

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

07-JUN-2000

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_ltr \_\_\_\_\_

Reference No.

863155

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7SL26X0TW708719	DODGE TRUCK	DAKOTA	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inertial Bell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13400000	Part Name(s) STRUCTURE:DOOR ASSEMBLY	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) 05-JUN-1999 Mileage at Failure(s) 61000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available?   Yes   No	NHTSA Previously Contacted?   Yes   No
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## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**CORROSION / RUST DEVELOPING INSIDE THE INNER LOCKING MECHANISM UNDER THE DOOR PANEL. DOOR PANEL HAD TO BE REMOVED ON SEVERAL OCCASIONS IN ORDER TO OIL THE MECHANISM FROM EITHER SIDE BECAUSE OF CORROSION. DEALER/MANUFACTURER WERE NOT CONTACTED AT THIS TIME. FEEL FREE TO PROVIDE FURTHER DETAILS. \*AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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### Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
NATIONWIDE 1-888-DASH-2-DOT  
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#### OWNER INFORMATION (Type or Print)

612963

Investigation Reference No. 863155

Work Number 1770

Date Received 07 JUN 2000  
Time 8:55  
Ft. Belknap  
up. hr

FOR AGENCY USE ONLY 241

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of a signature, please provide your name and address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date 7/24/00

#### VEHICLE INFORMATION

Vehicle Identification No. (VIN) 1B7SL26X0TW708719  
Vehicle Make DODGE TRUCK  
Vehicle Model DAKOTA  
Vehicle Year 1996  
Current Odometer Reading 63667

Purchase Date [Redacted]  
Purchase Date New  Used   
Dealer's Name NEHL'S/BOHLING DODGE  
City/State/Zip Code Hammond, IN 463

Transmission Type Automatic  Manual   
Anchored Brakes  Yes  No  
Restraint System 3-Point Belt  Motorbelt  2-Point Belt   
Cruise Control  Yes  No  
Drive Train Front  Rear  4-Wheel   
Vehicle Type Car  Van  Minivan  Other   
Sport Utility  Truck  Motorcycle   
Body Style 2-Door  4-Door  Stationwagon  Pick Up Truck  Other

Component 13460000  
Part Name(s) STRUCTURE: DOOR ASSEMBLY, LATCHES AND LOCKS  
Location Left  Right   
Failed Part(s) Original  Replacement

No of Failures 2-3  
Date(s) of Failure(s) 05-JUN-1999  
Mileage at Failure(s) 61000  
Vehicle Speed at Failure(s) \_\_\_\_\_  
Failed Part(s) Available?  Yes  No  
NHTSA Previously Contacted?  Yes  No

#### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)  
Crash  Yes  No  
Number of Persons Injured N/A  
Number of Particles Estimated Property Damage N/A  
Reports to Police  Yes  No

#### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CORROSION/RUST DEVELOPED INSIDE THE INNER LOCKING MECHANISM UNDER DOOR PANEL. DOOR PANEL HAD TO BE REMOVED ON SEVERAL OCCASIONS IN ORDER TO OIL THE INNER LOCKING MECHANISM ON EITHER SIDE. DEALER/MANUFACTURER WERE NOT CONTACT. FEEL FREE TO PROVIDE FURTHER DETAILS. AK after notifying NHTSA then called the dealer and asked to receive more. I appeared problem at that point the door would have brought opened warranties. I asked him if that would have covered the locking mechanism, she said no.

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CONTINUE ON BACK IF NEEDED