

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

30-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862703

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (lasted attempt at windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	DODGE TRUCK	RAM	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12430000	Part Name(s) INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOME	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 26-MAY-2000 Mileage at Failure(s) 51000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE SPEEDOMETER NOT REGISTEING PROPERLY; DEALER NOTIFIED AND INFORMED THAT THE SPEEDOMETER COULD BE OFF BY 10% AND STILL BE WITHIN VEHICLE SPECIFICATION. FEEL FREE TO PROVIDE FURTHER DETAILS:

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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RECEIVED

JUN 16 AM 10:12
30 MAY-2000OFFICE
DEFECTS INVESTIGATION

Od or
rt dt
od rt
sp ltr

Reference No.

862703

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)
1B7HF236XWJ214788
PLEASE FILL IN
Vehicle Make DODGE TRUCK
Vehicle Model RAM
Vehicle Year 1998
Current Odometer Reading 51,000

Purchase Date 1998
Dealers Name Southkamp
City Lansing State MI Zip Code 48911?
Engine Size (CID/CC/L) 3.9L
No Cylinders 6
☒ Turbo
☒ Diesel
☐ Gas
☐ Fuel Injection

Transmission Type ☒ Manual ☐ Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag
Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl
☐ Van ☒ Truck
☐ Minivan ☐ Motorcycle
☐ Other
Body Style ☐ 2-Door
☒ 4-Door
☐ Stationwagon
☒ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12438000
Part Name(s) INTERIOR SYSTEMS: INSTRUMENT PANEL: SPEEDOMETER: ODOM
Location ☐ Left ☐ Right
☐ Front ☐ Rear
Failed Part(s) ☐ Original
☐ Replacement

No of Failures
Date(s) of Failure(s) 28-MAY-2000
Mileage at Failure(s) 51000
Vehicle Speed at Failure(s)
Failed Part(s) Available? ☐ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SPEEDOMETER WAS NOT REGISTERING PROPERLY. DEALER NOTIFIED, AND INFORMED CONSUMER THAT THE SPEEDOMETER COULD BE OFF BY 10% AND STILL BE WITHIN VEHICLE'S SPECIFICATIONS. FEEL FREE TO PROVIDE FURTHER DETAILS. *AK

I had my speedometer checked out and found out it was only off by 1 mph. The 10% specification is not good. A person could be going the speed limit & still get a ticket. The global positioning devices have an accuracy of ± 1.5 mph and they use satellites which is harder than a speed sensor in a vehicle.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail.