

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

255

Date Received

06-JUN-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

863041

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	MITSUBISHI	3000GT	1993	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No. of Failures	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN TRYING TO SHIFT INTO FIRST/SECOND, AND THIRD GEAR TRANSMISSION SHOWED RESISTANCE. DEALER HAS BEEN CONTACTED. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 255 Date Received: 06 JUN 2008 AM 6:00 Office: DEFECTS INVESTIGATION Reference No.: 863041 Work Number: _____ Home Number: _____	
OWNER INFORMATION (Type or Print) Signature of Owner: _____ Date: 6/19/08				612687	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, please print name and address to the vehicle manufacturer.					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) JA3BN74KLPY004711		Vehicle Make MITSUBISHI		Vehicle Model 3000GT	
		Vehicle Year 1993		Current Odometer Reading 94,000	
Purchase Date 7/15/98 ☐ New ☒ Used		Dealer's Name Tom Masano		Engine Size (CID/CC/L) 16 No Cylinders 16	
City Reading		State PA		Zip Code 19605	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
		Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☒ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport Utl ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07300000		Part Name(s) POWER TRAN: TRANSMISSION: AUTOMATIC Manual Constant Problem w/ Brake Rotors (factory)		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) 7/15/98 - current date Mileage at Failure(s) 67,800 - current 94,000 miles Vehicle Speed at Failure(s) all speeds, shifting is very notchy + hard to get into all gears; even after new clutch replaced at 93,000 miles		Failed Part(s) Available? ☐ Yes ☒ No	
		NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
		Number of Fatalities		Estimated Property Damage	
				Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN TRYING TO SHIFT INTO FIRST/SECOND, AND THIRD GEAR TRANSMISSION SHOWED RESISTANCE. DEALER HAS BEEN CONTACTED. *AK *I was told this was normal since I bought the car on 7/15/98. However, I test drove newer models and older models that didn't have the same problem. I know other owners have the same problems and it seems to be the synchronizers in the transmission which are not available as separate parts. Some owners have been reimbursed by Mitsubishi for the transmission + transfer case. I wish to be as well.					
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail																					
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																					
TIRE IDENTIFICATION NO.*																					
D	O	T																		MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																					
NARRATIVE DESCRIPTION (CONTINUED)																					

This seems to be a major complaint of Mitsubishi owners who have the turbo awd model like mine (VR-4). Something needs to be done for the money the car is sold at, the transmission should at least work properly! I was told to contact your agency per other owners with the same problem. Thank You.

* Constant problem w/ brake rotors - see attached repair documents!

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Tom Masano



LINCOLN MERCURY

815 Lancaster Ave.
Reading, PA 19607
(610) 777-6587
3728 Pottsville Pike
Reading, PA 19605
(610) 921-1500



MITSUBISHI

3814 Pottsville Pike
Reading, PA 19605
(610) 821-1500



MERCEDES-BENZ

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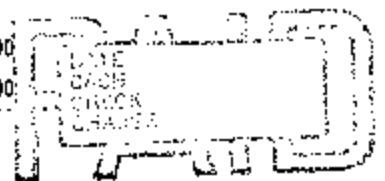
BODY SHOP

420 Gregg Avenue
Reading, PA 19611
(610) 375-9891

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
	RONALD ADAM 4410 62		08/06/88	XICS133261
	LABOR RATE	LICENSE NO.	MAKE	STOCK NO.
			88708	7578
	YEAR / MAKE / MODEL		WHITE/BLACK	DELIVERY DATE
	93/MITSUBISHI 300 GT VR4/CPE		07/14/88	DELIVERY DATE
	VEHICLE ID NO.		SELLING DEALER NO.	PRODUCTION DATE
	JA3BN74K6PY004Z11			
	P. E. NO.	P. S. NO.	R. D. DATE	
			07/31/88	
COMMENTS				

