

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255

Date Received

25-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862561

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make NISSAN	Vehicle Model 200SX	Vehicle Year 1995	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE BACKING OUT OF THE DRIVE WAY THE PASSENGER SIDE AND DRIVER SIDE AIR BAGS
 SUDDENLY DEPLOYED BUSTING THE FRONT WINDSHIELD. THE DEALER HAS BEEN CONTACTED.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make NISSAN	Vehicle Model 200SX	Vehicle Year 1995	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE BACKING OUT OF THE DRIVE WAY THE PASSENGER SIDE AND DRIVER SIDE AIR BAGS
 SUDDENLY DEPLOYED BUSTING THE FRONT WINDSHIELD. THE DEALER HAS BEEN CONTACTED.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 255	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VQ66) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) [Redacted]		DEFECTS INVESTIGATION 611038	
Do you authorize [Redacted] to act on your behalf? Signature of Owner: [Redacted]		Date of your vehicle? ☒ YES ☐ NO Date and address to the vehicle manufacturer. Date <u>6/18/00</u>	
Vehicle Information Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1N4AB42DX SC530215</u>		Vehicle Make <u>NISSAN</u> Vehicle Model <u>200SX</u> Vehicle Year <u>1995</u> Current Odometer Reading _____	
Purchase Date <u>8/7/95</u> ☐ New ☒ Used		Dealer's Name <u>Route 22</u> City <u>Hillside</u> State <u>NJ</u> Zip Code _____	
Engine Size (CID/CC/L) _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No	
Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☐ Yes ☒ No	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Minivan ☐ Other _____	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>12112100</u> Part Name(s) <u>INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR</u>		Location ☒ Left ☒ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement	
No of Failures _____ Date(s) of Failure(s) <u>5/18/00</u> Mileage at Failure(s) _____ Vehicle Speed at Failure(s) <u>20 mph</u>		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>None</u>		Number of Fatalities <u>None</u>	
Estimated Property Damage <u>\$2,500</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE BACKING OUT OF THE DRIVEWAY PASSENGER'S SIDE AND DRIVER'S SIDE AIR BAGS SUDDENLY DEPLOYED, BUSTING THE FRONT WINDSHIELD. DEALER HAS BEEN CONTACTED. *AK			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I was driving approximately 20mph going towards the dumpster in my apartment complex's parking lot when I heard a loud noise, smoke filled the car and both driver and passenger airbags deployed. I immediately got out of the vehicle and noticed my right rear tire was flat. There was no impact meaning I did not hit anything and no car hit my car. The letter that I wrote to Nissan Motor Corporation is attached.

★ U.S. G.P.O.: 1992-623-897 / 80086

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590



May 25, 2000

Ms. Darci Olson
Air Bag Coordinator
Nissan Motor Corporation, in U.S.A.
Consumer Affairs Department
P.O. Box 191
Gardena, Ca. 90247

Re: [REDACTED] file 3152147

Dear Ms. Olson,

I am writing this letter as per our conversation on May 23, 2000. On May 18, 2000 at 1:54p.m. I backed my car out of the parking space and headed toward the dumpster in my apartment complex. I was traveling approximately twenty miles per hour when I heard a loud noise and at that time both air bags deployed and smoke filled the car. I immediately got out of the vehicle and it was still running. I walked around the vehicle and noticed the rear tire on the passenger's side was flat. I allowed the smoke to settle and I drove my car back to the parking space in front of my apartment. I never made it to the dumpster because this all happened. I contacted Nissan repair shop in Bloomfield, New Jersey and was advised to call my insurance company. I called my insurance company to report what occurred. My insurance company informed me that if this accident was not caused by an impact, where someone hit my car or I hit someone else's car, that they could not take a claim. I contacted the same Nissan repair shop and they suggested that I call 1-800-Nissan-1 and I did. I have also reported this matter to the National Highway Traffic Safety Administration (NHTSA).

I purchased my vehicle in 1995 because Nissan was a very reputable company and made good cars. My mother owned a 1974 Datsun B210 and a 1987 Nissan Stanza; she recommended that I purchase one of your vehicles. I have been a loyal customer along with other members of my family. My car is my only means of transportation because I live in the suburbs of New Jersey where mass transit does not go and not having a car has put a hardship on me. I want Nissan to fix all the damages done to my vehicle and any out of pocket expenses that may accrue because of this incident. I also want this matter resolved immediately. I have been informed by you that it could take up to six weeks just to get a decision on whether it is a system failure or not. What am I supposed to do in the meantime while a decision is being made? How am I supposed to get to and from work or the supermarket? I cannot wait that long to resume my life. I cannot afford to loose my job because I do not have transportation to and from work. If this matter is not handle in the most expedient fashion I will have to alert the media and get representation.

Your anticipated immediate attention and cooperation in this matter is greatly appreciated. If you need to contact me further you may reach me at:

[REDACTED]

Sincerely yours, 

[REDACTED]

Cc: Darci Olson
N.H.T.S.A.