

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

118

Date Received

28-APR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

861125

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2GCEK19K6S1220390	CHEVROLET TRU	K15	1995	

Purchase Date	Dealer's Name _____	Engine Size (CID/CCL) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 02-FEB-2000 Mileage at Failure(s) 46000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTERMITTENTLY WINDSHIELD WIPERS QUIT WORKING IN THE MIDDLE OF OPERATION. SOMETIMES WINDSHIELD WIPERS WILL NOT COME ON AT ALL. THE PROBLEM WAS REPORTED TO THE DEALERSHIP. PROBLEM WAS CORRECTED AT OWNER'S EXPENSE. TRUCK NOT INCLUDE IN RECALL # 98V150001 DUE TO VIN. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

James CORLEW CORLEW

CHEVROLET
722 COLLEGE STREET
CLARKSVILLE, TENNESSEE 37040
(931) 552-2020
email: <http://www.jamescorlewchevy.com>



DISCLAIMER OF WARRANTIES

THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

POLICY ON SERVICE WORK PRICING

James Corlew Chevrolet, Inc. uses a flat rate manual in determining labor charges. Flat rate manuals set forth a unit of measure which is called "Flat rate hour". The "Flat rate hour" is not a clock hour. The "Flat rate hour" to do a particular job is based upon estimated repair time for a specific repair. You may review the flat rate manuals used by this dealership by requesting same of the Service Manager. You will be notified prior to performing the work if the charges are expected to exceed the original estimate by more than 20%.

TERMS STRICTLY CASH UNLESS ARRANGEMENTS MADE

"I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

29 MINUTE OIL CHANGE GUARANTEED ON LINE 2

www.jamescorlew.com

CUSTOMER SIGNATURE **X**

CUSTOMER NO. 1110VZ29	VISITOR OWNER	CROSS REFERENCE TO	ADVISOR ALYSSA G. BRIDGEMAN	CARD NO. 1-58	INVOICE DATE 04/02/00	INVOICE NO. 00000102
			LABOR RATE	LICENSE NO.	MILEAGE 44951	STOCK NO. 27479
			YEAR/MAKE/MODEL 95/CHEVROLET TRUCK-CV 1500-4-DR EXT. C	DEALER'S OWN RE		DELIVERY MILES
			VEHICLE ID NO. 1303K19K631223870	DELIVERY DATE 04/15/95		PRODUCTION DATE
			F.T.E. NO.	P.O. NO.	SELLING DEALER NO. CORLEW	
					R.O. DATE 04/02/00	
			SERVICE INSTALLED PARTS	DATE INSTALLED MO. DAY YR.		ACCUMULATED MILEAGE 1110VZ29

LABOR & PARTS

JOB # 1	1110VZ29	WIPER INOPERATIVE UNITS: 0.30 TECHS: 032 WIPER WORKS WHEN THEY WANT TOO, SOMETIME STOP IN MIDDLE SOMETIMES THEY SHUT MODULE REPLACE WIPER MODULE AS MOST LIKE PROBLEM	18.60
PARTS		DESCRIPTION	UNIT PRICE
QTY	1	124630	50.41
		MODULE 12.067	50.41
		JOB # 1 TOTAL PARTS	50.41
		JOB # 1 TOTAL LABOR & PARTS	69.01

COMMENTS

WAITING

TOTALS

***** * [] CASH * [X] DISCOVER * [] VISA/MC * [] CHECK * * [] AMEX * [] GMPP CARD * [] GMPP WARR * * (2013) (2879) (2453) P A I D * *****	TOTAL LABOR.... 18.60 TOTAL PARTS.... 50.41 TOTAL SUBLET... 0.00 TOTAL G.O.B.... 0.00 TOTAL MISC CHG. 0.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 6.93 TOTAL INVOICE \$ 75.04
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EFFECTIVE 9-6-99 LIFETIME WARRANTY ON RETAIL PURCHASE OF GM AC CONDENSERS, COMPRESSORS, ACCUMULATORS, CV JOINT/BOOT SEAL KITS, EGR VALVES, FUEL PUMPS, FUEL INJECTORS, IGN. COILS, WIRES AND MODULES, STARTERS, GENERATORS, OXY. SENSORS, WATER PUMPS, SHOCKS/STROTS, THROTTLE BODY INJECTORS. Customer must return to JAMES CORLEW CHEVROLET for repairs and must present the original paid receipt for warranty to be valid. GOODWRENCH SERVICE PLUS, THE PLUS MEANS BETTER!!!!!!