ0M	36000 MILE SERVICE	MI	289.95
09CHZVA	VALVE ADJUST DIESEL	MI	189.95	08CHZAH	ADJUST HEADLIGHTS	MI	49.95
00CHZMT4	4 CYL TUNE-UP	MI	79.85	04CHZ0F	L.O.F. COUPON	MI	18.95
00CHZZTSD	DRIVEWAY SPECIAL	MI	59.95	00CHZZCSD	DRIVEWAY SPECIAL	MI	69.95
97CHZ0778	CAMPAIGN 778	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	TECHNICIAN	TYPE	OPERATION	DESCRIPTION
09/21/99	88653	32823	137	W	21CHZDIAG	A/C-HTR DIAGNOSIS
09/21/99	88652	32823	137	C	01CHZ030	TRANS DIAGNOSIS
06/07/99	82883	23020	201	C	01CHZ030A	30000 MILE SERVICE
				C	21CHZTIS	TUNE/ 30000 MI SVC
				W	25CHZDIAG	TRANS SERVICE
						EMISSIONS DIAGNOSIS

SALESPERSON NO.

TERMS	1.87 H.C. 1.8 X 3 X 8 10 1892	99 DODGE TRUCK/RAM PICKUP/TRK SWB W	07/27/99	88315
CASH	☐			
CREDIT CARD	☐			
OTHER	☐			
SAVE				
REMOVED				
PARTS FOR				
CUSTOMER				
YES				
NO				
APPOINTMENT				
YES				
NO				
STATE REG# CAL000106370		CUSTOMER SIGNATURE: DARREN SLOTTENBECK		

LABOR INSTRUCTIONS		ORIGINAL ESTIMATE	HAZARDOUS WASTE DISP. FE.
ORIGINAL CUSTOMER ESTIMATE: TOTAL			
1 W *24CHZDIAG	A/C-HTR DIAGNOSIS CUST STATES A/C BLOWS WARM SUP IN		
800-992-1997 2-6-00 702-7626 File # Eric 10:12		TEAR DOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I choose not to authorize the services described. IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE. "By law you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary." "HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENTIAL CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC." ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Pre-authorized checks, bank name and account number 2. Valid California drivers license 3. Checks accepted for amount of purchase only upon presentation of photo ID	

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. [REDACTED]	NAME DARREN SLOTTBERCK 201	REG NO 3903	INVOICE DATE 11/04/99	INVOICE NO CHCS88315
LABOR TAG [REDACTED]	JOBSERIAL [REDACTED]	RELEASE 88356	COLOR WHITE	STOCK NO.
YEAR MAKE MODEL 99/DODGE TRUCK/RAM PICKUP/TK SWB WS	VEHICLE ID NO 1B7HC16X3XS101892	DELIVERY DATE 08/16/98	DEPT/SALES	PRODUCTION DATE 07/27/98
FINANCE	PO NO.	SALES TAX PERCENT CROWN	DATE 11/04/99	
			MO: 38356	

LABOR & PARTS

J# 1 24CHZDIAG A/C-HTR DIAGNOSIS
CUST STATES A/C BLOWS WARM SOP IN
LOW PRESSURE SWITCH HAS OPEN CIRCUIT
REPL. SWITCH A/C BLOWING AT 38.2 DEGRESS

TECH(S): BLOO

WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	4897775-AA	SWITCH A/ 8059051	

JOB # 1 TOTAL PARTS

WARRANTY
0.00

JOB # 1 TOTAL LABOR & PARTS

0.00

TECHNICIAN CERTIFICATION

BLOO	218	GLENN SMITH	6030
BLOO	210	WILLIAM SHEPPICK	7694
BLOO	693	RICK CASTORENA	2229

TOTALS

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.S....	0.00
TOTAL MISC CHG....	0.00
TOTAL MISC DISC....	0.00
TOTAL TAX....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO. 4031	ADVISOR WAYNE THOMPSON 630	TAG NO. 2236	INVOICE DATE 10/13/98	INVOICE NO. CHCS74805
	LABOR RATE	LICENSE NO.	CC. OF	STOCK NO.
		4263	WHITE	
	YEAR-MAKE-MODEL 99 DODGE TRUCK 1500		DELIVERY DATE	OFF-ROAD MILES
	VEHICLE ID NO. 1R7HC16X3XS101892		SELLING DEALER NO.	PRODUCTION DATE
	F.T.F. NO.		W.O. DATE 10/12/98	
	COMMENTS			

MO: 4263

LABOR & PARTS
J# 1408CHZDIAG1 ELECTRICAL DIAG 1 TECH(S): BLOO WARRANTY
RIGHT REAR SPEAKER NOISEY CHK AND ADVISE
SHORTED SPEAKER
REPLACE RIGHT REAR SPEAKER

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	56020372	SPEAKER N 8 60 10		0.00
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

TECHNICIAN CERTIFICATION

BL00	218	GLENN SMITH	6030
BL00	210	WILLIAM SHEPPTON	7694
BL00	620	JOHN N MARTIN	6251

TOTALS

TOTAL LABOR	0.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.D.G.	0.00
TOTAL MISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	0.00

* [] CASH [] CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMER XPRESS [] OTHER [] CHARGE *



RECEIVED BY

805-581-9090



EPA # CAL000106370

ITALY.

