

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

02-MAY-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

861269

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) <small>(located at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	TOYOTA TRUCK	TACOMA	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driver Side Airbag <input type="checkbox"/> Passenger Side Airbag <input type="checkbox"/> Inflator Bell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Util Truck <input type="checkbox"/> Motorcycle	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location	Failed Part(s)
		<input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement

No. of Failures	Date(s) of Failure(s) <u>26-APR-2000</u>	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) _____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s) _____		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 60MPH AND HEARD A POPPING NOISE AND THERE WAS A BLOWOUT. ALSO, NOTICED A FOUR- INCH CUT WHERE THE TORN TIRE AND METAL TREADS WERE SHOWING. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received 02 MAY 2000
00 AUG 28
OFFICE DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

[Redacted] 606661
Work Number [Redacted]
Home Number [Redacted]

Registration No. 861269

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an [Redacted] provide your name and address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 8.5.00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locates bottom of windshield on driver's side)	Vehicle Make TOYOTA TRUCK	Vehicle Model TACOMA	Vehicle Year 1998	Current Odometer Reading 38,500
Purchase Date 8-98	Dealer's Name CLASSIC TOYOTA		Engine Size (CID/CC/L) 4	<input type="checkbox"/> Turbo Diesel <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City WAUKEGAN State IL Zip Code _____			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD FIRESTONE WILDERNESS AT	Location <input checked="" type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures	Date(s) of Failure(s) 28-APR-2000 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured X	Number of Fatalities X	Estimated Property Damage X	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 60MPH AND HEARD A POPPING NOISE AND THERE WAS A BLOWOUT. ALSO, NOTICED A FOUR- INCH CUT WHERE THE TORN TIRE AND METAL TREADS WERE SHOWING. *AK
THE NEWS HAS BEEN SHOWING THESE TIRES AS A DEFECT. I HAVE SENT THIS LETTER TO FIRESTONE BUT HAVE GOT NO RESPONSE.
OVER ↓

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FIRESTONE DIV, INC.
2550 W. GOLF ROAD
ROLLING MEADOWS, IL 60008

TO WHOM IT MAY CONCERN

THIS LETTER IS TO INFORM YOU OF A DEFECTIVE TIRE THAT I HAVE OFF MY TOYOTA TACOMA. WHEN I WAS TRAVELING ON INTERSTATE 94 THE TIRE BLEW OUT AND THERE WAS A 5 INCH TEAR IN TOP OF TIRE. I ONLY USED 1/16" OF THE TIRE WHEN IT BLEW. I KNOW THAT THIS TIRE IS DEFECTIVE BECAUSE I DID NOT HIT ANY THING ALSO I HAD MANY TIRES LAST FOR A LONG TIME. I'VE HAD NOTHING BUT PROBLEMS WHEN GOING TO THE LAKE ZURICH STORE I WAS DENINED A NEW TIRE SO I PROCEEDED TO FILE PAPERS WITH THE DEPT OF DOT. BUT BEFORE I FILED THE PAPERS TO THEM I DECIDED TO CALL A STORE TO SEE WHAT THEY WOULD SAY. KEVIN AT THE BRIDGEVIEW LOCATION SAID HE WOULD PRC RATE THE TIRE AS DEFECTIVE AND GIVE ME A TIRE. BUT THIS LOCATION IS TO FAR AWAY FOR ME I AM UP BY GURNEE.

PLEASE RESOND TO THIS LETTER A.S.A.P. AS I AM READY TO SEND THIS LETTER ALSO ALL THE PAPERS TO THE DOT DEPT.

THE TIRE IS A FIRESTONE WILDERNESS AT

P 265/75R15 112 M/S

THANK YOU,
SINCERLEY,

