

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 150

Date Received

29-MAR-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

859365

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make DODGE TRUCK	Vehicle Model GRAND CARAVA	Vehicle Year 1993	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07390000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

3.3 LITER , V6 ENGINE, PISTON WITHIN THE TRANSMISSION WERE MANUFACTURED ROUGH , THEY PUT TEFLON ON IT. SO WHEN IT WORE OUT IT CAUSED PISTON TO BREAK OFF. *AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OFFICE
DEFECTS INVESTIGATION

or
at
35
up
tr

Investigation No.

859365

OWNER INFORMATION (Type or Print)

699556

Work Number N/A

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of

☒ YES ☐ NO

Signature of Owner

Date 4/16/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B	DODGE TRUCK	GRAND CARAVA	1993	82069
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo
6-99	Baglier Buick			☐ Diesel
☒ New ☒ Used	City	State	Zip Code	☐ Gas
	Butler	PA	16001	☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual	☒ Yes	☐ 3-Point Belt ☐ Motorbelt	☒ Yes	☒ Front
☒ Automatic	☐ No	☒ Driverside Airbag ☐ 2-Point Belt	☐ No	☐ Rear
		☐ Passengerside Airbag		☐ 4-Wheel
Vehicle Type	Body Style			
☒ Car	☐ Sport UA		☐ 2-Door	
☒ Van	☐ Truck		☐ 4-Door	
☐ Minivan	☐ Motorcycle		☐ Stationwagon	
☐ Other			☐ Pick Up Truck	
			☒ VAN	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
07390000	POWER TRAIN:TRANSMISSION:AUTOMATIC:OTHER PARTS	☐ Left ☐ Right	☒ Original
		☐ Front ☐ Rear	☐ Replacement
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
	DEC. 1999	☒ Yes ☐ No	☐ Yes ☒ No
	Mileage at Failure(s)		
	82,025		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

3.3 LITER, V6 ENGINE, PISTON WITHIN THE TRANSMISSION WERE MANUFACTURED ROUGH, THEY PUT TEFLON ON IT. SO WHEN IT WORE OUT IT CAUSED PISTON TO BREAK OFF. *AK

This is just one of many things that could be wrong. most places that I called do 2-3 vans a week. Costing between \$1000⁰⁰ - 1500⁰⁰.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I've been told that transmissions in Caravans have been upgraded alot since mid 1990's. I don't think the average person who buys Dodge Caravans should have to pay up to 1500⁰⁰ for a transmission replacement, especially when they buy as a family vehicle. My child can't even join afterschool activities because of transmission. There is always some Caravans for sale & the want ads because of transmission. Some people have replaced their transmission up to 4 times before trading off for totally different make (Ford) of vehicle. It upsets alot of people.

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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

