

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

25-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862581

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3EJ46X3TN184406	DODGE	STRATUS	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	Body Style ☐ Sport Ult ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150020	Part Name(s) ENGINE:GASKETS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 26-MAR-2000 Mileage at Failure(s) 70 Vehicle Speed at Failure(s) 35	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE HEAD GASKETS HAD DEVELOPED A CRACK & WAS LEAKING FLUIDS. HAD LOCATED 2 HEAD GASKETS AT JUNK YARD & BOTH WERE CRACKED. TOOK VEHICLE TO MECHANIC & THE HEAD GASKET WAS REMOVED. CHECKED EXHAUST MANIFOLD WHICH WAS NEXT TO FIRE WALL. THE FUMES WOULD ENTER THE VENTS & THE HEATER. CHRYSLER CONTACTED & SHIPPED NEW HEAD GASKETS.

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Reference No.

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 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 1B3EJ46X3TN184406		Vehicle Make DODGE	Vehicle Model STRATUS	Vehicle Year 1996	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150020	Part Name(s) ENGINE:GASKETS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>26-MAR-2000</u> Mileage at Failure(s) <u>70</u> Vehicle Speed at Failure(s) <u>35</u>		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE HEAD GASKETS HAD DEVELOPED A CRACK & WAS LEAKING FLUIDS. HAD LOCATED 2 HEAD GASKETS AT JUNK YARD & BOTH WERE CRACKED. TOOK VEHICLE TO MECHANIC & THE HEAD GASKET WAS REMOVED. CHECKED EXHAUST MANIFOLD WHICH WAS NEXT TO FIRE WALL. THE FUMES WOULD ENTER THE VENTS & THE HEATER. CHRYSLER CONTACTED & SHIPPED NEW HEAD GASKETS.

CONTINUED ON BACK (SEE)

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FOR AGENCY USE ONLY 117

Date Received

00 JUN 15 AM 10:00
25-MAY-2000
OFFICE
DEFECTS INVESTIGATION

Od or
h dt
od rt
wp jr

Reference No.

862581

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, this form is to be signed by the vehicle manufacturer.

Signature of Owner

Date 6/2/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B3E14SX3TM184406
Vehicle Make DODGE
Vehicle Model STRATUS
Vehicle Year 1996
Current Odometer Reading 70,856

Purchase Date July 1996
Dealer's Name
City State Zip Code
Engine Size (CID/CC/L) 2.4L
No Cylinders 4
☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

Transmission Type ☐ Manual ☒ Automatic
Antilock Brakes ☒ Yes ☒ No
Restraint System ☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag
Cruise Control ☒ Yes ☒ No
Drive Train ☒ Front ☐ Rear
☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Ut
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other
Body Style ☐ 2-Door
☒ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 Part Name(s) ENGINE:GASKETS:VALVE COVER Head Gasket
Exhaust Manifold Location ☐ Left ☐ Right
☐ Front ☐ Rear
Failed Part(s) ☒ Original
☐ Replacement
No of Failures 1 Date(s) of Failure(s) 26-MAR-2000
Mileage at Failure(s) 70
Vehicle Speed at Failure(s) 35
Failed Part(s) Available? ☒ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No
Fire ☐ Yes ☒ No
Number of Persons Injured 0
Number of Fatalities 0
Estimated Property Damage
Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE HEAD GASKETS HAD DEVELOPED A CRACK & WAS LEAKING FLUIDS. HAD LOCATED 2 HEAD GASKETS AT JUNK YARD & BOTH WERE CRACKED. TOOK VEHICLE TO MECHANIC & THE HEAD GASKET WAS REMOVED. CHECKED EXHAUST MANIFOLD WHICH WAS NEXT TO FIREWALL. THE FUMES WOULD ENTER THE VENTS & THE HEATER. CHRYSLER CONTACTED & SHIPPED NEW HEAD GASKETS. *AK

And Replaced 2 Exhaust Manifolds at Junk yard. Both Manifolds were cracked. ~~Cracked~~ The oil leaking from head gasket leak blew onto the exhaust pipe.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

You could smell the oil smoking from
the hot exhaust pipe. The mechanic said
HE has replaced many head gaskets + manifolds
on this particular Chrysler engine.

★ U.S. G.P.O.: 1992-625-857 / 60096

U.S. Department
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



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