

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

30-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862720

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP6043NH173364	FORD	THUNDERBIRD	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000	Part Name(s) LIGHTING: GENERAL OR UNKNOWN COMPONENT: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 20-MAY-2000 Mileage at Failure(s) 135 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS VEHICLE WHICH IS NOT EQUIPPED WITH FOG LIGHTS, THE HEADLIGHT SWITCH MALFUNCTION CAUSING THE HEADLIGHTS TO FLICK ON AND OFF WHICH MAY CAUSE A VISUAL DIFFCULTY AND MAY RESULT A CRASH. DLR REPLACE AN MULTI SWITCH WHICH DID NOT CORRECT THE PROBLEM. THE VEHICLE IS NOT INCLUDED IN THE 99V275000 BUT HAS THE SAME PROBLEM. PLEASE PROVIDE FURTHER INFORMATION.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 JUN 16 AM
30-MAY-2000OFFICE
DEFECTS INVESTIGATION

Od or

0-28

od ft

up hr

Reference No.

862720

Work Number

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6/10/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP6043NH173364	FORD	THUNDERBIRD	1992	138,000

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo
☐ New ☒ Used	REPAIR AT PARADISE (WOODMAN) FORD	3.8 L	☐ Diesel
	City COCOA BEACH State FL Zip Code	No Cylinders 6	☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual	☐ Yes	☐ 3-Point Belt	☒ Yes	☐ Front	☒ Car	☒ 2-Door
☒ Automatic	☒ No	☒ Motorbelt	☒ No	☒ Rear	☐ Sport Utility Truck	☐ 4-Door
		☐ Driverside Airbag		☐ 4-Wheel	☐ Minivan	☐ Stationwagon
		☐ Passengerside Airbag			☐ Motorcycle	☐ Pick Up Truck
					☐ Other	☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
09102000 09008000 09117000	LIGHTING:SWITCH:BUTTON:RING:HEAD LIGHTS LIGHTING:GENERAL OR UNKNOWN COMPONENT:FOG LIGHTS LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement

No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	20-MAY-2000	☒ Yes ☐ No	☐ Yes ☒ No
	Mileage at Failure(s)		
	135		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WAS NOT EQUIPPED WITH FOG LIGHTS. ALSO, HEADLIGHT SWITCH MALFUNCTIONED, CAUSING HEADLIGHTS TO FLICKER ON AND OFF, AFFECTING DRIVER'S VISIBILITY AND MAY RESULT IN A CRASH. DEALER REPLACED MULTI-FUNCTION SWITCH WHICH DID NOT CORRECT THE PROBLEM. VEHICLE WAS NOT INCLUDED IN RECALL 99V275000 ALTHOUGH IT HAD THE SAME PROBLEM. PLEASE PROVIDE FURTHER INFORMATION. *AK DEALER DID NOT ORIGINALLY REPLACE CORRECT COMPONENT BECAUSE RECALL DOES NOT COVER THUNDERBIRDS WITHOUT FOG LAMPS. HOWEVER, THIS WAS THE SAME PROBLEM (FLASHING HEADLIGHTS) AND WAS FIXED WITH THE SAME REMEDY (HEADLIGHT SWITCH)

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I HAVE OLD SWITCH IF YOU WANT TO VERIFY THAT THIS IS THE
SAME PROBLEM SHOWING UP IN CARS OUTSIDE THE RECALLED
TYPES. FORD NEEDS TO EXTEND THE RECALL TO COVER ALL
CARS IN WHICH THIS SWITCH WAS USED.

☆ U.S. G.P.O.: 1992-623-947/80085

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Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

