Form Approved: O.M.B. No. 2127-0038

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 255	
Date Received: 15-MAY-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No. 861886

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	FORD TRUCK	AEROSTAR	1991	

Purchase Date
☐ New ☒ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L) _____
No Cylinders _____
☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
06420000	FUEL:THROTTLE LINKAGES/ACCELERATOR:RIGID	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE SUDDENLY ACCELERATED WHILE BEING PLACED INTO REVERSE AT A HIGH SPEED. VEHICLE HAD TO BE STOPPED BY TURNNING OFF THE KEY. DEALER HAS BEEN CONTACTED.*AK

CONTINUE ON BACK IF NEEDED

Form Approved: O.M.B. No. 2127-0008

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Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
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FOR AGENCY USE ONLY	255
Date Received: 00 JUN 20 PM 12: 2[illegible] 15-MAY-2000 OFFICE DEFECTS INVESTIGATION	Od_or ____ rt_dt ____ od_rt ____ up_#r ____
	Reference No. 861886

OWNER INFORMATION (Type or Print)

[redacted]

Work Number

Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absence of a [redacted] *and address to the vehicle manufacturer.*
Signature of Owne[redacted] Date 6/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDA41X3MZA86755	FORD TRUCK	AEROSTAR	1991	193,968

Purchase Date: 1991 — [X] New [redacted]sed

Dealer's Name: DAMEROW — City: BEAVERTON State: OR Zip Code: ____

Engine Size (CID/CC/L) ____ No Cylinders ____ — [ ] Turbo [ ] Diesel [X] Gas [ ] Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
[ ] Manual [X] Automatic	[ ] Yes [X] No	[X] 3-Point Belt [ ] Motorbelt [ ] Driverside Airbag [ ] 2-Point Belt [ ] Passengerside Airbag	[X] Yes [ ] No	[X] Front [ ] Rear [ ] 4-Wheel	[ ] Car [X] Van [ ] Minivan [ ] Other____ [ ] Sport Ult [ ] Truck [ ] Motorcycle	[ ] 2-Door [ ] 4-Door [ ] Stationwagon [ ] Pick Up Truck [ ] Other____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
06420000	FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	[ ] Left [ ] Right [ ] Front [ ] Rear	[X] Original [ ] Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
2	Date(s) of Failure(s) 7/24/98 5/5/00; Mileage at Failure(s) ? 193,968; Vehicle Speed at Failure(s) – ?	[ ] Yes [ ] No	[ ] Yes [X] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No	None	None	(1st) 6,000.00 – (2nd) - 0	[ ] Yes [X] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE SUDDENLY ACCELERATED WHILE BEING PLACED INTO REVERSE AT A HIGH SPEED. VEHICLE HAD TO BE STOPPED BY TURNNING OFF THE KEY. DEALER HAS BEEN CONTACTED.*AK
(2nd occurrence)

1st Occurrence Vehicle suddenly accelerated while being placed in Drive. Ran into parked car - no injuries, substantial damage to both vehicles. Driver was unable to stop car. Driver stated car was uncontrollable + it was similar to a

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*	MANUFACTURER/TIRE NAME	SIZE
D O T		

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

brakes exploding. Tires were screeching and smoke from tires as driver applyed brakes but driver was still unable to stop car.
2nd occurrence was the same only driver put car in reverse, car rapidly accelerated. driver was standing on brakes & unable to stop car. Again tires were screeching and smoke coming from tires due to drivers attempting to stop car. Car left 70 feet of skid marks in elementary school parking lot/playground area. Thankfully no children were in area close by when this occurred. Driver had to turn ignition key off to stop the car.

☆ U.S. G.P.O.: 1992 – 620-997 / 60086

U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

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Washington, DC 20590