[] CASH [X] CHECK CK NO. [1287]
[] VISA [] MASTERCARD [] DISCOVER
[] AMER XPRESS [] OTHER [] CHARGE

TOTAL LABOR..	31.50
TOTAL PARTS..	4.49
TOTAL SUBLET..	0.00
TOTAL G.O.G..	6.25
TOTAL MISC...	0.00
TOTAL TAX....	0.78

TOTAL INVOICE \$

31.50
4.49
0.00
6.25
0.00
~~0.78~~

43.52

CUSTOMER SIGNATURE

805,581-9090



EPA # CAL000106370

SERVICE

LABOR INSTRUCTIONS

X - - - - -

1. Preprinted checks, name and address and phone number
2. valid California driver's license
3. Checks accepted for amount of purchase only upon quarterly approval

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1947

805-581-9090



Power

The New Dodge

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLDF	LUBE, OIL AND FILTER	MI	24.95	01CHZ003	3000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLDF	L.O.F. COUPON	MI	18.95
97CHZ0778	CAMPAIGN 778	CA	0.00	97CHZ748	R/T ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/07/98	74574	3713	639	BLOO BLOO	W W	25CHZDIAG1 08CHZDIAG1	EMISSIONS DIAG. I ELECTRICAL DIAG I

SALESPERSON NO.

SERVICE

TERMS	187HC16X3XS101892	99/DODGE TRUCK/1500	PRODUCTION DATE	STOCK NO.	74806
CASH			DELIVERY MILES	SELLING DEALER NO.	10/12/98
CREDIT CARD			CONTRACT NO.	EXPIRATION DATE	2238
CHECK			EXPIRATION MILES	ADVISOR NO.	639
CREDIT			ADVISOR	WAYNE THOMPSON	
SAVE			EST. DATE/TIME COMPLETED		
REMOVED			10/13/98 06:00pm		
PARTS FOR					
CUSTOMER					
☐ YES					
☐ NO					
APPOINTMENT	STATE REG# CAL000106370				
☒ Yes					
☐ No					

LABOR INSTRUCTIONS

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF

ORIGINAL CUSTOMER ESTIMATE: TOTAL 25.00

X-----

C 00CHZRT ROTATE TIRES
ROTATE TIRES

800
556 8172

800
9921497

10-13-98
6:00 AM P.M. Time

#520-5524

Charlie Stein

ORIGINAL ESTIMATE	REVISED ESTIMATE	ADJUSTED COST
REASON	CONTACTED BY	
AUTHORIZED BY	DATE	TIME
ESTIMATE DOES NOT INCLUDE SALES TAX	2ND REVISED ESTIMATE	ADDITIONAL TEXT
REASON	CONTACTED BY	
AUTHORIZED BY	DATE	TIME
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above & I choose not to authorize the services recommended.		
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.		
*By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary.		
*HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.		
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE		
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:00 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS		
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, name and address and phone number 2. Valid California driver's license 3. Checks accepted for amount of purchase only upon manager's approval		

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. ■ Simi Valley, CA 93065 1947

805-581-9090



The New Dodge

BAR REG # AM 170004

EPA # CAL000106370

Power

10/7/98

CUSTOMER NO. [REDACTED]	APPROPRIATE WAYNE THOMPSON 638	REG NO. 3308	INVOICE DATE 10/07/98	MODEL NO. CHCS74574
LABOR HOURS [REDACTED]	TITLE [REDACTED]	MI. NO. 3713	COLOR WHITE	DELIVERY DATE
YEAR/MAKE/MODEL 99/DODGE TRUCK/1500	VEHICLE ID NO. 1B7HC16X3XS101892	SALES/DEALER NO.	PRODUCTION DATE	
CONVEYANCE		H. DATE 10/07/98		
			NO: 3713	

LABOR & PARTS

J# 1 25CHZDIAG1 EMISSIONS DIAG. I TECH(S):BL00 WARRANTY
CHK ENGINE LIFE ON CHK AND ADVISE
POSSIBLE GAS CAP AFTERMARKET
MAKE SURE GAS CAP IS TIGHT AT ALL TIMES
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2+08CHZDIAG1 ELECTRICAL DIAG I TECH(S):BL00 WARRANTY
DOOR SPEAKERS MAKING NOISE CHK AND ADVISE
SDP SPEAKER
JOB # 2 TOTAL LABOR & PARTS 0.00

