

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 156

Date Received

17-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

860417

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 777JW7150313	Vehicle Make FLEETWOOD	Vehicle Model PACE ARROW	Vehicle Year 1998	Current Odometer Reading
Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>07-JUN-1998</u> Mileage at Failure(s) <u>6</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ELECTRICAL SYSTEM MALFUNCTIONED, CAUSING A SHORT CIRCUIT WHICH IN TURN, MAY CAUSE A FIRE. ALSO PROBLEM WITH THE PLUMBING. PLEASE PROVIDE FURTHER INFORMATION. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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02 MAY -9 PM 2:22
17-APR-2000

OFFICE
DEFECTS INVESTIGATION

Od or
rt dt
of rt
up_ltr

Reference No.

860417

Work Number na

Home Number

OWNER INFORMATION (Type or Print)

603342

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/3/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
777JW7150313	FLEETWOOD	PACE ARROW	1998	022100

Purchase Date

Dealer's Name CHRYSLER

Engine Size
(CID/CC/L)

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

No Cylinders 8

☒ New ☐ Used

City Joppy State MD Zip Code

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☒ Other R.V.	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-JUN-1998 Mileage at Failure(s) 6 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ELECTRICAL SYSTEM MALFUNCTIONED, CAUSING A SHORT CIRCUIT WHICH IN TURN, MAY CAUSE A FIRE. ALSO PROBLEM WITH THE PLUMBING. PLEASE PROVIDE FURTHER INFORMATION. *AK

Gray tank where 1/2 fuel come up in the backseat and when
using odor control the odor come up in the R.T when
driving.

CONTINUE ON BACK IF NEEDED

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Pace Arrow 34 J # 777 J. W. 7150313
Classic 1 S. B. L. # 37 J. W. 3311463.

April of 1998.

Sir

Since shortly after we bought the R.V.
we have had problems with it. Have tried
to get help from Fleetwood to have it fixed.

Talked with John Crowl in Calif 1-909-351-3500
he got real up set with us. about the
problems we are having.

1. The Onan generator on our coach is not
wired right the way he said our generator is
suppose to be wired and the way it is wire
is not the same. We can not run both A.C.
with out the elec panel getting hot and the
wires starting to burn. No breaker on the rear A.C.

2 The defuser should blow out across the
ceiling in stead of stright down so it will
cool better in the summer.

3 As for heat in winter you can not
sit in the couch in the front without freezing
from the cold air along the window.

4. Now for the gray water tank ~~the~~ When it
is only about $\frac{1}{2}$ full it come up in the bath
tub The vent pipe get covered with ~~water~~ water
and doesn't vent right the tank lay on an angle
so you don't get use of the ~~the~~ whole tank
also even using odor control we get a strong odor
in the coach when riding down the road
We fill the tank should lay flat and the vent

pipes come out the center of ~~the~~ top of the Tank

