

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 294

Data Received

28-MAR-2000

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

859284

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4G268S4XC587209	JEEP	GRAND CHEROKEE	1999	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	<input type="checkbox"/> Sport Ult <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures 3	Date(s) of Failure(s) _____ Mileage at Failure(s) 12 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PREMATURE WEAR OF BRAKE ROTORS. DEALER HAS REPAIRED/REPLACED ROTORS 3 TIMES.
MANUFACTURER HAS BEEN NOTIFIED. *AK

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY 284

Date Received: 28-MAR-2000
Reference No.: 859284
Work Num: [Redacted]
Home Number: [Redacted]

OWNER INFORMATION (Type or Print)

[Redacted] 599304

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
Signature of Owner: [Redacted] Date: 4/11/00

VEHICLE INFORMATION

Vehicle Ident No (VIN): 1J4G268S4XC587209
Vehicle Make: JEEP
Vehicle Model: GRAND CHEROK
Vehicle Year: 1999
Current Odometer Reading: [Redacted]

Purchase Date: [Redacted] Dealer's Name: RYAN
City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Engine Size (CID/CC/L): 4.2
No Cylinders: [Redacted]

Transmission Type: Automatic
Anilock Brakes: No
Restraint System: 3-Point Belt, Motorbelt, Driverside Airbag, 2-Point Belt, Passengerside Airbag
Cruise Control: No
Drive Train: Front, Rear, 4-Wheel
Vehicle Type: Sport UT, Truck, Motorcycle
Body Style: 4-Door, Stationwagon, Pick Up Truck, Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 03273000
Part Name(s): BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB
Location: Left, Right, Front, Rear
Failed Part(s): Original, Replacement

No of Failures: 3
Date(s) of Failure(s): [Redacted]
Mileage at Failure(s): 12
Vehicle Speed at Failure(s): [Redacted]
Failed Part(s) Available?: Yes, No
NHTSA Previously Contacted?: Yes, No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash: Yes, No
Fire: Yes, No
Number of Persons Injured: [Redacted]
Number of Fatalities: [Redacted]
Estimated Property Damage: [Redacted]
Reported to Police: Yes, No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PREMATURE WEAR OF BRAKE ROTORS. DEALER HAS REPAIRED/REPLACED ROTORS 3 TIMES. MANUFACTURER HAS BEEN NOTIFIED. *AK WARPING COST

CONTINUE ON BACK IF NEEDED

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