COMMENTS

FAULT MESSAGE FOR EVAP LEAK PASSED TEST AFTERMARKET GAS CAP MAKE
SURE ITS TIGHT AT ALL TIMES
SDP SPEAKER 5602372

TECHNICIAN CERTIFICATION

BL00 218	GLENN SMITH 6030
BL00 210	WILLIAM SHEPPICK 7694
BL00 620	JOHN N MARTIN 6251

TOTALS

*****	TOTAL LABOR	0.00
* [] CASH [] CHECK CK NO. []	TOTAL PARTS	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G.	0.00
*****	TOTAL MISC	0.00
	TOTAL TAX	0.00
	TOTAL INVOICE \$	0.00

[REDACTED]
CUSTOMER SIGNATURE

(1800) 207-3025
Customer Service

805-581-9040



Powder

THE NEW DODGE

RECOMMENDED SERVICES

BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
00CHZLOF	LUBE, OIL AND FILTER	MI	24.95	01CHZ003	3000 MILE SERVICE	MI	24.95
08CHZAH	ADJUST HEADLIGHTS	MI	49.95	21CHZTS	TRANS SERVICE	MI	99.95
00CHZMT4	4 CYL TUNE-UP	MI	79.95	04CHZLOF	L.O.F. COUPON	MI	18.95
97CHZD778	CAMPAIGN 778	CA	0.00	97CHZ748	F/T ROLLOVER VALVE	CA	0.00
97CHZ778	FRONT BRAKE ROTORS	CA	0.00				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION

SALESPERSON NO.

SERVICE

[illegible]

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL

Y,-----

W 25CHZ01AG1 EMTSSONS DIAG. I
CHK ENGINE LITE ON CHK AND ADVISE

ORIGINAL ESTIMATE \$		REVISED ESTIMATE \$		ADDITIONAL FEE \$	
PERSON				CONTACTED BY	
AUTHORIZED BY		PERSON PHONE		DATE	TIME
ESTIMATES DO NOT INCLUDE SALES TAX		2ND REVISED ESTIMATE \$		ADDITIONAL COST \$	
PERSON				CONTACTED BY	
AUTHORIZED BY		PERSON PHONE		DATE	TIME

TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above. I choose not to authorize the services recommended.

IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.

"By law, you may choose another licensed Smog Check facility to perform any needed repairs or adjustments that the Smog Check test indicates are necessary."

* HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTI-FREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL OIL FILTERS, ETC.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE

SERVICE HOURS:

MONDAY THRU FRIDAY

7:00 A.M. to 6:00 P.M.

SATURDAYS

NO VEHICLES RELEASED AFTER BUSINESS HOURS

WE ACCEPT MOST MAJOR CREDIT CARDS
CHECK ACCEPTANCE POLICY

1. Preprinted checks, name and address and phone number
2. Valid California driver license
3. Checks accepted for ampt. of purchase only, valid thru 12/31/99 expires

SIMI VALLEY CHRYSLER JEEP DODGE

2350 First St. • Simi Valley, CA 93065-1547

805-581-9090



Power

THE NEW DODGE

BAR REG # AM 170004

EPA # CAL000106370

CUSTOMER NO 4031	ADVISOR DARREN SLOTTERBECK 201	AGE NO. 3556	INVOICE DATE 04/10/00	INVOICE NO. CHCS93990
	LABOR FILE	LICENSE NO.	CC OF WHITE	STOCK NO
		47655	DELIVERY DATE 08/16/98	OF MI BY MILES
	YEAR/MAKE/MODEL 99/DODGE TRUCK/RAM PICKUP/TRK SWB WS		SPRINGS DEALER NO CROWN	PRODUCTION DATE 07/27/98
	VIN/CLTD NO 1B7HC16X3XS101892		REG DATE 04/10/00	
	STATE NO	P.S. NO		
COMMENTS			MO: 47655	

LABOR & PARTS
JOB # 1 21CH2DIAB TRANS DIAGNOSTICS TECH(S): RE00 40.00
DUST STATES TRANS FLUID LEAKING FLUID
TRANS PAN GASKET HAS HARDENED AND CRACKED FRONT YOKE
CAN NOT BE DETERMINED CAUSE UNTIL WE REMOVE IT
SEE RECOMMENDATIONS
DIAGNOSTICS ONLY

JOB # 1 TOTAL LABOR & PARTS 40.00

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$75.00 (+TAX)

RECOMMENDATIONS
TRANS PAN GASKET LEAKING FRONT DRIVESHAFT YOKE LEAKING
SERPENTINE BELT BEGINNING TO CRACK

TECHNICIAN CERTIFICATION

RE00 221	ROBERT CASTELLO	2965
RE00 716	ALBERT WILLIAM SCHINDLER	0945
RE00 621	JOHN J LEONHARDT	7159

TOTALS

* [] CASH ☒ CHECK CK NO. [] *
* [] VISA [] MASTERCARD [] DISCOVER *
* [] AMERXPRESS [] OTHER [] CHARGE *

TOTAL LABOR	40.00
TOTAL PARTS	0.00
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL HISC CHG	0.00
TOTAL HISC DISC	0.00
TOTAL TAX	0.00
TOTAL INVOICE \$	40.00

SS71

805-581-9090



BAR REG # AM 170004

EPA # CAL000106370

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
97CHZ0778	CAMPAIGN 778	CA	0.00				

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
11/08/99	88423	36576	201	BLOO	W	25CHZDIAG	EMISSIONS DIAGNOSIS
11/04/99	88315	36356	201	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
09/21/99	88953	32823	137	BLOO	W	24CHZDIAG	A/C-HTR DIAGNOSIS
				REOO	W	21CHZDIAG	TRANS DIAGNOSIS
09/21/99	86652	32823	137	BLOO	C	01CHZ030	30000 MILE SERVICE
				BLOO	C	01CHZ030A	TUNE/ 30000 MI SVC

~~SERVICE~~

TAXES		VEHICLE # 16X3XS101882		390 DODGE TRUCK/RAM PICKUP/TRK SWB W		DATE 07/27/98		STOCK NO.		93990	
CASH ☐				VIN 4031		DATE 08/16/98		MILEAGE 247		CROWN	
CREDIT ☐				WHITE		EXPIRATION DATE		EXPIRATION MILES		04/10/00	
SALE ☐				CHZZ		261		DARREN SLOTTBERG			
OTHER ☐				TRANS		47655					
SAVE		10:19am		04/10/00		06:00pm					
REMOVED											
PARTS FOR											
CUSTOMER											
☐ YES											
☐ NO											
APPROVAL											
☒ YES											
☐ NO											

LABOR INSTRUCTIONS

ORIGINAL CUSTOMER ESTIMATE: TOTAL		HAZARDOUS WASTE OR PFF	
X----- 75.00		\$	
C *21CH2DIAG TRANS DIAGNOSIS		CUST STATES TRANS FLUID LEAKING FLUID	
ESTIMATE \$		ADDITIONAL COST \$	
REASON		CONTACTED BY	
AUTHORIZED BY	PERSON PHONE #	DATE	TIME
ESTIMATES DO NOT INCLUDE SALES TAX	AND ADVISED ESTIMATE \$	ADDITIONAL COST \$	
REASON	CONTACTED BY		
AUTHORIZED BY	PERSON PHONE #	DATE	TIME
TEARDOWN ESTIMATE: I understand that my vehicle will be reasssembled within _____ days of the date shown above if I choose not to authorize the services recommended.			
IMPORTANT: REMOVE ALL PERSONAL PROPERTY AND VALUABLES FROM YOUR VEHICLE. WE DO NOT ASSUME RESPONSIBILITY FOR LOSS OR DAMAGE FOR ARTICLES LEFT IN YOUR VEHICLE.			
By law, you may choose another licensed Spring Check facility to perform any needed repairs or adjustments that the Spring Check test indicates are necessary.			
HAZARDOUS WASTE: RATHER THAN INCREASING OUR LABOR RATE FOR ALL CUSTOMERS, WE MAKE A SEPARATE CHARGE FOR MANAGING HAZARDOUS WASTE. A DIFFERENT CHARGE IS MADE FOR EACH WASTE AND IS IMPOSED ONLY WHEN THAT WASTE IS GENERATED DURING A PARTICULAR REPAIR. HAZARDOUS WASTE CONSISTS OF: WASTE OILS, SOLVENTS, CARBURETOR CLEANERS, ANTIFREEZE, BRAKE FLUID TANKS, CONTAMINATED FUEL, OIL FILTERS, ETC.			
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE			
FOR YOUR CONVENIENCE SERVICE HOURS: MONDAY THRU FRIDAY 7:30 A.M. to 6:00 P.M. SATURDAYS 8:00 A.M. to 3:00 P.M. NO VEHICLES RELEASED AFTER BUSINESS HOURS			
WE ACCEPT MOST MAJOR CREDIT CARDS CHECK ACCEPTANCE POLICY 1. Preprinted checks, name and address and phone number 2. Valid California driver's license 3. Checks accepted for amount of purchase only upon guarantor approval			