

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

558

Date Received

03-MAY-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

861375

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTHF36F4VEB72587	FORD TRUCK	F350	1997	

Purchase Date	Dealer's Name	Engine Size (CID/CCL)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) Mileage at Failure(s) 75600 Vehicle Speed at Failure(s) 80	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING APPROXIMATELY 60 MPH BRAKE LIGHT STARTED TO FLICKER ON/OFF. CONSUMER ATTEMPTED TO SLOW DOWN BY PRESSING BRAKES, BUT AUTOMOBILE WAS NOT ABLE TO STOP. CONSUMER HAD TO USE BOTH FEET TO PUSH THE BRAKE PEDAL DOWN. EFFECT OF THIS WAS THAT CONSUMER WAS UNABLE TO STOP W/O WARNING, AND WAS PRONE TO A SERIOUS ACCIDENT.

*AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 JUN -8

DEPT'S OFFICE

Reference No.

861375

OWNER INFORMATION (Type or Print)

606883

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTHF36F4VEB72587	FORD TRUCK	F350	1997	

Purchase Date

11-15-99

Dealer's Name

WHOLESALE AUTO CO.

Engine Size

7.3

☒ Turbo☒ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City MIDLAND

State ME

Zip Code

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250009	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) MAY 04 - 2000 Mileage at Failure(s) 75000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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diesel truck sales

2018 MONTHLY DEALER AVERAGE
 7.5, FOX 11.8
 BASINALLY, MICHIGAN 08.0a
 0.0L, 0.0L, 0.0L
 MICH. WATTS - 1.800-885-0225
 FAX 517-211-7400
 1000 1000 1000 1000



SERVICE ADVISOR DANIEL HOWARD LEMMON

APPROVAL WRITER	DATE READY	DATE NO	VEHICLE IDENTIFICATION	COST NO.	TAG NO.	REG. NO.	VEHICLE TYPE	INVOICE NO.
03MAY00	04MAY00		FTHL36F4VED72587	81164			04MAY00	38455
TIME IN	TIME READY	YEAR	MAKE & MODEL	TRUCK MAKE NO.	COST PER LABOR RATE	REPAIR DATE	REPAIR BY	SALE
		1997	FORD F350 NON-P/U		68.50	01JAN97	78	78
MILEAGE IN	MILEAGE OUT	LICENSE NO.	MISCELLANEOUS COMMENT/LOCATION					
75645	75645	003301						

A REPAIR BRAKE OPERATION. WHEN YOU APPLY
 BRAKES THE WARNING LIGHT COMES ON AND
 BRAKE PEDAL IS HARD TO PUSH DOWN.

... CHECKED OPERATION OF SERVICE BRAKES.
 ... TESTED BRAKE BOOSTER, TESTED VACUUM
 PUMP, REPLACED VACUUM PUMP.

26 CHAPMAN, BOUG LIC#: M214074

CT 0.71

56 CT 1.38

62 JOE HEATH LIC#: T224449

CT 0.41

SUBTOTAL 2.50

171.25

173.25

1 F6IZ*2A451*AA PMP

ASY-VAC

22.55 110.85

110.85

PAID

Date: 5-4-00

Cx. No. Cash

DESCRIPTION	TOTALS
LABOR AMOUNT	171.25
PARTS AMOUNT	0.87
GAS, OIL, LUBE	0.00
SUBTOTAL AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	282.10
SALES TAX	0.00
REPAIR PAY	282.10
THIS AMOUNT	282.10

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the vehicle. The dealer neither expressly nor impliedly assumes any warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for him any liability in connection with the sale of this item. Items are new unless specified. All parts and repairs made were furnished in compliance with the Michigan Auto Repair Act PA 300.

TECH. NAME AND NUMBERS

APPROPRIATELY COMPLETED AND CHECKED BY

1.	
2.	
3.	
CUSTOMER COPY	