

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

28-APR-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

861129

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	SATURN	SC2	1997	

Purchase Date	Dealer's Name _____	Engine Size _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	(CID/CC/L _____)	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
03250000	BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM	☐ Left ☐ Front ☐ Right ☐ Rear	☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING AT 40 MPH AND UPON MAKING A NORMAL STOP BRAKE PEDAL TRAVELED TO THE FLOORBOARD, CAUSING EXTENDED STOPPING DISTANCE, AND RESULTING IN VEHICLE RUNNING INTO A FIELD ALONG A RAILROAD. ALSO, VEHICLE WAS TOTALED. PLEASE PROVIDE ANY FURTHER DETAILS. ~AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 119 Date Received: 09 JUN 2000 5 PM 12 Office: DEFECTS INVESTIGATION Vehicle No.: 861129	
OWNER INFORMATION (Type or Print) [Redacted] Work Number: [Redacted] Home Number: [Redacted]				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, please provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: 5/10/00	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1B8ZG1272V2300753 NOT AVAILABLE		Vehicle Make SATURN		Vehicle Model SC2	
Vehicle Year 1997		Current Odometer Reading 48672			
Purchase Date [Redacted]		Dealer's Name Saturn of Salem		Engine Size (CID/GC/L) 1.9L-FI	
☒ New ☐ Used		City Salem State OR Zip Code [Redacted]		No Cylinders 4 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
Transmission Type ☒ Manual ☐ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 03280000		Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures 1		Date(s) of Failure(s) 4-25-00		Failed Part(s) Available? ☐ Yes ☒ No	
Mileage at Failure(s) 48672		Vehicle Speed at Failure(s) 50		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured 2	
Number of Fatalities 0		Estimated Property Damage 0		Reported to Police ☒ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN DRIVING AT 50 MPH AND UPON MAKING A NORMAL STOP BRAKE PEDAL TRAVELED TO THE FLOORBOARD, CAUSING EXTENDED STOPPING DISTANCE, AND RESULTING IN VEHICLE RUNNING INTO A FIELD ALONG A RAILROAD. ALSO, VEHICLE WAS TOTALED. PLEASE PROVIDE ANY FURTHER DETAILS. *AK					
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DEFECTS INVESTIGATION
00 JUN 2000 12:02
RECEIVED