

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 333

Date Received

19-MAY-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862183

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 3B7KF2362XG227523	Vehicle Make DODGE TRUCK	Vehicle Model RAM 2500	Vehicle Year 1999	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 02616000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM WHEELS:CAP:COVER:HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>18-JUN-1999</u> Mileage at Failure(s) <u>20000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON HIGHWAY, APPROACHED A TRAFFIC LIGHT, APPLIED BRAKES AND VEHICLE PULLED TO THE RIGHT EXTREMELY HARD, AND WENT OUT OF CONTROL. CONTACTED DEALER. THEY REPAIRED VEHICLE BY PUTTING SHIMS BEHIND THE DRIVER'S SIDE FRONT WHEEL. WHEEL WAS NOT ON HUB. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 3B7KF2362XG227523		Vehicle Make DODGE TRUCK	Vehicle Model RAM 2500	Vehicle Year 1999	Current Odometer Reading
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 02616000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM WHEELS:CAP:COVER:HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>18-JUN-1999</u> Mileage at Failure(s) <u>20000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON HIGHWAY, APPROACHED A TRAFFIC LIGHT, APPLIED BRAKES AND VEHICLE PULLED TO THE RIGHT EXTREMELY HARD, AND WENT OUT OF CONTROL. CONTACTED DEALER. THEY REPAIRED VEHICLE BY PUTTING SHIMS BEHIND THE DRIVER'S SIDE FRONT WHEEL. WHEEL WAS NOT ON HUB. *AK

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OWNER INFORMATION (Type or Print)

Work Number
Home Number

Reference No. 862183
Date Received
FOR AGENTS ONLY 333

Do you authorize NHTSA in the absence of an authorized signature of owner?
☒ YES ☐ NO
Date 6/19/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 3B7KF262XG227623
Vehicle Make DODGE TRUCK
Vehicle Model RAM 2600
Vehicle Year 1999
Current Odometer Reading

Purchase Date 6-18-99
Dealer's Name Templeton Olds Dodge
City/State/Zip Code Chicago, IL
Engine Size 5.9 (CID/CC) No Cylinders 6
☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized
Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 02618000
Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM WHEELS:CAP:COVER:HUB
Location ☒ Left ☒ Right ☐ Rear
Failed Part(s) ☒ Original ☐ Replacement
Dates of Failure(s) 18-JUN-1999
Mileage at Failure(s) 20000
Vehicle Speed at Failure(s) 45 mph
Failed Part(s) Available? ☒ Yes ☐ No
NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No
Fire ☒ Yes ☐ No
Number of Persons Injured none yet
Number of Fatalities none yet
Estimated Property Damage none yet
Reported to Police ☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON HIGHWAY, APPROACHED A TRAFFIC LIGHT, APPLIED BRAKES AND VEHICLE PULLED TO THE RIGHT EXTREMELY HARD, AND WENT OUT OF CONTROL. CONTACTED DEALER. THEY REPAIRED VEHICLE BY PUTTING SHIMS BEHIND THE DRIVER'S SIDE FRONT WHEEL. WHEEL WAS NOT ON HUB, AK

After installing shims, 5 shims did not fix problem. Factory rep. stated anything other than gentle braking, will belts rip off as to where truck will go.

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

MANUFACTURER/TIRE NAME

SIZE

NARRATIVE DESCRIPTION (CONTINUED)

~~the~~ Tavel will not pass Virginia State Inspection with shims on unless wheel is on hub, ~~which~~ It is not!

Shims are 7 mm in width, wider than the wheel.
This makes wheel ride on studs only.

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400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES