

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

231

Date Received

02-JUN-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862927

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located between front fenders)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	MAZDA	MX6	1993	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:SI	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING HEARD HUGE NOISE, FRONT COIL SPRING BURSTED, AND VEHICLE STARTED SHAKING. MANUFACTURER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 JUN 20 AM 11:02 JUN 2000

OFFICE

EFFECTS INVESTIGATION

Od or
rt dt
st rt
up tr

Reference No.

862927

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorized signature, please print name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 6/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1YVGE31B8P5100596
Vehicle Make MAZDA
Vehicle Model MX6 - LS
Vehicle Year 1993
Current Odometer Reading 120,000

Purchase Date 6/97
Dealer's Name GORDON BOUCHER NISSAN
City MILWAUKEE State WI Zip Code
Engine Size (CID/CC/L) 6 cyl.
No Cylinders 6
☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

Transmission Type ☐ Manual ☒ Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☐ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☒ 2-Point Belt
☒ Passengerside Airbag
Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear
☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport UT
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other
Body Style ☒ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000
Part Name(s) SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS: S
Location ☒ Left Front ☐ Right Rear
Failed Part(s) ☒ Original ☐ Replacement

No of Failures 1 (CAUSED 2 OTHERS)
Date(s) of Failure(s) 5/26/00
Mileage at Failure(s) 120,000
Vehicle Speed at Failure(s) 30 MPH
Failed Part(s) Available? ☒ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☒ No

(SPRING LED TO STRUTS & TIRE) APPLICATION INCIDENT INFORMATION DELAY!
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured 0
Number of Fatalities ALMOST 2!!
Estimated Property Damage TO CAR: \$700.
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING HEARD HUGE NOISE, FRONT COIL SPRING BURSTED, AND VEHICLE STARTED SHAKING. MANUFACTURER HAS BEEN NOTIFIED. PLEASE PROVIDE FURTHER INFORMATION. *AK

(SEE BACK)

I DRIVE VERY EASILY, 38 MI EACH WAY, ALL EXPRESSWAY, FLOW OF TRAFFIC AT 65 MPH. AFTER THE 'HUGE "EXPLOSION"', DROVE SLOWLY BACK HOME (about 1mi); When entering my driveway, my NEW \$100 TIRE "POPPED", as the spring pierced it! I needed new SPRINGS, NEW STRUTS, NEW TIRE, FR. END ALIGNMENT. (BACK)

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed): Fasten with tape or staple and mail