

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 119

Date Received

25-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

860919

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHEVROLET TRU	C10	1993	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN WINDSHIELD WIPERS ARE NEEDED THEY BECOME INOPERATIVE, CAUSING POOR DRIVER VISIBILITY. ALSO, WINDSHIELD WIPERS WORK INTERMITTENTLY. RECALL 98V150000 DEALS WITH THE SAME PROBLEM, BUT THIS VEHICLE IS NOT INCLUDED. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (11/99)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 MAY 19 AM 8: 18
25 APR 2000

OFFICE

DEFECTS INVESTIGATION

Od or
rt dt
Od rt
up Mr

Reference No.

860919

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date 5/2/00

VEHICLE INFORMATION

Vehicle Ident No. (VIN) (Located at bottom of windshield on driver's side)
2GCEG19K9P1227676
Vehicle Make
CHEVROLET TRU
Vehicle Model
C10
Vehicle Year
1993
Current Odometer Reading
101500

Purchase Date
1993
Dealers Name
McLearan
City
McGaugher
State
TX
Zip Code
Engine Size
(CID/CC/L)
Beye
No Cylinders
Turbo
Diesel
Gas
Fuel Injection

Transmission Type
☐ Manual
☒ Automatic
Antilock Brakes
☐ Yes
☒ No
Restraint System
☒ 3-Point Belt
☐ Motorbelt
☐ Driverside Airbag
☐ 2-Point Belt
☐ Passengerside Airbag
Cruise Control
☒ Yes
☐ No
Drive Train
☐ Front
☒ Rear
☐ 4-Wheel
Vehicle Type
☐ Car
☐ Van
☐ Minivan
☐ Other
☐ Sport Ut
☒ Truck
☐ Motorcycle
Body Style
☐ 2-Door
☐ 4-Door
☐ Stationwagon
☒ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
10312000
Part Name(s)
VISUAL SYSTEMS: WINDSHIELD WIPER: MOTOR
Location
☐ Left
☒ Front
☐ Right
☐ Rear
Failed Part(s)
☒ Original
☐ Replacement

No of Failures
Multiple
Date(s) of Failure(s)
1998 - Current
Mileage at Failure(s)
40m, 50m, 60, 70m, 80m
Vehicle Speed at Failure(s)
Stopped on moving
Failed Part(s)
Available?
☒ Yes
☐ No
NHTSA Previously
Contacted?
☐ Yes
☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash
☐ Yes
☒ No
Fire
☐ Yes
☒ No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police
☐ Yes
☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN WINDSHIELD WIPERS ARE NEEDED THEY BECOME INOPERATIVE, CAUSING POOR DRIVER VISIBILITY. ALSO, WINDSHIELD WIPERS WORK INTERMITTENTLY. RECALL 98V150000 DEALS WITH THE SAME PROBLEM, BUT THIS VEHICLE IS NOT INCLUDED. PLEASE PROVIDE ANY FURTHER DETAILS. *AK why Chevrolet stopped at 93 models is not clear. IT is the same problem for which they recalled 94 and Nissan. Has to do with moisture because it only happens WHEN it is Raining. Has almost caused Collision during heavy rain

CONTINUE ON BACK IF NEEDED

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