

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 137

Date Received

14-APR-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

860368

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make BUICK	Vehicle Model LESABRE	Vehicle Year 1993	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) <u>12-APR-2000</u> Mileage at Failure(s) <u>00000</u> Vehicle Speed at Failure(s) <u>0</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN STEPPING ON THE BRAKES TO MOVE PAWL FROM PARK TO REVERSE, IT IS HARD TO DO SO. SOMETIMES MOVES TO NEUTRAL WHEN TRYING TO DRIVE. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Date Received

MAY -2 AM 10:20

14-APR-2000

OFFICE
DEFECTS INVESTIGATION

Od_or

rt_dt

od_rt

up_lr

Reference No.

860368

Work Num

Home Num

OWNER INFORMATION (Type or Print)

603216

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☐ YES☐ NO

Signature of Owner

Date 4/21/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) Vehicle Make Vehicle Model Vehicle Year Current Odometer Reading

1G4HP53LXP4549998

BUICK

LESABRE

1993

Purchase Date

3.93

Dealer's Name TOM WILLIAMS BUICK

Engine Size

(CID/CC/L) 3800

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ Used

City ANAM

State AL

Zip Code

No Cylinders 6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☒ Yes☒ Front☐ Sport Ult.☐ 2-Door☒ Automatic☐ No☒ Driverside Airbag☒ 2-Point Belt☐ No☐ Rear☐ Truck☒ 4-Door☐ Passengerside Airbag☐ 4-Wheel☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Part Name(s) Location Failed Part(s)

07300000 POWER TRAIN:TRANSMISSION:AUTOMATIC ☐ Left ☐ Right ☒ Original

☐ Front ☐ Rear ☐ Replacement

No of Failures

0

Date(s) of Failure(s)

12-APR-2000

Mileage at Failure(s)

80000

Vehicle Speed at Failure(s)

0

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash Fire Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police

☐ Yes ☒ No ☐ Yes ☒ No 0 0 ☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN STEPPING ON THE BRAKES TO MOVE PAWL FROM PARK TO REVERSE, IT IS HARD TO DO SO. SOMETIMES MOVES TO NEUTRAL WHEN TRYING TO DRIVE. *AK

TRANSMISSION WAS PUT IN REVERSE MADE A CLUNK SOUND WOULD NOT BACK UP. TRANS. WOULD PULL FORWARD BUT MADE A RATTLE SOUND. SHOP REPAIRED TRANS. THEY SAID IT WAS SOME DRUM IN TRANS THAT BROKE. IT LOOKED LIKE EXAMPLE

CONTINUE ON BACK IF NEEDED

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