

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

125

Date Received

15-MAY-2000

Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____

Reference No.

861909

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4G268S7XC670357	JEEP	CHEROKEE	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle
		<input type="checkbox"/> In-wheel <input type="checkbox"/> 2-Point Belt				<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01000000	Part Name(s) STEERING	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING IN NORMAL CONDITIONS THE VEHICLE PULLS TO THE RIGHT, CONSUMER STATES THE VEHICLE CAN NOT BE ALIGNED. PLEASE GIVE ANY FURTHER DETAILS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 125
 RECEIVED
 DATE: MAY 2 2008 3:04 PM
 OFFICE OF SAFETY INVESTIGATION
 REFERENCE NO. 861909

OWNER INFORMATION (Type or Print)
 Signature of Owner
 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of a signature, NHTSA will NOT provide your name and address to the vehicle manufacturer.

VEHICLE INFORMATION
 Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1JAG2687XC670357
 Vehicle Make JEEP
 Vehicle Model CHEROKEE
 Vehicle Year 1999
 Current Odometer Reading 16,000

Purchase Date
 Dealer's Name CORPORATE MOTORS
 City/State/Zip Code
 Engine Size (CID/CCL) 6
 No. Cylinders
 Fuel Injection Turbo Diesel Gas
 Transmission Type Automatic Manual
 Antilock Brakes Yes No
 Restraint System 3-Point Belt Motorized 2-Point Belt Driver's Airbag Passenger's Airbag
 Cruise Control Yes No
 Drive Train Front Rear 4-Wheel
 Vehicle Type Car Van Truck Sport Use Motorcycle Other
 Body Style 2-Door 4-Door Station Wagon Pick Up Truck Other SUV

FAILED COMPONENT(S)/PART(S) INFORMATION
 Component 02100000
 Part Name(s) SUSPENSION/INDEPENDENT FRONT
 Location Left Right
 Failed Part(s) Original Replacement
 No. of Failures
 Date(s) of Failure(s)
 Message at Failure(s)
 Vehicle Speed at Failure(s)
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION
 (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)
 Crash Yes No
 Fatalities Yes No
 Number of Persons Injured NONE
 Number of Fatalities NONE
 Estimated Property Damage NONE
 Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
 WHILE DRIVING IN NORMAL WEATHER CONDITIONS VEHICLE PULLS TO THE RIGHT, CONSUMER INDICATES THAT VEHICLE CANNOT BE ALIGNED, PLEASE GIVE ANY FURTHER DETAILS. *AK
 FOLLOWUP & REPAIR AND ALIGNMENT IT WAS FOUND THAT THE VEHICLE WAS OUT OF SPEC'S AND WOULD CONTINUE TO PULL TO THE RIGHT DUE TO A DEFECTIVE PART.
 THE PART THAT WILL BE NEEDED IS CALL A ELECTRIC BACK JOINT
 OR OFFSET PART. THIS IS NOT SUPPLIED BY THE MANUFACTURER, RECOMMEND THAT THERE BE A REQUESTMENT TO HELP ALIGNMENT OF THE FRONT END
 THANK YOU TOM

CONTINUE ON BACK IF NEEDED
 The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.