

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

12-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

860206

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1G1BN52W4RR115226	Vehicle Make CHEVROLET	Vehicle Model CAPRICE	Vehicle Year 1994	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06420000	Part Name(s) FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>07-DEC-1999</u> Mileage at Failure(s) <u>74000</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS RUNNING AND THE SHIFTING INTO PARK, VEHICLE SUDDENLY ACCELERATED AND RAN INTO ANOTHER VEHICLE. NO INJURIES WERE SUSTAINED. DEALER NOTIFIED. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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00 JUN 12 PM 2:18
12-APR-2000OFFICE
DEFECTS INVESTIGATION

Ord or
reg dt
or rt
up hr

Reference No.

860206

OWNER INFORMATION (Type or Print)

602587

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of a signature and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 6/12/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G1BN52W4RR115226
Vehicle Make CHEVROLET
Vehicle Model CAPRICE
Vehicle Year 1994
Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size
(CID/CC/L)

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☒ New ☐ Used

City State Zip Code

No Cylinders

Transmission Type ☐ Manual ☒ Automatic
Antilock Brakes ☒ Yes ☐ No
Restraint System ☒ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag
Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other
Body Style ☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06420000
Part Name(s) FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID
Location ☐ Left ☐ Right
☐ Front ☐ Rear
Failed Part(s) ☐ Original
☐ Replacement
No of Failures
Date(s) of Failure(s) 07-DEC-1999
Mileage at Failure(s) 74000
Vehicle Speed at Failure(s)
Failed Part(s) Available? ☐ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

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Crash ☒ Yes ☐ No
Fire ☐ Yes ☒ No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police ☐ Yes ☒ No

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CONTINUE ON BACK IF NEEDED

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LUSTINE

COLLISION REPAIR CENTER

5323 Baltimore Avenue • U.S. Route 1 • Hyattsville, Maryland 20781

PHONE: 301-277-7361



I ACKNOWLEDGE RECEIPT OF
THE PARTS AND LABOR
LISTED BELOW X

INVOICE TO		DRIVER/OWNER INFORMATION -- INVOICE: N40100	
BOYD, SHIRLEY		BOYD, SHIRLEY	
[REDACTED]		1440 18TH PLACE SE	
		WASHINGTON	
		DC 20020	
		HOME: (202) 678-3816	
FOR OFFICE USE		VEHICLE INFORMATION	
LAB: 1493	ADV: 157 COTTON, N INVOICE: PRELIM INS N	VIN 1G1BN52W4RR115226	LICENSE NUMBER: DC 658251
TAX RULES: NYNNN INVOICED AT: 01/21/00 17:28:59		94 CHEVROLET CAPRICE	CLASSIC LS 4DR SDN BLACK
ODOMETER IN: 72925		DIST: 101	
DATES BEGIN: 12/10/99 DONE: 01/21/00			

CONCERN 51
CORRECTION REPAIR AS PER ESTIMATE

				OPERATION	TECH	HOURS	AMOUNT
				RP	058	44.8 S	1254.40
					096	25.2 S	705.60
PART NUMBER	PO#	NOTE	DESCRIPTION	QTY	SELL		
	040100		HENRYS TOWING	1	215.00		215.00
		BMAT	BMAT	1	300.00		300.00
	040100		LCHEVY	1	367.51		367.51
	040100		LCHEVY	1	199.60		199.60
000 NPN-WHEELS			*****	28	172.00		344.00
000 010186281			*BAR ASM-F	18	153.57		153.57
000 010161999			*FILLER AS	18	12.85		12.85
000 022091495			*ABSORBER	18	78.93		78.93
000 010161998			*FILLER AS	18	12.85		12.85
000 NPN-TIRES			*****	28	77.00		155.60
000 016614271			*MOLDING A	18	29.00		29.00
000 016614513			*MOLDING A	28	5.00		10.00
000 016614211			*MOLDING A	28	23.00		56.00
000 010277853			*MOLDING	18	31.25		31.25
000 010216351			*HOOD ASM	18	553.00		558.00
000 012501861			*FENDER AS	18	243.00		243.00
000 012522746			*SUPPORT A	18	376.00		376.00
000 012522259			*MOLDING K	18	32.25		32.25
000 012522410			*MOLDING K	18	32.25		32.25
000 016614191			*MOLDING A	18	13.00		13.00
000 010247631			*FLY F/FDR	18	13.00		13.00
000 010230678			*MOLDING A	18	42.25		42.25
000 010214403			*FASCIA-FR	18	207.00		207.00

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PHONE: 301-277-7361



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LISTED BELOW

August E. B...

INVOICE TO: [REDACTED] DRIVER/OWNER INFORMATION -- INVOICE: N40100
FOR OFFICE USE: [REDACTED] VEHICLE INFORMATION --
TAG: 1493 ADV: 157 COTTON, INVOICED AT: 01/21/00 17:28:59 NB 94 CAPRICE BLACK LICENSE NUMBER: DC 658251

000	010100926	*BRACKET-F	18	25.11	25.11
000	005976556	*LAMP ASM-	18	51.75	51.75
000	005976555	*LAMP ASM-	18	51.75	51.75
000	016519236	*CAPSULE A	18	110.40	110.40
000	016519235	*CAPSULE A	18	110.40	110.40
000	010220511	*GRILLE-RA	18	93.06	93.06
000	012518447	*MOLDING K	18	39.75	39.75
000	NPN-PARTSDISC	*****	-18	181.51	181.51

FACTORY TECH: 058 - CHOE, MYONG
TECH: 096 - DANIELS, BOB

SUBTOTAL	
PARTS	2706.51
SUBLET REPAIRS	782.11
LAB-MECHANICAL	1960.00
MISCELLANEOUS	300.00
TOTAL CHARGE FOR CONCERN	5748.62

TYPE: INS

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE N40100

PARTS	2706.51
SUBLET REPAIRS	782.11
LAB-MECHANICAL	1960.00
MISCELLANEOUS	300.00
SUB-TOTAL	5748.62
TAX	150.33
TOTAL CHARGE	5898.95

PAYMENT DISTRIBUTION FOR INVOICE N40100

TOTAL CHARGE	5898.95
INSURANCE ADCT	5898.95

HARTFORD 1-19 TRIM OUT THEN WASH #58

NO COMMENTS

CUSTOMER PAYS \$65.31
IF YOU HAVE ANY QUESTIONS - PLEASE SEE NORMAN F. COTTON

[illegible]

LUSTINE

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INVOICE TO

DRIVER/OWNER INFORMATION -- INVOICE: N40100

DC 20020

VEHICLE INFORMATION

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