

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

120

Date Received

03-MAY-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

861357

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) _____ (located at front of vehicle or driver's side)	Vehicle Make KIA	Vehicle Model SEPHIA	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06310000	Part Name(s) ELECTRICAL SYSTEM;WIRING;HARNES;FRONT;UNDERHOOD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 0	Dates of Failure(s) 28-APR-2000 Mileage at Failure(s) 20600 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE STOPPING AT A RED LIGHT SAW/SMELLED SMOKE. AFTER INVESTIGATING WHERE IT WAS COMING FROM, CONSUMER RAISED THE HOOD AND FOUND SMOKE COMING FROM THE CONJUNCTION BOX. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration Nationwide 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 120 RECEIVED JUN 2 2000 OFFICE OF INVESTIGATION Date: 5/30/00 Reference No. 861357 Work: (cell) Home:	
OWNER INFORMATION (Type or Print) [Redacted] 606854		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: 5/30/00	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located on bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
KNAFA125XVS277655	KIA	SEPHIA	1997
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Current Odometer Reading
AUG. 21, 1997	Ancira Winton	4	58,000
☒ New ☐ Used	City: San Antonio State: Tx. Zip Code: 78238	No Cylinders	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☒ Driverside Airbag ☐ Motorbelt ☐ 2-Point Belt ☒ Passengerside Airbag	☐ Yes ☒ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component	Part Name(s)	Location	Failed Part(s)
D8310000	ELECTRICAL SYSTEM: WIRING: HARNESS: FRONT: UNDERHOOD	☒ Left ☒ Front ☐ Right ☐ Rear	☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
0	29-APR-2000 Mileage at Failure(s) 38000 Vehicle Speed at Failure(s) 0	☐ Yes ☒ No	☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Estimated Property Damage		Reported to Police	
Unknown		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE STOPPING AT A RED LIGHT SAW/SMELLED SMOKE. AFTER INVESTIGATING WHERE IT WAS COMING FROM, CONSUMER RAISED THE HOOD AND FOUND SMOKE COMING FROM THE CONJUNCTION BOX. *AK			
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INFORMATION ON TIRE FAILURE(S) IF APPLICABLE:

[illegible]

WHEEL TIRE NAME
Potenza RE910

SIZE

SIZE
P185/60R14

NARRATIVE DESCRIPTION (CONTINUED)

The tires on this car were bought 8/21/99 brand new, we purchased the car 8/21/97 brand new. we had to replace the tires that came on the car because steel threads were showing and were told the tires were very cheap and ready to blow. AT that time the mileage on our car was 27,667, we have receipts and documentation for this, the cost for our new tires was \$361.16 (we have the receipt).

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

