

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

252

Date Received

26-APR-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

860991

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield or driver's side)	Vehicle Make CHEVROLET TRU	Vehicle Model TAHOE	Vehicle Year 1999	Current Odometer Reading
--	--------------------------------------	-------------------------------	-----------------------------	--------------------------

Purchase Date	Dealer's Name _____	Engine Size _____ (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
--	---	---	--	--	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000 02000000	Part Name(s) BRAKES:HYDRAULIC:ANTI-LOCK SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM SUSPENSION	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>11-JUN-1999</u> Mileage at Failure(s) <u>34530</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ON HIGHWAY AND VEERED OVER TO THE SHOULDER TO AVOID HITTING ANOTHER VEHICLE. WHEN CONSUMER APPLIED BRAKES, PEDAL WAS SOFT AND WENT ALL THE WAY TO THE FLOOR. ALSO, THERE WAS VIBRATION. IN ADDITION, STEERING WHEEL PULLED BACK AND FORTH. "AK"

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

RECEIVED

00 JUN -5 PM 2: 55
26-APR-2000

OFFICE

DEFECTS INVESTIGATION

Od. or
rt. dt
od. rt
up. rt

Reference No.

860991

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/9/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GNEC13R2XJ358371
Vehicle Make CHEVROLET TRU Vehicle Model TAHOE Vehicle Year 1999 Current Odometer Reading 35,500 Miles

Purchase Date June-98 Dealer's Name Weber Chevrolet Engine Size (CID/CC/L) 350 Turbo Diesel Gas Fuel Injection
☐ New ☒ Used City St. Louis State MO Zip Code No Cylinders 8

Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag Cruise Control ☐ Yes ☒ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☒ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 83260000 83270000 82000000 Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM SUSPENSION Location ☒ Left ☒ Right ☒ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement

No of Failures 7 rotors turned 12-98. Replaced 8-99 Date(s) of Failure(s) 11-JUN-1998 Mileage at Failure(s) 34536 Vehicle Speed at Failure(s) Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No

Brakes have also been bled.

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured / Number of Fatalities / Estimated Property Damage / Reported to Police ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ON HIGHWAY AND VEERED OVER TO THE SHOULDER TO AVOID HITTING ANOTHER VEHICLE. WHEN CONSUMER APPLIED BRAKES, PEDAL WAS SOFT AND WENT ALL THE WAY TO THE FLOOR. ALSO, THERE WAS VIBRATION. IN ADDITION, STEERING WHEEL PULLED BACK AND FORTH. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.