



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

601168

Reference No.
859718

Date Received
05-APR-2000
OFFICE
NHTSA

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VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1B7-KF2365XJ-549497
Vehicle Make DODGE TRUCK
Vehicle Model RAM
Vehicle Year 1999
Current Odometer Reading 20733

Purchase Date Approx. 10-28-98
Dealer's Name University Auto
City Ellensburg State WA Zip Code 98926

Engine Size 5.9L
(CID/CIL) No Cylinders 6
Turbo Diesel Gas Fuel Injection

Transmission Type Automatic
Antilock Brakes Yes
Restraint System 3-Point Belt
Cruise Control No
Drive Train Front
Vehicle Type Car
Body Style 2-Door Station Wagon

Component 01000000
Part Name(s) STEERING
Location Front
Failed Part(s) Original Replacement

No of Failures 0
Date(s) of Failure(s) 05-SEP-1998
Mileage at Failure(s) 20000
Vehicle Speed at Failure(s)

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), and injury(ies) on the back of this form)

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN PARALLEL PARKING CONSUMER CANNOT TURN STEERING WHEEL, IF DRIVER NEEDED TO SLAM ON THE BRAKES BECAUSE OF A DEER RUNNING IN THE ROAD, HE WOULDN'T BE ABLE TO SWERVE OR STOP IN TIME. *AK

When at a stop on blacktop pavement with brakes applied, the power steering does not work. I cannot turn the steering wheel. Chrysler Motors say there is nothing wrong with this truck and this is working properly, although did offer to make a payment for me and close the case on the power steering issue. (I did not accept.)

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.