

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

335

Date Received

11-MAY-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

861752

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1878F13Y7XJ527367	DODGE TRUCK	RAM	1999	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15902000	Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHMEN	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 11-MAR-2000 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE TOWING A TRAILER HITCH BENT, THEN CONSUMER RECIEVED A RECALL LETTER. DLR COULD NOT REPLACE BECAUSE IT WAS NOT CRACKED. THEY COULD PUT A BRACKET ON ACCORDING TO THE RECALL. CONSUMER FEELS THIS IS UNSAFE. WHEN USING ANTILOCK BRAKES THEY CAUSE CONSUMER TO LOOSE BRAKING POWER, LIKE IF GOING OVER A BUMP OR GOING OVER SOME GRAVEL.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Reference No.

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 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1878F13Y7XJ527367	DODGE TRUCK	RAM	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15902000 03250000	Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHMENTS BRAKES: HYDRAULIC: ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 11-MAR-2000 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TOWING A TRAILER HITCH BENT. THEN CONSUMER RECEIVED A RECALL 00V107000 CONCERNING TRAILER HITCH BRACKET CRACKING DUE TO FATIGUE. DEALER COULD NOT REPLACE HITCH BECAUSE IT WAS NOT CRACKED, THEY COULD PUT A BRACKET ON ACCORDING TO THE RECALL. CONSUMER FELT THIS WAS UNSAFE. ALSO, WHEN USING ANTI-LOCK BRAKES, THEY CAUSE CONSUMER TO LOSE BRAKING POWER IF GOING OVER A BUMP OR OVER SOME GRAVEL. *AK

CONTINUE ON BACK IF NEEDED

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 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date RECEIVED 00 JUN 20 PM 12:18 11 MAY 2000 OFFICE DEFECTS INVESTIGATION Reference No. 861752 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted]			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner [Redacted] YES ☐ NO 5/19/00			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B78F13Y7XJ527367		Vehicle Make DODGE TRUCK Vehicle Model RAM Vehicle Year 1999 Current Odometer Reading _____	
Purchase Date _____ ☒ New ☐ Used		Dealer's Name _____ City _____ State _____ Zip Code _____ Engine Size (CID/CC/L) _____ No. Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt		Cruise Control ☐ Yes ☒ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ut ☒ Truck ☐ Motorcycle	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 15802000 03250000		Part Name(s) EQUIPMENT: OTHER PIECES: TRAILER HITCHES AND ATTACHMEN BRAKES: HYDRAULIC: ANTI-SKID SYSTEM	
Location ☐ Left ☐ Front ☐ Right ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures 0		Date(s) of Failure(s) 11-MAR-2000 Mileage at Failure(s) 13000 Vehicle Speed at Failure(s) 0 Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE TOWING A TRAILER HITCH BENT. THEN CONSUMER RECEIVED RECALL 00V107000 CONCERNING TRAILER HITCH BRACKET CRACKING DUE TO FATIGUE. DEALER COULD NOT REPLACE HITCH BECAUSE IT WAS NOT CRACKED. THEY COULD PUT A BRACKET ON ACCORDING TO THE RECALL. CONSUMER FELT THIS WAS UNSAFE. ALSO, WHEN USING ANTI-LOCK BRAKES, CONSUMER WOULD LOSE BRAKING POWER IF GOING OVER A BUMP OR OVER SOME GRAVEL. *AK			
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