

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 125

Date Received

10-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

859932

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) JHMC D5530SC035493	Vehicle Make HONDA	Vehicle Model ACCORD	Vehicle Year 1995	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AND WITHOUT COLLISION OCCURRING DRIVER'S AND PASSENGER'S AIR BAGS DEPLOYED, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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1-888-327-4238

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FOR AGENCY USE ONLY

125

Date Received

10-MAY-2000
10-APR-2000

Officer

Officer

Officer

Officer

OFFICE
EFFECTS INVESTIGATION

Reference No.

859932

OWNER INFORMATION (Type or Print)

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA will not provide information and address to the vehicle manufacturer.

Signature of Owner

Date 4/20/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JHMC05530SC036493	HONDA	ACCORD	1995	81649

Purchase Date 2/5/98	Dealer's Name Lindell Honda	Engine Size (CID/CC/L) 2.2	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	City Tampa State Fla Zip Code 33609	No Cylinders	

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 3/12/00 Mileage at Failure(s) 80000 Vehicle Speed at Failure(s) 30 mph	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AND WITHOUT COLLISION OCCURRING DRIVER'S AND PASSENGER'S AIR BAGS
DEPLOYED, CAUSE UNKNOWN. PLEASE GIVE ANY FURTHER DETAILS. *AK

CONTINUE ON BACK IF NEEDED

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INFORMATION ON TIRE FAILURE(S), IF APPLICABLE:

2017

508

NARRATIVE DESCRIPTION (CONTINUED)

Florida Land, Manager Barry
They looked at the recall they said that was not the problem
they said they had pictures of the damage under the car
I asked to see them and they said I had to speak to
the manager. Barry said they didn't have pictures. I asked
why they lied to me. He said it didn't matter what the other guy said.
Then he said they found grass under the car and that
my radio could of made them deploy. So I can't know why
they came out for no reason. Here are some pictures of
the car.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Tampa

HONDALAND

Superstore

11024 NORTH FLORIDA AVENUE
TAMPA, FLORIDA 33612
TELEPHONE: (813) 936-8585
SERVICE: (813) 932-2720
MVR# 08521



I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. **I have read the matter printed on the back and agree to it as part of this contract the same as if it were printed above my signature.**

CUSTOMER SIGNATURE X

"YOU ARE IMPORTANT TO US"
VISIT OUR WEBSITE AT www.hondaland.com

11024 NORTH FLORIDA AVENUE TAMPA, FLORIDA 33612

11024 NORTH FLORIDA AVENUE TAMPA, FLORIDA 33612

DATE: 03/20/00 FROM: 207 GENEVE, 5 INVOICE: PRELIM BUS C W PA VIN: JH4EJ55W800045490 LICENSE: [REDACTED]
TAX RULES: FLORIDA INVOICE# 03/20/2000 13424467 15 HONDA 400000 400000 400000 400000
OIL METER IN: 81849 OIL: 31549 31549 31549 31549
DATE: 03/20/00 DONE: 03/20/00

CONCERN: ON AIR BAG DEPLOYED WHILE DRIVING
OPERATION: 0000 TECH: 307 AMOUNT: 35.00
DIAGNOSIS: CHECK ONLY NO WORK DONE
FACTORY: 0000 0000 0000 0000

SUBTOTAL: 35.00
LAB-MECHANICAL: 35.00
TOTAL CHARGE FOR CONCERN: 35.00

GRAND TOTAL: 35.00
SUMMARY OF CHARGES FOR INVOICE 049702
LAB-MECHANICAL: 35.00
TOTAL CHARGE: 35.00

PAYMENT DISTRIBUTION FOR INVOICE 049702
TOTAL CHARGE: 35.00
CASH DUE: 35.00

ATTENTION: THE FOLLOWING INVOICES ALSO EXIST
049702 - WARRANTY

IF YOU HAVE ANY QUESTIONS - PLEASE SEE REPT GENEVE
SHOP SUPPLIES EQUATES TO 10% OF LABOR CHARGE WITH A \$45.00 MAXIMUM.
REPRESENTING COST AND PROFITS TO THE REPAIR FACILITY FOR ITEMS SUCH AS
WIDELVARIOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL EXPENSES.

WARRANTY ON NEW HONDA PARTS IS 12 MONTHS OR 12,000 MILES WHICH
EVER COMES FIRST. ON USED OR REBUILT PARTS THERE IS NO WARRANTY.
WARRANTY IS EXTENDED BY THE SERVICE MANAGER.

Visa
Ref 825512

PAGE 1
LAST PAGE

1 800 999-1009

Tampa

HONDALAND

Superstore

11024 NORTH FLORIDA AVENUE
TAMPA, FLORIDA 33612
TELEPHONE: (813) 895-8585
SERVICE: (813) 932-8720
MVR# 08521



I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. I have read the matter printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

CUSTOMER SIGNATURE X

"YOU ARE IMPORTANT TO US"
VISIT OUR WEBSITE AT www.hondaland.com

INVOICE TO

DRIVER/OWNER INFORMATION

INVOICE: C49702

FOR OFFICE USE

VEHICLE INFORMATION

TAG: 0571 ADV: 207 DEMCKE, B INVOICE: PRELIM CLS C M AA VIN JHMC05530SC035493 LICENSE NUMBER: [REDACTED]
TAX RULES: YMINN INVOICED: 03/20/2000 15:24:07 95 HONDA ACCORD LX 4DR SED JADE
ODOMETER IN: 81649 OUT: 81649 DIST: JHM
DATES BEGIN: 03/20/00 DONE: 03/20/00

CONCERN S1 CK AIR BAG DEPLOYED WHILE DRIVING
CORRECTION CHECK ONLY NO WORK DONE
FACTORY TECH: 007 - TEDDER, RAY

OPERATION	TECH	AMOUNT
0000	007	36.00

SUBTOTAL

LAB-MECHANICAL	36.00
TOTAL CHARGE FOR CONCERN	36.00

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C49702
LAB-MECHANICAL 36.00
TOTAL CHARGE 36.00

PAYMENT DISTRIBUTION FOR INVOICE C49702
TOTAL CHARGE 36.00

CASH DUE 36.00

ATTENTION: THE FOLLOWING INVOICES ALSO EXIST
WAR - WARRANTY

IF YOU HAVE ANY QUESTIONS - PLEASE SEE BERT DEMCKE
SHOP SUPPLIES EQUATES TO 10% OF LABOR CHARGE WITH A \$15.00 MAXIMUM,
REPRESENTING COST AND PROFITS TO THE REPAIR FACILITY FOR ITEMS SUCH AS
MISCELLANEOUS SHOP SUPPLIES AND/OR WASTE DISPOSAL EXPENSES.

OUR WARRANTY ON NEW HONDA PARTS IS 12 MONTHS OR 12,000 MILES WHICHEVER COMES FIRST.* ON USED OR REBUILT PARTS THERE IS NO WARRANTY
UNLESS OTHERWISE STAMPED AND AUTHORIZED BY THE SERVICE MANAGER.***

Vespa
R&P 855512

PAGE 1
LAST PAGE

1 800 999-1009

03/31/2000 at 03:08 PM
46067

0131134840101017-01

GEICO
TAMPA CLAIMS OFFICE
CALL 1-800-555-2756 FOR A FREE RATE QUOTE
5411 BEAUMONT CENTER BLVD.
SUITE 765
TAMPA, FL 33634
(800)584-3426 Fax: (813)888-9078

ESTIMATE OF RECORD

Written by: NICHOLAS VECSEY # 03/31/2000 03:07 PM
Adjuster: P2 FB C12 C680/ES #

Insured:

Owner:

Address:

Evening:

Claim

Policy

Date of Loss: 03/11/2000 at 12:00 AM

Type of Loss: Collision

Point of Impact: 21. Undercarriage

Inspect ED MORSE BODY SHOP
Location: 101 E FLETCHER AVE
TAMPA, FL 33612-0000

Day:
DRIVE IN

Repair
Facility:

1 Days to Repair
License #

1995 HOND ACCORD LX 4-2.2L-FI 4D SED JADE Int:

VIN: JHMCD5530SC035493 Lic: WUB39W FL Prod Date: Odometer: 81671

Air Conditioning	Rear Defogger	Tilt Wheel
Cruise Control	Intermittent Wipers	Tinted Glass
Body Side Moldings	Dual Mirrors	Clear Coat Paint
Power Steering	Power Brakes	Power Windows
Power Locks	Power Antenna	Power Mirrors
AM Radio	FM Radio	Stereo
CD Player	Driver Airbag	Passenger Airbag
Cloth Seats	Bucket Seats	Recline/Lounge Seats
5 Speed Transmission	Overdrive	Aluminum Wheels

03/31/2000 at 03:08 PM
46067

ESTIMATE OF RECORD

1995 HOND ACCORD LX 4-2.2L-FI 4D SED JADE Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1#	SEE EST NOTES		1				
Subtotals ==>				0.00		0.0	0.0

Estimate Notes:

OLD DAMAGE,DENT ON LT Q PNL, REAR BUMER SCUFFED,SMALL SCUFF ON FRONT BUMPR COVER
LT CORNER.

AIR BAGS ARE DEPLOYED, I INSPECTED THE FRONT
CROSS MEMBER AND FOUND NO IMPACTED DAMAGE. THE ONLY DAMAGE NOTED WAS NORMAL
WEAR AND TEAR TO THE FRONT ENGINE LOWER COVER. I ADVISED P/H TO HAVE AIR BAG
SYSTEM DIAGNOSIS PERFORMED AT HONDA DEALER AND LET US KNOW THE OUTCOME OF
THIS TEST. C680

Parts 0.00

TOTAL COST OF REPAIRS \$ 0.00

ADJUSTMENTS:

Deductible 500.00

TOTAL ADJUSTMENTS \$ 500.00

NET COST OF REPAIRS \$ -500.00

03/31/2000 at 03:08 PM
46067

ESTIMATE OF RECORD

1995 HOND ACCORD LX 4-2.2L-FI 4D SED JADE Int:

DRAFT# _____ BELOW DED _____ NON PAY CODE _____ UNDECIDED ON SHOP _____

DATE ASSIGNED _____ DATE CONTACTED _____ DATE INSPECTED _____

LKQ USED WHERE APPLICABLE:Y/N IF NO WHY _____

A/M USED WHERE APPLICABLE:Y/N IF NO WHY _____

TOW BILL PAID:Y/N IF NO AAA TOW _____ BILL NOT AVAIL. _____

VEHICLE DRIVEABLE: YES _____ NO _____ OTHER _____

DEPRECIATION:N/A _____ LKQ OR A/M USED _____ BELOW \$25--WAIVED _____

DRIVERS LICENSE# _____ TITLE# _____ CO CODE _____

TOTAL LABOR _____ DOWN DAYS _____ EST AMT _____ ADJ CODE _____

SECURED AGREED PRICE WITH _____

THIS IS NOT AN AUTHORIZATION TO REPAIR

NO SUPPLEMENT WILL BE HONORED UNLESS AUTHORIZED BY GEICO DIRECT
AUTHORIZATION MUST BE OBTAINED PRIOR TO ANY REPAIRS

NOTICE: NEW HIGH STRENGTH STEELS MAY REQUIRE THE USE OF MIG WELDER FOR PROPER
REPAIRS. NEW DESIGNS REQUIRE MEASUREMENT TO PROPERLY ALIGN THE VEHICLE. MAKE
SURE YOUR SHOP HAS THE RIGHT EQUIPMENT TO REPAIR YOUR VEHICLE.

***** ALL QUALITY RECYCLED PART PRICES REFLECT MARKUP AND ARE PRICED AS CLEAN
AND UNDAMAGED *****

FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY
AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. 812.014, FLORIDA STATUTES. IF
YOU HAVE ANY QUESTIONS, CONTACT YOUR LENDING INSTITUTION.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Non-asterisk(*) items are derived from the Guide
ARG4424. Database Date 3/2000. Double asterisk(**) items indicate parts supplied by a supplier
other than the original equipment manufacturer. Pound sign (#) items indicate manual entries.
CAPA items have been certified for fit and finish by the Certified Auto Parts Association. NAGS
Part Numbers, Prices and Labor Times are provided from National Auto Glass Specifications, Inc.



ENC 954932



100
651132



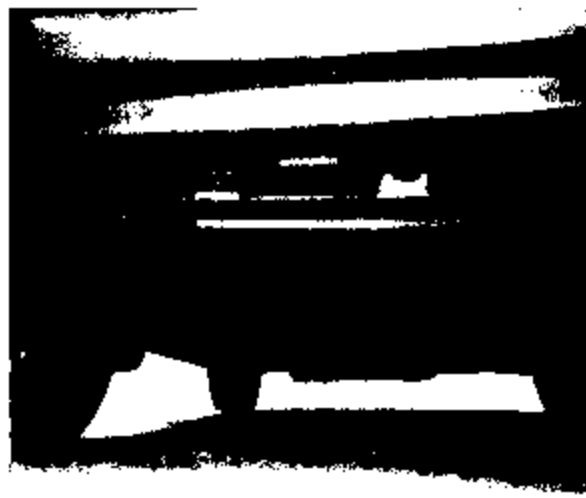
ENC-
57922



659932



EV-2
859732



Lot 4 Sale # 79,932



Let people know that we
 have found what
 under more