

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 137

Date Received

14-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

860393

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X7NUC54542	FORD TRUCK	EXPLORER	1992	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 08310000	Part Name(s) ENGINE ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 10-APR-2000 Mileage at Failure(s) 120000 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 20 MPH VEHICLE WAS LOSING POWER. ALSO NOTICED VEHICLE WAS SMOKING. THEN, STOPPED AND OPENED HOOD, AND SAW THAT ENGINE WAS ON FIRE. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 603270	
FOR AGENCY USE ONLY 197		DATE RECEIVED 14-APR-2000 OFFICE 860393		WORK NUMBER HOME NUMBER 	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO					
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
SIGNATURE OF OWNER Date <u>4/13/00</u>					
VEHICLE INFORMATION					
Vehicle (Ident. No. (VIN)) (Location of bottom of windshield on driver's side) 1FMDU34X7NUC64542		Vehicle Make FORD TRUCK		Vehicle Model EXPLORER	
Vehicle Year 1992		Current Odometer Reading 127,500		Engine Size (CID/CCL) 4	
Fuel Injection ☐ Turbo ☐ Diesel ☒ Gas		No Cylinders 4		Engine Size 4	
Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No		Cruise Control ☒ Yes ☐ No	
Restraint System ☐ 3-Point Belt ☒ 2-Point Belt ☐ Motorized		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other		Vehicle Type ☒ Sport Ute ☐ Truck ☐ Motorcycle ☐ Other		Failed Part(s) ☒ Original ☐ Replacement	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 06100000 ENGINE / Transmission		Part Name(s) TRANSMISSION		Location ☐ Front ☐ Left ☐ Right ☐ Rear	
No of Failures 0		Date(s) of Failure(s) 10-APR-2000		Mileage at Failure(s) 128000	
Vehicle Speed at Failure(s) 20		Failed Part(s) ☐ Yes ☐ No		Available? ☐ Yes ☐ No	
Contacted? ☐ Yes ☒ No		NHTSA Previously ☐ Yes ☒ No		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE DRIVING ABOUT 20 MPH VEHICLE WAS LOSING POWER. ALSO NOTICED VEHICLE WAS SMOKING. THEN, STOPPED AND OPENED HOOD, AND SAW THAT ENGINE WAS ON FIRE. AK WAS TOLD VEHICLE ON FIRE. FLAMES COMING OUT FROM UNDER ENGINE COMPARTMENT. UNABLE TO OPEN HOOD - RELEASED FAILURE ATTEMPT TO EXTINGUISH FIRE THROUGH GRILL. LOS ANGELES FIRE DEPT ARRIVED - EXTINGUISHED FIRE.					
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CONTINUE ON BACK IF NEEDED