LABOR & PARTS					
J# 1 02MIZ	2	BDX-141795	HYDROTOR	TECH(S):142	INTERNAL
BRAKES GRINDING NOISE AND PEDAL PULSATION WHILE BRAKING FRONT ROTORS NEED REPLACEMENT REPLACED FRONT BRAKE ROTORS					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 1	2	BDX-141795	HYDROTOR	JOB # 1 TOTAL PARTS	0.00
J# 2 07MIZCL					INTERNAL
CLUTCH VERY HARD TO SHIFT INTO FIRST GEAR AND REST OF GEARS ARE NOTCHY CLUTCH OPERATING AS DESIGNED					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 2	1			JOB # 2 TOTAL PARTS	0.00
J# 3 10MIF0Z					INTERNAL
CHASSIS ELECTRICAL KEYLESS ENTRY, PROGRAM REMOTES PARTS ARE IN CENTER CONSOLE MAIN RECEIVER FOR KEYLESS ENTRY NEEDS REPLACEMENT NO REPAIR MADE AT THIS TIME					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 3	1			JOB # 3 TOTAL PARTS	0.00
J# 4 15MIZ					INTERNAL
BODY/TRIM REPLACE HATCH COVER LOOP ON REAR HATCH SHADE PIECE NEEDED IS PART OF THE WHOLE REAR COVER ASSEMBLY PRICE OF COVER IS \$159 PLUS TAX					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 4	1	7B768359	HOOK,RR SHELF	JOB # 4 TOTAL PARTS	0.00
J# 5 01MIZ					INTERNAL
WHEELS/TIRES UNBEND PASSENGER SIDE FRONT WHEEL CAN NOT REPAIR WHEEL					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 5	1			JOB # 5 TOTAL PARTS	0.00
J# 6 01MIZ					INTERNAL
WHEELS/TIRES UNBEND PASSENGER SIDE FRONT WHEEL CAN NOT REPAIR WHEEL					
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	INTERNAL
JOB # 6	1			JOB # 6 TOTAL PARTS	0.00

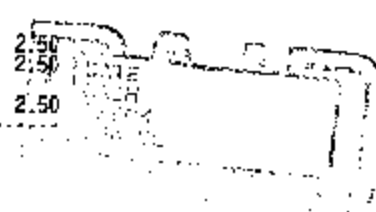
Replaced clutch
still same problem



**BODY
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LABOR & PARTS		TECH(S):142		INTERNAL
J# 6 18MIZ		RADIO/PHONE INSTALL 10 DISC CD CHANGER CD OUT FOR REPAIR WILL CALL CUSTOMER TO INSTALL WHEN PART ARRIVES		
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE
			JOB # 6 TOTAL PARTS	0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00
J# 7 15MIZ0		BODY/TRIM AERO SENSOR REAR WING WORKS SOMETIMES AERO CONTROL UNIT FAULTY REPLACED AERO CONTROL UNIT		INTERNAL
TECH(S):142				
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE
JOB # 7	1	MB852400	CONTROL UNIT,AERO	INTERNAL
JOB # 7	1	MB852400	CONTROL UNIT,AERO	INTERNAL
			JOB # 7 TOTAL PARTS	0.00
			JOB # 7 TOTAL LABOR & PARTS	0.00
J# 8 02HIZADJERK		ADJUST P/BRAKE CUSTOMER STATES IT BARELY HOLDS MISADJUSTED ADJUST PARKING BRAKE		INTERNAL
TECH(S):142				
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE
			JOB # 8 TOTAL PARTS	0.00
			JOB # 8 TOTAL LABOR & PARTS	0.00
J# 9 15MIZ1		BODY/TRIM GLUE TRIM PIECE ON DASH(PASSENGER SIDE)		INTERNAL
TECH(S):142				
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE
JOB # 9	1	E8AZ-19554-A	INSTANT ADHESI	INTERNAL
			JOB # 9 TOTAL PARTS	0.00
			JOB # 9 TOTAL LABOR & PARTS	0.00
J#10 15MIZ2		BODY/TRIM NEEDS SPARE KEY FOR IGNITION CUT SPARE KEY FOR CUSTOMER		INTERNAL
TECH(S):142				
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE
JOB # 10	1	KEY	REPLACEMENT KEY	2.50 2.50
			JOB # 10 TOTAL PARTS	2.50
			JOB # 10 TOTAL LABOR & PARTS	2.50



Tom Masano



LINCOLN MERCURY

815 Lancaster Ave.
Reading, PA 19607
(610) 777-6567
3728 Pottsville Pike
Reading, PA 19605
(610) 921-1500

MITSUBISHI

3814 Pottsville Pike
Reading, PA 19605
(610) 921-1500

MERCEDES-BENZ

815 Lancaster Ave.
Reading, PA 19607
(610) 777-5587

BODY SHOP

420 Gregg Avenue
Reading, PA 19611
(610) 375-9991

CUSTOMER NO. 91291	ADVISOR RONALD ADAM-4410 62	TR NO.	INVOICE DATE 08/06/98	INVOICE NO. XIC515
	LABOR RATE	LICENSE NO.	COLOR WHITE/BLACK	STOCK # 7578
	YEAR MAKE MODEL 93/MITSUBISHI 300 GT VR4/CPE	MILEAGE 68709	DELIVERY DATE 07/14/98	DELIVERY
	VEHICLE ID NO. JA3BN74K6PY004711		DELIVERY DATE	PRODUCTION DATE
	FT. E. NO.	P. O. NO.	DATE 07/31/98	
	COMMENTS			

MD: 68709

TOTAL \$

***** TRY OUR MOTORCRAFT FAST LUBE *****
OIL & FILTER CHANGE IN 15 MINUTES
NO APPOINTMENT NECESSARY MONDAY THRU SATURDAY

CASH () CHECK () CREDIT CARD () CHARGE ()

TOTAL LABOR..	0.00
TOTAL PARTS..	2.50
TOTAL SUBLET..	0.00
TOTAL G.O.G..	0.00
TOTAL MISC...	0.00
TOTAL TAX....	0.15

TOTAL INVOICE \$ 2.65

CUSTOMER SIGNATURE

[Handwritten signature]

Subj: Re: KEYLESS REMOTES...

Date: 98-07-19 23:04:24 EDT

Fr:

To:

>I think it
>needs a new clutch...it is very hard to press down..and there is a
lot of
>play..it that normal in the 3000gt's?...Yeah the big 60,000 service
has been
>done...from what I understand ;-))Well actually my eyes are brown and
more
>hazel in the light...lol ;-)).....I am 5'9....where are you from
anyway?....

Hi Michelle,

If your clutch pedal is very stiff, there's a good chance that the clutch is nearing the end of its life. I have almost exactly the same mileage as you, and I've had my clutch replaced twice. When a new clutch is put in, the pedal will get very noticeably lighter. The other thing that it might be is the vacuum-assisted clutch booster. This has a hose with a one-way check valve in it - if the hose was ever installed backwards, then you will get no assist. Feel how hard the pedal is first thing in the morning before you start the car. Once you start it, does the pedal feel lighter? If, so the vacuum assist is working properly. If there is no difference, the hose may be on backwards.

If your clutch is worn, it may not be covered under your 30-day warranty, since they might consider it a normal wear item. (This could turn out rather expensive - easily \$600-800 or more. You may need to throw on some of your charm with the dealer to get your way. ;-)) One thing you should listen for is a worn throw-out bearing. With the car idling in neutral, and the clutch engaged, listen for a slight ticking noise. If it disappears when you press in the clutch, you have a worn throw-out bearing, and this should definitely be covered by the warranty. That alone will save all the labour charges, and you may need to just pay for the friction disk and pressure plate.

The other thing you should check is the smoothness of the shifter. If it is very notchy, particularly during the 1-2 shift, you may have a worn synchronizer in the transmission. This is a fairly common problem on the VR4, and for now it can only be fixed by replacing the entire transmission - extremely expensive, and therefore only sensible while under warranty. Check it out soon! Replacing the tranny is another way to get free labour for a clutch job - that's what I did last year.

While you're speaking to the dealer, try to get some written proof that the 60K service was done. Dealers can print out the entire repair history of the car, although some try to keep this information confidential. The 60K service should show up on the report... if it doesn't, ask them to do it for free.

I'm glad to hear your eyes are brown. ;-)) You probably guessed that

trans.

7693.75
110.08
8.99

→ car was not under factory warranty + dealership said there was nothing wrong w/ the trans mission

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A & A
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2201 Lancaster Av 478-6060
Reading, PA. 19611

SALESMAN **JAY**



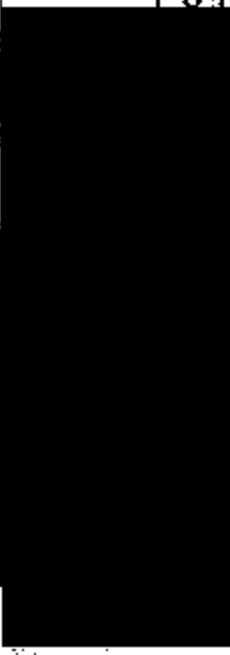
INVOICE

NUMBER **2930060**
DATE **07/28/2000**
TIME **12:31**
P.O.
TERMS

Store No: **29**
Page: **1 of 1**

A PROUD SPONSOR OF
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SOLD TO:



DESCRIPTION	CORE PRICE	LIST PRICE	PRICE	TOTAL AMOUNT
1 B38 90323 BERG WARNER CLUTCH SET		292.12	233.50	153.90
*** Types of Non-Cash Payment *** 4328450823412183 AUTH# 775335 PER#177203628991				
VISA EXP 07/00				153.14
TERM 10 PG58280005301				153.90
1 PRICE TO PAY DE AMOR 10% MONTH				9.24
ACCORDING TO THE CARD ISSUER AGREEMENT				153.14
SUB TOTAL				153.90
6.00 % TAX ON				9.24
TOTAL				153.14
Non-Cash tendered				153.14
"WE APPRECIATE YOUR BUSINESS"				

Handwritten note: 10/14
paid 50.00
10/14

ALL SALES FINAL - NO CASH REFUND AFTER 30 DAYS
NO RETURNS OR REFUND ON PAINTED MERCHANDISE
NO CASH REFUND ON SPECIAL ORDER
10% MAY

ACCOMPANIES BY THIS BILL



Handwritten signature: [Signature]

crakes

1-800-444-2222
Ext. 2222

Proof of Purchase

Customer
Address
City

Vehicle Make MITSUBISHI
Year 1993 Model 3000GT VR4
Part # 083-2491
Date Purchased 7/2/99 Qty 2/571
Date Replaced

Beck/Arnley Worldparts Corp.
Supplier to Complete

Purchased From:	
Name:	<u>Kam Specialties</u>
Address:	<u>1412 Lancaster Ave.</u>
City, State, Zip:	<u>Reading PA 19607</u>
Phone #:	<u>610-779-5702</u>

Note: Must be forwarded along with original invoice and warranty
docs to Beck/Arnley Worldparts Corp. All information must be
complete for warranty to be valid.

405 9035

**IMPORTANT INSTRUCTIONS FOR PROPER
REPLACEMENT OF BRAKE PADS**
"DO THE JOB ONCE, DO THE JOB RIGHT"



1. Check brake rotors thoroughly for parallelism and material runout. If scored or grooved, resurface as necessary.
2. Check all brake hardware. The high operating temperatures of the brake system causes metal fatigue, wear and distortion of these components. It is recommended that hardware be replaced with Beck/Arnley Worldparts hardware each time brake pads are replaced.
3. Check brake caliper, seals, pistons, brake hoses and lines. Replace with Beck/Arnley Worldparts Quality Products as necessary.
4. Check and flush the hydraulic system as required with fresh, clean brake fluid. Replace parts as necessary.

brake



420 Gregg Avenue
Reading, PA 19611
(310) 375-0901

CUSTOMER NO. 91291	REV SUR RONALD ADAM-4410 62	TAG NO.	WORK DATE 10/05/98	INVOICE NO. XICS138631
	LABOR RATE	LICENSE NO. -	COLOR WHITE/BLACK	STOCK NO. 7578
		MILEAGE 70130	DELIVERY DATE 07/14/98	DELIVERY MILES
	YEAR / MAKE / MODEL 93/MITSUBISHI/300 GT VR4CPE		SALE FINDING DEALER NO.	PRODUCTION DATE
	VEHICLE I.C. NO. JA38N74K6PY004711			
	F.I.L. NO.	P.O. NO.	P.O. DATE 10/01/98	
	COMMENTS			

MO: 70130

INTERNAL

INTERNAL

TOTALS

TOTAL INVOICE \$ 0.00

DUPLICATE INVOICE

Tom Masano

brakes



LINCOLN MERCURY
815 Lancaster Ave
Reading, PA 19607
(610) 777 6387
3728 Pottsville Pike
Reading, PA 19605
(610) 921-1500



MITSUBISHI
3814 Pottsville Pike
Reading, PA 19605
(610) 921-1530



MERCEDES-BENZ
815 Lancaster Ave.
Reading, PA 19607
(610) 777 6587



BODY SHOP
420 Gregg Avenue
Reading, PA 19611
(610) 375-9991

CUSTOMER NO 91291	ADVISOR RONALD ADAM-4410 62	FACTOR 69976	INVOICE DATE 09/23/98	INVOICE NO XICS157685
	VEHICLE NO.	LICENSE NO.	COLOR WHITE/BLACK	STOCK NO 7578
	YEAR MAKE MODEL 93/MITSUBISHI 300 GT VR4/CPE		DELIVERY DATE 07/14/98	DEI NO BY MILES
	VEHICLE ID NO. JA3BN74K8PY004711		WARRANTY DATE	PRODUCTION DATE
	ENGINE NO.	TRANS. NO.	WARRANTY DATE	
			WARRANTY DATE 09/21/98	
			MO: 69976	

LABOR & PARTS					
J# 1 02HIZ		BRAKES	TECH(S):106 142		INTERNAL
		PULSATION IN BRAKE PEDAL WHEN BRAKES ARE APPLIED			
		FRONT BRAKE ROTORS ARE WARPED			
		MACHINED FRONT BRAKE ROTORS			
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00
J# 2 18MIZ		RADIO/PHONE	TECH(S):142		INTERNAL
		INSTALL CD PLAYER			
		WAS OUT FOR REPAIR			
		INSTALLED CD PLAYER			
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	
JOB # 2	2	HOWE	FASTENER	JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00
J# 3+02HIZ/RRK		REPLACE REAR BRAKES	TECH(S):106 142		INTERNAL
		WORN DOWN			
		REPLACED REAR BRAKE PADS/SHOES			
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	
JOB # 3	1	PD532	RR. PAD KIT	JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00
J# 4+10MIF0Z		CHASSIS ELECTRICAL	TECH(S):106 142		0.00
		REAR WIPER INOP			
		REAR WIPER MOTOR FAULTY			
		CUSTOMER DECLINED REPAIRS AT THIS TIME			
PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE-UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00