

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

17-MAY-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

862022

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7KF23Z7XJ511979	DODGE TRUCK	RAM	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
--	---	--	--	--	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 01-MAR-2000 Mileage at Failure(s) 000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKING UNDER NORMAL CIRCUMSTANCES TRUCK PULLED TO THE LEFT OR RIGHT. THE PULLING WAS SO SEVERE THAT SOMETIMES IT PULLED THE STEERING WHEEL OUT OF THE DRIVER'S HAND. TRUCK HAS BEEN SERVICED 4 TIMES FOR THIS PROBLEM. DEALER WAS NOT ABLE TO CORRECT THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 118

Date Received

17-MAY-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

862022

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1B7KF23Z7XJ511979	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1999	Current Odometer Reading
--	------------------------------------	-----------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
--	---	--	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) 31-MAR-2000 Mileage at Failure(s) 300 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN BRAKING UNDER NORMAL CIRCUMSTANCES TRUCK PULLED TO THE LEFT OR RIGHT. THE PULLING WAS SO SEVERE THAT SOMETIMES IT PULLED THE STEERING WHEEL OUT OF THE DRIVER'S HAND. TRUCK HAS BEEN SERVICED 4 TIMES FOR THIS PROBLEM. DEALER WAS NOT ABLE TO CORRECT THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUED ON BACK

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 118 RECEIVED APR 20 PM 11:00 OFFICE INVESTIGATIONS WORK NUMBER HOME NUMBER	
OWNER INFORMATION (Type or Print) Signature of Owner _____ Date <u>4/13/00</u> Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized NHTSA agent, please provide your name and address to the vehicle manufacturer.			
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) <u>1B7KF2327XJ511979</u> Vehicle Make <u>DODGE TRUCK</u> Vehicle Model <u>RAM</u> Vehicle Year <u>1999</u> Current Odometer Reading <u>25,000</u> <u>NEW</u>		Purchase Date <u>APRIL 1999</u> ☒ New ☐ Used Dealer's Name <u>GOOPERVILLE MOTORS</u> State <u>OK</u> Zip Code <u>74904</u> Engine Size (CID/CCL) <u>360</u> No Cylinders <u>8</u> Fuel Injection ☐ Turbo ☐ Diesel ☐ Gas ☐	
Transmission Type ☐ Automatic ☒ Manual Antilock Brakes ☐ No ☒ Yes Restraint System ☒ 3-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag Drive Train ☐ Front ☐ Rear ☒ 4-Wheel Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Truck ☐ Motorcycle ☐ Sport Ute Body Style ☐ 2-Door ☐ 4-Door ☒ Station Wagon ☐ Pick Up Truck ☐ Other		FAILED COMPONENT(S)/PART(S) INFORMATION Component <u>02000000</u> Part Name(s) SUSPENSION Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement No of Failures <u>4</u> Date(s) of Failure(s) <u>31-MAR-2000</u> Mileage at Failure(s) <u>300</u> Vehicle Speed at Failure(s) Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN BRAKING UNDER NORMAL CIRCUMSTANCES TRUCK PULLED TO THE LEFT OR RIGHT, THE PULLING WAS SO SEVERE THAT SOMETIMES IT PULLED THE STEERING WHEEL OUT OF THE DRIVER'S HAND. TRUCK HAS BEEN SERVICED 4 TIMES FOR THIS PROBLEM. DEALER WAS NOT ABLE TO CORRECT THE PROBLEM. PLEASE PROVIDE ANY FURTHER INFORMATION, IF ANY. ALL THEY DO TO CORRECT THIS PROBLEM IS ROTATE THE TIRES.	
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED