

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

119

Date Received

28-APR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

861104

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	MAZDA TRUCK	B4000	1994	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01200000	Part Name(s) STEERING/GEAR BOX	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING 15 MPH CONSUMER NOTICED VEHICLE BECAME VERY HARD TO OPERATE, CAUSING LOSS OF STEERING CONTROL. CONSUMER CONTACTED THE DEALER, AND DEALER NOTED THAT THE BOLTS WHICH HELD STEERING BOX BROKE, CAUSING THE PROBLEM, DEALER REPLACED THE MOUNTING BOLTS. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

00 MAY 19 AM 8:16
28 APR 2000

OFFICE

OD_or
ri_dt
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up_itr

OFFICE OF THE SECRETARY OF TRANSPORTATION

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Date Received

00 MAY 19 AM 8:16
28 APR 2000Do or
it dr
out
up toOFFICE
DEFECTS INVESTIGATION

Report No.

661104

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☐ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

4K4DA17X7R
NOT AVAILABLE TNO3205

Vehicle Make

MAZDA TRUCK

Vehicle Model

B4000

Vehicle Year

1994

Current Odometer Reading

Purchase Date

03-95

Dealer's Name John Sisson Motors

Engine Size
(CID/CC)

4.0L

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection
☒ New ☐ Used

City Bethlehem State WVA Zip Code

No Cylinders 6

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Ut☒ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

01200006

Part Name(s)

STEERING:GEAR BOX

Location

☒ Left☐ Right☒ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s)

4-26-00

Mileage at Failure(s)

71334

Vehicle Speed at Failure(s)

15 MPH

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

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Fold to show return address (no stamp needed). Fasten with tape or staple and mail.

DATE 04/26/00		WRITTEN BY [Signature]		LABOR CHARGE	
ONE RIGIDEST ROAD PHONE: 304 232-3250		WHEELING, W.V. 26003			
VEHICLE GENERAL NUMBER 4F4DR17XRIN03205		ENGINE NO.		TRANS. NO.	
TRIM & PAINT		AXLE NUMBER			
BREEDOMETER 71337		DELIVERY DATE			
YEAR MAKE 94 Mazda		MODEL B4000		LICENSE	
NAME		ADDRESS		CITY	
OPERATION		TIME		INSTRUCTIONS	
MEMO		MILE GUARANTEE MAINTENANCE SERVICE		TOTAL LABOR	
DESCRIPTION		AMOUNT			
LABOR MECH.		138.00			
PARTS MECH.		14.97			
SUBLET					
GAS OIL GREASE					
FREIGHT					
WHEEL WEIGHTS					
TAX					
CHARGE		152.97			
CASH		152.97			

Thank You!

JOHN SISSON MOTORS OF WHEELING, INC.
 ONE RIDGECHREST ROAD
 WHEELING, W.V. 26003
 PHONE (304) 232-3250

We appreciate your business

SHOW LINE CODE (A-M) RELATING ALL PARTS TO (P.C.)				SALE
QTY	PART NO.	DESCRIPTION	F.F.	SALE
3	211-1000	Bolts	11	12
3	211-1000	Washers	3	15

THIS SPACE FOR OFFICE USE ONLY

GAS OIL GREASE
BAL'S GAS
OTS
LBS
GREASE

TOTAL GAS OIL GREASE