

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

26-MAY-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

862604

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FCNF53S5XJA36919	FLEETWOOD	BOUNDER	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13140000	Part Name(s) STRUCTURE:SHIELDS:PROTECTORS:LINES:TUBING	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) 35000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AROUND 60 MPH, A SHEET OF METAL ABOUT 9 INCHES HIGH/5 FEET LONG/ 25 THOUSANDS OF AN INCH THICK, AND PAINTED BLACK, FELL OFF. OWNER BELIEVED THAT THE PIECE WAS A HEAT SHIELD. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUED ON BACK (118)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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RECEIVED

00 JUN 20 PM 1:58
26 MAY 2000

OFFICE

DEFECTS INVESTIGATION

Od_or _____
St_d _____
Od_rt _____
up_itr _____

Reference No.

862604

Work Number (R00002)

Home Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 05/05/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located in bottom of windshield on driver's side) 3FCNF53S5XJA36919	Vehicle Make FLEETWOOD	Vehicle Model BOUNDER	Vehicle Year 2000	Current Odometer Reading 3300 MI AT INCIDENT ON 6 MARCH 2000
Purchase Date 25 FEB 2000	Dealer's Name MR. DAVID HIRSCH, OWNER OF CAMPER'S INN OF AYER 4 LITTLETON RD. 22 WEST (EXIT 30 OFF 495) City AYER , State MA Zip Code 01432		Engine Size (CID/GCIL) 4-10	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other 32' H MOTORHOMES	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other MOTORHOMES

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13144000	Part Name(s) STRUCTURE:SHIELDS:PROTECTORS:LINES:TUBING	Location ☐ Left ☐ Front ☒ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 6 MARCH 2000 Mileage at Failure(s) 3300 Miles Vehicle Speed at Failure(s) 60 MPH	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No UNKNOWN - TAKE VEHICLE TO DEALER

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage UNKNOWN - TAKE VEHICLE TO DEALER	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AROUND 60 MPH, A SHEET OF METAL ABOUT 10 INCHES HIGH/3 FEET LONG/2 1/2 INCHES THICK, AND PAINTED BLACK, FELL OFF. OWNER BELIEVED THAT THE PIECE WAS A HEAT SHIELD. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK ACCORDING TO THE "WHALE CITY FORD DEALER" THIS IS NOT A FORD ITEM, AND MUST HAVE BEEN ADDED ON TO THE FORD CHASSIS BY FLEETWOOD. IT IS EVIDENTLY MEANT TO BE A HEAT SHIELD, AS IT WAS SPOT-WELDED AT A LOCATION BETWEEN THE CATALYTIC CONVERTER (WHICH GETS VERY HOT) AND THE (PARALLEL) 20 GALLON PROPANE GAS-TANK. THIS IS PROBABLY A REQUIRED SAFETY ITEM, BUT SHOULD HAVE BEEN BOLTED - 2 NOT

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

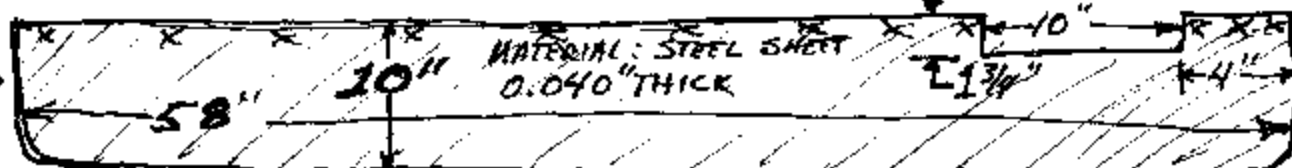
MERELY SPOT WELDED AT THE VERY TOP EDGE, IN ABOUT 12 SPOTS.

THE CONSTANT RIPPLING MOTION OF THIS THIN SHEET APPEARS TO HAVE CAUSED METAL FATIGUE TO ALL THE FAILED SPOT-WELDS.

THIS SHEET OF STEEL COULD HAVE CUT FEEL AND OR BRAKE LINES ON OUR VEHICLE (IT DIDN'T, FORTUNATELY) - OR IT COULD HAVE BECOME A POTENT, DANGEROUS MISSILE HAZARD, IF IT HAD BEEN PICKED UP BY THE WIND, AND SMASHED INTO SOME OTHER VEHICLE - AT 60 MPH OR MORE! UNLESS THESE ARE FIRMLY BOLTED (NOT SPOT-WELDED) TO THE FRAME, ALL 2000 BOUNDERS ARE VERY LIKELY TO CREATE THIS MISSILE/ROAD HAZARD - AND LOSE THE HEAT-SHIELD FUNCTION (PERHAPS WITHOUT THE OWNER'S EVEN KNOWING OF THE SAFETY HAZARD) TO THEIR PROPANE TANK

SKETCH

X = SPOT-WELD POINTS.



U.S. G.P.O.: 1992-022-947 / 60006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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UNITED STATES

