



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 284

Date Received

00 MAY 22 PM 12:25

04-MAY-2000

OFFICE

DEFECTS INVESTIGATION

Od or
rt dt
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Reference No.

861397

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1FFTJ335F4TEA4639
Vehicle Make FORD TRUCK
Vehicle Model F350
Vehicle Year 1996
Current Odometer Reading 48,207

Purchase Date

Dealer's Name

Engine Size

(CID/CC) 7.3

☐ Turbo
☒ Diesel
☐ Gas
☐ Fuel Injection

No Cylinders 8

☒ New ☐ Used

City State Zip Code

Transmission Type ☐ Manual ☐ Automatic
Antilock Brakes ☐ Yes ☒ No
Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag
Cruise Control ☐ Yes ☒ No
Drive Train ☒ Front ☒ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ut ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03202000 Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:SHOES Location ☒ Left ☐ Right ☐ Front ☒ Rear Failed Part(s) ☒ Original ☐ Replacement
No of Failures 2 Date(s) of Failure(s) 27,000 Mileage at Failure(s) 48,000 Vehicle Speed at Failure(s) Failed Part(s) Available? ☐ Yes ☒ No NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON TWO OCCASIONS REAR BRAKE SHOES HAVE EXPANDED WHEN BRAKES WERE APPLIED, AND STAYED IN CONTACT WITH THE BRAKE DRUMS, CAUSING EXCESSIVE WEAR AND BRAKE FAILURE. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.